

# Send money in 3 easy steps.

## 1 Head to the counter, no need to prefill this form

Just bring an Australian mobile number and one of the below forms of ID:

- Australian Driver's Licence
- Passport, or
- Australian Proof of Age Card.

## 2 Get a free quote

We'll tell you the exchange rate and any applicable fees upfront.

## 3 Confirm who you're sending to and your money is on its way

### A trusted money transfer service

To send money overseas, we partner with Western Union, who has been operating globally for over 140 years. Together, you can rely on us to transfer your money.

SUMMARY OF THE WESTERN UNION® MONEY TRANSFERS™ SERVICE TERMS AND CONDITIONS (FOR THE FULL TERMS AND CONDITIONS, PLEASE VISIT [WWW.WESTERNUNION.COM.AU](http://WWW.WESTERNUNION.COM.AU))

Western Union® Money Transfers™ transactions are usually available within minutes for receiver pick up at most Western Union® Agent ("Agent") locations. Before paying, an Agent may wish to verify to the Agent's satisfaction the receiver's identity with identity documents and knowledge of the money transfer. Receivers may choose other ways to receive funds, including payments into accounts. Western Union ("WU") does not act as a bank agent or representative for any purpose nor accepts bank deposits. Applicable law prohibits money transmitters from doing business with certain individuals and countries. Payments will normally be made in the destination country currency less applicable taxes and service charges. In addition to the transfer fee, all currency is converted at Western Union's then exchange rate at the time of transfer and the receiver will receive the foreign currency amount shown on the transaction form. Where available, the receiver may incur additional fees for receiving the sender's funds through a mobile telephone or to a bank or other account. Additional costs or delay may occur if transfers are not sent to a local or specified non-local currency account. WU disclaims all liability in respect of the sender's relationship with the receiver, including in respect of goods or services wholly or partly paid for by means of a WU money transfer. In no event shall WU or its Agents be liable if the sender communicates transaction data to any person other than his receiver. To the extent permitted by law, neither WU nor its Agents have liability to any sender or recipient for damages for delay, non-payment or underpayment of this money transfer, or non-delivery of any supplemental message, beyond the sum equivalent to US\$500 (in addition to refunding the principal amount and transfer fee). In no event will WU or its Agents be liable for any indirect, special, incidental, or consequential damages. Neither WU nor its Agents exclude liability for any condition or warranty that cannot be excluded by law, but their liability for the breach of such condition or warranty shall be limited to the greater of the cost of providing the affected service again and the sum equivalent to US\$500. DATA PROTECTION: Your personal information and that collected from third parties (such as government identification numbers from government and consumer credit reporting agencies) is processed under applicable laws and is controlled by WU. Your information is used to provide you with the requested services and may also be used in connection with other services, products, verifying your identity, convenience and/or rewards programs, you signed up for with WU or its affiliates, and, subject to your choices, send you commercial communications. Providing your information and that of the receiver of our services is voluntary but necessary to execute the transaction. You consent to WU disclosing or transferring your information and Third Party Information to third parties to carry out transactions and customer verification. WU may also disclose such information to third parties, where reasonably necessary, for the purposes of the prevention, detection, investigation and prosecution of crime, or when required by law. If you wish to exercise your information rights (including marketing opt-out), please call 1800 501 500.

The Australian service is provided by a network of authorised independent agents and representatives in conjunction with Western Union Financial Services (Australia) Pty. Ltd. (ABN 77 082 282773).

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ONLINE | AGENT LOCATION

PROTECT YOURSELF FROM FRAUD

Scammers can sometimes encourage people to transfer money to defraud them. Make sure you personally know anyone you're transferring to. If in doubt, visit [westernunion.com/fraud](http://westernunion.com/fraud) for a list of ways to identify and protect yourself from fraud.

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WesternUnion WU

# Send money overseas from your local Post Office

The convenient and reliable way to transfer money with Western Union.

 Australia Post

Please speak to your operator before filling out the details below

### Receiver details

Who you're sending the money to

First name

Middle name (if shown on ID)

Last name

Address line 1

Address line 2 (optional)

Town / city / suburb

State / province / region

Postcode / ZIP code

Country

### Receiver method

How they will receive the money

#### Cash pick-up

Available within minutes

No further details required

or

#### Bank deposit

Up to 2 business days

Bank name

Bank code / BIC

Bank location / city

Account name

Account number / IBAN

or

#### Mobile wallet

Instant

Country code Mobile number

+

Share your transfer number (MTCN) with your receiver so they can collect the funds.

You can find your MTCN on the receipt.

### OFFICE USE ONLY

Staple receipt here – customer to retain.

Call Western Union on 1800 501 500 or visit [westernunion.com.au](http://westernunion.com.au) for more information.

Or visit [westernunion.com/track-transfer](http://westernunion.com/track-transfer) and enter your MTCN.