





International Post – Services

	 International Post Economy	 International Post Standard	 International Post Express	 International Post Courier
Weight	Up to 20kg <i>Air (up to 2kg) Sea (2kg to 20kg)</i>	Up to 20kg	Up to 20kg	Up to 20kg
Delivery Timeframes*	Air - 10+ business days* Sea - 30+ business days*	6+ business days*	2-4 business days*	1-2 business days*
Tracking	No	Yes	Yes	Yes
Signature on Delivery	-	Optional Extra	Included	N/A
Email tracking notification	N/A	Yes	Yes	Yes
SMS tracking notification	N/A	Optional Extra	Yes	Yes
Optional Extras	Extra Cover^ (\$100 compensation included with Registered Post International)	Extra Cover^	Extra Cover^	Extra Cover^

* Estimated delivery time between metro areas of major cities. Excludes any time in customs and delays due to reasons outside of Australia Post's control. Country specific delivery times are available online at auspost.com.au.

^ Additional charges apply. Extra Cover is only available to certain countries. Cover restrictions may vary depending on country. For further details, see our International Post Guide at auspost.com.au/international.

Handy hints on sending overseas

When sending items overseas, please use the following checklist to help ensure fast and safe delivery of your item.

Is your item safe to mail?

Some items are considered dangerous, and are prohibited or restricted, such as aerosols, flammables etc. Please ensure that your items are safe to send.

Can you send your item to your selected destination?

Country specific regulations define what you can send and how you can send it. Please ensure that you check if the contents of your item are acceptable in your destination country.

Is your item packed securely?

Use our Packaging Guidelines available in-store to help ensure that fragile or dangerous items travel safely.

Is your item addressed correctly?

Correct addressing and the inclusion of a postcode will help ensure your item reaches its destination on time. Always include a return address on your item.

Does your item contain valuables?

Different countries have different rules about valuable items in the mail. Check to make sure your valuables are sent correctly to ensure safe delivery. We strongly recommend taking out extra cover on your valuable items. Some countries will only accept valuable items if they are insured.

If you require further information, please refer to auspost.com.au/international or ask for assistance at the counter.

A complete range of customs forms:

You need to select the right consignment note for your item.

Generic CN23

Used with:

- Express and Standard documents and merchandise and Economy merchandise

Economy Air CN22

Used with:

- Economy Air parcels up to and including 2kg
- Value under \$500
- When no extra features are added

Airway Bill and Customs Declaration

Used with:

- Courier documents and merchandise

Compensation

A refund of postage and compensation up to \$50 for loss or damage may be paid (for articles other than Registered Post articles, where up to \$100 compensation is included) at Australia Post's discretion in accordance with the applicable terms and conditions of service available at auspost.com.au/terms.

Country restrictions

For specific country restrictions, refer to the *International Post Guide* or online at auspost.com.au/international

International Post and the GST

- Unless indicated otherwise, international post charges are GST-free.
- A range of specially designed GST-free stamps is available for international mail.
- If you use a postage meter to apply postage to international mail, you are required to apply postage at 10 percent above the published rate to offset input credits you may claim.
- If you wish to use domestic stamps on international mail, then you are required to affix postage at 10 percent above the published rate, for GST purposes.



International delivery

Letters and documents

Own packaging

Use your own packaging or select from our range of packaging products listed on page 34.

Economy Air Letters*

Weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 Rest of World \$
Up to 50g	2.10	2.30	3.00
Over 50g up to 125g	4.20	4.60	7.50
Over 125g up to 250g	7.50	8.00	12.00
Over 250g up to 500g	10.50	12.00	18.00
Only during November and December seasonal greeting cards up to 20g, enclosed in a sealed small letter size envelope and labelled card only	2.00	2.00	2.30

*Letters include postcards / greeting cards. Letter sizes listed on page 6 apply to international mail as well.

Prepaid options

Economy - Aerogrammes

Single aerogramme	\$2.40
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Registered - Prepaid envelopes

Dimensions (mm)	Maximum weight	Charge per item \$	Charge per pack of 10 \$	Charge per pack of 10* (when purchasing 5+ packs) \$	Total minimum charge when purchasing 5 packs of 10 \$
130 x 240 – to enclose a DL envelope	500g	16.10	152.95	144.90	724.50
250 x 353 – B4	500g	25.00	237.50	225.00	1,125.00

* This price is per pack of 10, when you buy 5 packs of 10. The total price you pay will vary depending on how many 5 packs of 10 you purchase.

Express - Prepaid envelopes

Size (mm)	Maximum weight	NZ \$	China \$	Rest of Asia* \$	USA & Canada \$	UK & Ireland \$
Medium (C4) 229 x 324	Up to 200g	22.60	29.15	30.05	31.60	34.85
Large (B4+) 390 x 290	Up to 500g	26.60	34.30	35.35	37.20	41.00

* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit auspost.com.au/sending/send-overseas/international-zones. Up to 5% discount for 5 or more International Express envelopes to the same destination country.

Add-on features

Extra Cover for loss or damage.	\$5.00 for the first \$100 or part thereof, plus \$3.50 for every additional \$100 or part thereof, of your item's specified value up to \$5,000 except for Economy Air Letters which can have a maximum cover of up to \$500.
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The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. Extra Cover is not available for Registered Post which comes with \$100 compensation included. For further details, see our International Post Guide at auspost.com.au/international.

International delivery

Parcels

Own packaging

Use your own packaging or select from our range of packaging products available in store.

Economy

Weight^	NZ Zone 1 \$	China Zone 2 \$	Asia* Zone 3 \$	US & Canada Zone 4 \$	Pacific Islands* Zone 5 \$	UK & Ireland Zone 6 \$	Major Europe Zone 7 \$	Rest of World 1 Zone 8 \$	Rest of World 2 Zone 9 \$
Air									
Up to 500g	11.55	13.80	15.00	17.00	15.95	21.20	22.30	27.55	29.05
Up to 1kg	19.75	26.10	27.30	30.70	28.25	34.90	36.00	47.30	48.80
Up to 1.5kg	25.85	38.05	39.25	42.95	40.20	47.15	48.25	64.05	65.55
Up to 2kg	30.95	49.25	50.45	54.40	51.40	58.60	59.70	79.30	80.80
Sea									
Over 2.5kg up to 3kg	-	-	-	44.95	-	48.20	49.20	56.10	57.45
Up to 5kg	-	-	-	61.55	-	65.20	66.80	74.30	77.25
Up to 10kg	-	-	-	98.55	-	103.20	106.30	115.30	122.25
Up to 15kg	-	-	-	133.55	-	139.20	143.80	154.30	165.25
Up to 20kg	-	-	-	165.55	-	172.20	178.30	190.30	205.25

^ Additional weight break prices are available, for more information ask at your local post office or visit auspost.com.au/international.

* Zone descriptions are a guide only. For complete country zoning information ask at your local post office or visit auspost.com.au/international.

Standard

Weight^	NZ Zone 1 \$	China Zone 2 \$	Asia* Zone 3 \$	US & Canada Zone 4 \$	Pacific Islands* Zone 5 \$	UK & Ireland Zone 6 \$	Major Europe Zone 7 \$	Rest of World 1 Zone 8 \$	Rest of World 2 Zone 9 \$
Up to 500g	18.55	20.80	22.00	24.00	22.95	28.20	29.30	34.55	36.05
Up to 1kg	26.75	33.10	34.30	37.70	35.25	41.90	43.00	54.30	55.80
Up to 1.5kg	32.85	45.05	46.25	49.95	47.20	54.15	55.25	71.05	72.55
Up to 2kg	37.95	56.25	57.45	61.40	58.40	65.60	66.70	86.30	87.80
Up to 3kg	45.55	64.65	65.85	69.90	66.80	74.10	75.20	103.80	105.30
Up to 5kg	60.75	81.45	82.65	86.90	83.60	91.10	92.20	138.80	140.30
Up to 10kg	83.25	118.95	120.15	127.40	121.10	131.60	132.70	219.80	221.30
Up to 15kg	103.25	152.95	154.15	162.90	155.10	167.10	168.20	296.80	298.30
Up to 20kg	120.75	184.45	185.65	195.90	186.60	200.10	201.20	368.80	370.30

^ Additional weight break prices are available, for more information ask at your local post office or visit auspost.com.au/international.

* Zone descriptions are a guide only. For complete country zoning information ask at your local post office or visit auspost.com.au/international.

International delivery Parcels

Own packaging (continued)

Use your own packaging or select from our range of packaging products available in store.

Express

Weight [^]	NZ Zone 1 \$	China Zone 2 \$	Asia* Zone 3 \$	US & Canada Zone 4 \$	Pacific Islands* Zone 5 \$	UK & Ireland Zone 6 \$	Major Europe Zone 7 \$	Rest of World 1 Zone 8 \$	Rest of World 2 Zone 9 \$
Up to 500g	29.55	38.10	39.30	41.35	40.25	45.55	46.65	56.55	58.05
Up to 1kg	37.15	46.60	47.80	51.25	48.75	55.45	56.55	70.55	72.05
Up to 1.5kg	42.85	58.40	59.60	63.35	60.55	67.55	68.65	87.05	88.55
Up to 2kg	47.95	67.25	68.45	72.65	69.40	76.85	77.95	100.30	101.80
Up to 3kg	55.55	75.65	76.85	81.15	77.80	85.35	86.45	117.80	119.30
Up to 5kg	70.75	92.45	93.65	98.15	94.60	102.35	103.45	152.80	154.30
Up to 10kg	93.25	129.95	131.15	138.65	132.10	142.85	143.95	233.80	235.30
Up to 15kg	113.25	163.95	165.15	174.15	166.10	178.35	179.45	310.80	312.30
Up to 20kg	130.75	195.45	196.65	207.15	197.60	211.35	212.45	382.80	384.30

[^] Additional weight break prices are available, for more information ask at your local post office or visit auspost.com.au/international.

* Zone descriptions are a guide only. For complete country zoning information ask at your local post office or visit auspost.com.au/international.

Courier

Weight [^]	NZ Zone 1 \$	China Zone 2 \$	Asia* Zone 3 \$	US & Canada Zone 4 \$	Pacific Islands* Zone 5 \$	UK & Ireland Zone 6 \$	Major Europe Zone 7 \$	Rest of World 1 Zone 8 \$	Rest of World 2 Zone 9 \$
Up to 500g	79.55	88.10	89.30	91.35	90.25	95.55	96.65	106.55	108.05
Up to 1kg	87.15	96.60	97.80	101.25	98.75	105.45	106.55	120.55	122.05
Up to 1.5kg	92.85	108.40	109.60	113.35	110.55	117.55	118.65	137.05	138.55
Up to 2kg	97.95	117.25	118.45	122.65	119.40	126.85	127.95	150.30	151.80
Up to 3kg	105.55	125.65	126.85	131.15	127.80	135.35	136.45	167.80	169.30
Up to 5kg	120.75	142.45	143.65	148.15	144.60	152.35	153.45	202.80	204.30
Up to 10kg	143.25	179.95	181.15	188.65	182.10	192.85	193.95	283.80	285.30
Up to 15kg	163.25	213.95	215.15	224.15	216.10	228.35	229.45	360.80	362.30
Up to 20kg	180.75	245.45	246.65	257.15	247.60	261.35	262.45	432.80	434.30

[^] Additional weight break prices are available, for more information ask at your local post office or visit auspost.com.au/international.

* Zone descriptions are a guide only. For complete country zoning information ask at your local post office or visit auspost.com.au/international.

International delivery Parcels

Prepaid options

Standard	Small satchel \$	Medium satchel \$	Large satchel \$	Box \$
Size & Weight	250 x 353mm Up to 500g	265 x 379mm Up to 1kg	250 x 405mm Up to 2kg	310 x 225 x 102mm Up to 5kg
New Zealand	18.55	26.75	37.95	60.75
China	20.80	33.10	56.25	81.45
Rest of Asia*	22.00	34.30	57.45	82.65
US & Canada	24.00	37.70	61.40	86.90
UK & Ireland	28.20	41.90	65.60	91.10

* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit auspost.com.au/international. Up to 5% discount for 5 or more International Standard satchels of the same size to the same destination country.

Express	Small satchel \$	Medium satchel \$	Large satchel \$	Box \$
Size & Weight	250 x 353mm Up to 500g	265 x 379mm Up to 1kg	250 x 405mm Up to 2kg	310 x 225 x 102mm Up to 5kg
New Zealand	29.55	37.15	47.95	70.75
China	38.10	46.60	67.25	92.45
Rest of Asia*	39.30	47.80	68.45	93.65
US & Canada	41.35	51.25	72.65	98.15
UK & Ireland	45.55	55.45	76.85	102.35

* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit auspost.com.au/international. Up to 5% discount for 5 or more International Express satchels of the same size to the same destination country.

Courier	Small satchel \$	Medium satchel \$
Size & Weight	250 x 353mm Up to 500g	265 x 379mm Up to 1kg
New Zealand	79.55	87.15
China	88.10	96.60
Rest of Asia*	89.30	97.80
US & Canada	91.35	101.25
UK & Ireland	95.55	105.45

* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit auspost.com.au/international.

Add-on features

Signature on Delivery (SOD) Available with Economy and Standard parcel services only, (included with Express).	\$5.50
Extra Cover for loss or damage.	\$5.00 for the first \$100 or part thereof, plus \$3.50 for every additional \$100 or part thereof, of your item's specified value up to \$5,000
SMS Tracking notification Available with Standard parcel services only, (included with Express & Courier).	\$0.55

The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. For further details, see our International Post Guide at auspost.com.au/international.

The signature on delivery fee does not apply to International Express. Signature on Delivery is only available to certain countries. For further details, see our International Post Guide at auspost.com.au/international.

International delivery

Charging zones

Economy Air Letter zones align to the below charging zones for Parcels as follows:
 NZ = Zone 1, Asia Pacific = Zones 2,3 & 5, Rest of World = Zones 4, 6, 7 & 9

Destination country	Zones
Arab Emirates	Zone 9
Argentina	Zone 9
Austria	Zone 8
Bahrain	Zone 9
Belgium	Zone 8
Brazil	Zone 8
Brunei Darussalam	Zone 5
Cambodia	Zone 5
Canada	Zone 4
Chile	Zone 9
China	Zone 2
Cook Islands	Zone 5
Croatia	Zone 8
Cyprus	Zone 8
Czech Republic	Zone 8
Denmark	Zone 8
Estonia	Zone 8
Fiji	Zone 5
Finland	Zone 8
France	Zone 7
French Polynesia	Zone 5
Germany	Zone 7
Greece	Zone 8
Hong Kong	Zone 3
Hungary	Zone 8
India	Zone 3

Destination country	Zones
Indonesia	Zone 3
Iran, Islamic Republic Of	Zone 9
Ireland	Zone 6
Israel	Zone 9
Italy	Zone 7
Japan	Zone 3
Kenya	Zone 9
Korea, Republic Of	Zone 3
Kuwait	Zone 9
Lao People's Democratic Republic	Zone 5
Macedonia, The Former Yugoslav Republic Of	Zone 8
Malaysia	Zone 3
Malta	Zone 8
Mauritius	Zone 9
Mexico	Zone 9
Myanmar	Zone 5
Nauru	Zone 5
Nepal	Zone 5
Netherlands	Zone 7
New Caledonia	Zone 5
New Zealand	Zone 1
Nigeria	Zone 9
Norway	Zone 7
Pakistan	Zone 5
Papua New Guinea	Zone 5
Peru	Zone 9

Destination country	Zones
Philippines	Zone 5
Poland	Zone 8
Portugal	Zone 8
Qatar	Zone 9
Romania	Zone 8
Russian Federation	Zone 8
Samoa	Zone 5
Saudi Arabia	Zone 9
Serbia	Zone 8
Singapore	Zone 3
Slovenia	Zone 8
Solomon Islands	Zone 5
South Africa	Zone 8
Spain	Zone 7
Sri Lanka	Zone 5
Sweden	Zone 7
Switzerland	Zone 7
Taiwan, Province Of China	Zone 3
Thailand	Zone 3
Tonga	Zone 5
Turkey	Zone 8
Ukraine	Zone 8
United Kingdom	Zone 6
United States	Zone 4
Vanuatu	Zone 5
Vietnam	Zone 3

The above countries together account for the majority of outgoing international mail.
 For complete country zoning information ask at your local post office
 or visit auspost.com.au/sending/send-overseas/international-zones.

