

# REDcycle soft plastic recycling is no longer available.

1 July 2023

Australia Post had partnered with REDcycle to allow our customers to recycle their used plastic satchels via REDcycle bins.

Unfortunately, REDcycle ceased operations due to challenges in the recycling network. As a result, our soft plastic satchels are unable to be recycled via REDcycle bins, even if they still display a legacy REDcycle logo.

We are working with industry partners to explore alternative pathways for recycling of our soft plastic satchels and will provide an update as soon as possible.

## Frequently asked questions

### What is REDcycle?

REDcycle was an operator that managed the collection of the soft plastics for recycling. Australia Post had partnered with REDcycle to allow our customers to recycle our soft plastic satchels.

### What happened to REDcycle?

REDcycle ceased collection of soft plastics in late 2022 due to challenges in the recycling network. As a result, REDcycle no longer collects soft plastic for recycling anywhere in the country.

### Is there an alternative soft plastics recycling program in Australia?

Unfortunately, there isn't currently a nationwide soft plastics collection system available. A very small number of locations in Australia have options available for recycling of soft plastics. Customers are advised to check locally. If no system is available locally, soft plastics must be disposed of through general waste for the time being.

### What should I do with my used soft plastics satchels?

Customers are advised to check locally if they reside in one of the few areas that offers soft plastic recycling systems. If no soft plastic recycling system is available locally, our plastic satchels must be disposed in general waste, even if they contain a REDcycle legacy logo.

### Australia Post branded satchels contain recycled plastic. Will this change?

No, our branded satchels will continue to contain recycled plastic.

## Classification: PUBLIC



Australia Post acknowledges the Traditional Custodians of the land on which we operate, live and gather as a team. We recognise their continuing connection to land, water and community. We pay respect to Elders past, present and emerging.