

Print Post and Impact Mail

delivery standards effective from 2 March 2021

(temporary delivery standards in place until advised)



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Print Post and Impact Mail are delivered Monday to Friday with letters and other mail.

- Two delivery standards are available for Print Post:
- **Print Post Priority** (suspended until 30 June 2021)
 - **Print Post Regular** – delivered within a two business day window (where the day shown in the table is the last day of this window).

Lodgement region	Delivery region																			
	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg
SYDNEY WEST LF	3	4	4	4	5	4	5	6	6	7+	5	6	6	7	9+	6	7	7	10	10+
South Coast MC	4	4	4	5	6	5	6	7	7	8+	6	7	7	8	10+	7	8	8	11	11+
Hunter Region MC	4	4	4	5	6	5	6	7	7	8+	6	7	7	8	10+	7	8	8	11	11+
Central West MC	4	4	4	5	6	5	6	7	7	8+	6	7	7	8	10+	7	8	8	11	11+
Mid North Coast MSC	4	4	4	5	6	5	6	7	7	8+	6	7	7	8	10+	7	8	8	11	11+
Northern Rivers MSC	4	4	4	5	6	5	6	7	7	8+	6	7	7	8	10+	7	8	8	11	11+
New England MSC	4	4	4	5	6	5	6	7	7	8+	6	7	7	8	10+	7	8	8	11	11+
Murray MSC	4	4	4	4	5	5	6	7	7	8+	5	6	7	8	10+	7	8	8	8	8+
Riverina MSC	4	4	4	4	5	5	6	7	7	8+	5	6	7	8	10+	7	8	8	8	8+
CANBERRA MC	4	4	3	4	5	5	6	7	7	8+	5	6	6	7	9+	6	7	8	7	8+
DANDENONG LC	4	5	4	3	4	5	6	7	7	8+	4	5	6	7	9+	5	6	7	6	7+
Geelong MC	5	6	5	4	4	6	7	8	8	9+	5	6	7	8	10+	5	6	8	8	8+
Ballarat MC	5	6	5	4	4	6	7	8	8	9+	5	6	7	8	10+	5	6	8	8	8+
Bendigo MC	5	6	5	4	4	6	7	8	8	9+	5	6	7	8	10+	5	6	8	8	8+
Seymour MC	5	6	5	4	4	6	7	8	8	9+	5	6	7	8	10+	5	6	8	8	8+
Gippsland MC	5	6	5	4	4	6	7	8	8	9+	5	6	7	8	10+	5	6	8	8	8+
NORTHGATE MC	4	5	5	5	6	3	4	5	5	6+	6	7	7	8	10+	6	7	7	10	10+
Bundall DF	4	5	5	5	6	4	4	5	5	6+	6	7	7	8	10+	6	7	7	10	10+
Nambour DF	4	5	5	5	6	4	4	5	5	6+	6	7	7	8	10+	6	7	7	10	10+
Toowoomba MC	4	5	5	5	6	4	4	5	5	6+	6	7	7	8	10+	6	7	7	10	10+
Rockhampton MC	5	6	6	6	7	4	5	4	4	6+	6	7	8	9	11+	7	8	8	11	11+
Mackay MC	5	6	6	6	7	5	5	4	4	6+	7	8	8	9	11+	7	8	8	11	11+
Townsville MC	6	7	7	7	8	5	5	4	4	5+	7	8	8	10	12+	7	8	9	11	11+
Cairns MC	6	7	7	7	8	5	5	5	4	5+	7	8	8	10	12+	7	8	9	11	11+
ADELAIDE MC	5	6	5	4	5	6	7	8	8	9+	3	4	6	7	9+	5	6	7	6	7+
PERTH MC	6	7	7	6	7	7	8	9	9	10+	5	6	3	4	6+	7	8	8	8	8+
HOBART MC	6	7	6	5	6	6	7	8	8	9+	6	7	7	9	11+	3	4	9	9	9+
LAUNCESTON MC	6	7	6	5	6	6	7	8	8	9+	6	7	7	9	11+	4	3	9	9	9+
DARWIN MC	7	8	7	7	8	7	8	9	9	10+	6	7	7	9	11+	7	8	3	6	6+

These timeframes (in business days) are guidelines only and based on reasonable expectations and experience. To the maximum extent permitted by law (including the Australian Consumer Law), we do not accept liability for any loss or damage (including but not limited to consequential loss) resulting from a failure to deliver in accordance with these timeframes.

- Print Post has Priority and Regular delivery standards, each with specific closing times that vary by lodgement point. Ask your lodgement office for details.
- Business days only – does not include weekends or public holidays.
- For articles linehauled to other than state gateway or delivery region (eg. mixed country PSI ULDs) additional delivery days will apply.
- A PSI is a PreSort Indicator.

Delivery to the following External territories and remote areas, where services are on an available basis only, may be outside the standards stated:

- Lord Howe Island - 2898
- Norfolk Island - 2899
- Christmas Island - 6798
- Cocos (Keeling) Islands - 6799
- Antarctica - 7151.

For more information:

- refer to the *Print Post service guide* – 8834059
- refer to the *Impact Mail service guide* – 8839152
- call **13 11 18** or
- visit auspost.com.au/printpost or auspost.com.au/impactmail.

Reg = Regular Delivery