

# International Post Charges Easy Guide As at 30 March 2020

A summary of charges for frequently used services



## International Post – Services

	Economy	Standard	Express	Courier
Weight	Up to 20kg Air (up to 2kg) Sea (2kg to 20kg)	Up to 20kg	Up to 20kg	Up to 20kg
Delivery Timeframes*	Air - 10+ business days Sea - 30+ business days	6+ business days	2-4 business days	1-2 business days
Compensation	Up to \$100 included*** (only for Registered Post International and Economy products with Signature on Delivery purchased).	Up to \$100 included***	Up to \$100 included***	Up to \$100 included***
Tracking†	No	Yes	Yes	Yes
Signature on Delivery**	Optional Extra	Optional Extra	Included	N/A
Email tracking notification	N/A	Yes	Yes	Yes
SMS tracking notification	N/A	Optional Extra	Yes	Yes
Extra Cover ^	Optional	Optional	Optional	Optional

\* Estimated delivery time between metro areas of major cities. Excludes any time in customs and delays due to reasons outside of Australia Post's control. Country specific delivery times are available online at [auspost.com.au](https://auspost.com.au).

† Track events will vary depending on the service used and how your item is lodged and delivered. For details visit [auspost.com.au/parcels-mail/our-tracking-service](https://auspost.com.au/parcels-mail/our-tracking-service)

\*\* Additional charges apply. The signature on delivery fee does not apply to International Express. Signature on Delivery is only available certain countries. For further details, see our International Post Guide [auspost.com.au/business/shipping/check-sending-guidelines/international-post-guide](https://auspost.com.au/business/shipping/check-sending-guidelines/international-post-guide).

^ Additional charges apply. International Extra Cover is available for selected postal items for certain countries only and is recommended for valuable items. Extra cover costs \$4.00 for each \$100, or part thereof, for items valued between \$100 and \$5,000 except for Economy Air Letters and Economy Air Parcels which can have a maximum cover of up to \$500. Terms and conditions apply, see [auspost.com.au/terms-conditions](https://auspost.com.au/terms-conditions) or ask in-store.

- Available for sending to limited countries. Not available through MyPost Business.

^^ Available at selected Post Offices only. Not available through MyPost Business.

### A complete range of customs forms:

You need to select the right consignment note for your item.

#### Generic CN23

Used with:

- Express and Standard documents and merchandise and Economy merchandise

#### Economy Air CN22

Used with:

- Economy Air parcels up to and including 2kg
- Value under \$500
- When no extra features are added

#### Airway Bill and Customs Declaration

Used with:

- Courier documents and merchandise

## Handy hints on sending overseas

When sending items overseas, please use the following checklist to help ensure fast and safe delivery of your item.

### Is your item safe to mail?

Some items are considered dangerous, and are prohibited or restricted, such as aerosols, flammables etc. Please ensure that your items are safe to send.

### Can you send your item to your selected destination?

Country specific regulations define what you can send and how you can send it. Please ensure that you check if the contents of your item are acceptable in your destination country.

### Is your item packed securely?

Use our Packaging Guidelines available in-store to help ensure that fragile or dangerous items travel safely.

### Is your item addressed correctly?

Correct addressing and the inclusion of a postcode will help ensure your item reaches its destination on time. Always include a return address on your item.

### Does your item contain valuables?

This service is suitable for sending items up to \$100 in value. If your item is valued over \$100, you should purchase Extra Cover – it provides loss or damage cover from \$100 up to \$5000. This service is not suitable for items over \$100 such as jewelry, electronics or passports unless Extra Cover is purchased.

If your parcel is lost or damaged, and you haven't purchased Extra Cover, compensation of up to \$100 and a postage refund may be payable. Subject to the Australian Consumer Law, Australia Post does not accept liability for any consequential or indirect loss or damage arising due to any failure related to our service. Neither the cover included with our service nor the purchase of Extra Cover limits any rights you may have under the Australian Consumer Law.

Different countries have different rules about valuable items in the mail. Check to make sure your valuables are sent correctly to ensure safe delivery. We strongly recommend taking out extra cover on your valuable items. Some countries will only accept valuable items if they are insured.

## Country restrictions

For specific country restrictions, refer to the *International Post Guide* or online at [auspost.com.au/international](https://auspost.com.au/international).

## International Post and the GST

- Unless indicated otherwise, international post charges are GST-free.
- A range of specially designed GST-free stamps is available for international mail.
- If you use a postage meter to apply postage to international mail, you are required to apply postage at 10 percent above the published rate to offset input credits you may claim.
- If you wish to use domestic stamps on international mail, then you are required to affix postage at 10 percent above the published rate, for GST purposes.

If you require further information, please ask at your local Post Office or go online [auspost.com.au/sending/send-overseas](https://auspost.com.au/sending/send-overseas).

# International delivery

## Letters and documents

### Own packaging

Use your own packaging or select from our range of packaging products available in-store.

#### Economy Air Letters\*

Weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific* \$	Zone 3 Rest of World* \$
Up to 50g	2.30	2.50	3.20
Over 50g up to 125g	4.60	5.10	8.30
Over 125g up to 250g	8.10	8.80	13.50
Over 250g up to 500g	12.00	13.10	20.00
Only during November and December seasonal greeting cards up to 20g, enclosed in a sealed small letter size (260x360mm) envelope and labelled <b>card only</b>	2.20	2.20	2.20

\* Letters include po stickers / greeting cards.

### Prepaid options

#### Economy – Aerogrammes

Single aerogramme	\$2.60
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#### Economy – Prepaid Air Mail envelopes

Dimensions (mm)	Maximum		Charge per article \$	Charge per pack of 10		Total minimum charge when purchasing 5 packs of 10 \$**
	weight	thickness		single pack \$	5+ packs \$	
DL (110 x 220)	50g	5mm	3.70	35.20	33.30	166.50
C4 (324 x 229)	250g	20mm	10.00	95.00	90.00	450.00

\*\* This price is per pack of 10, when you buy 5 packs of 10. The total price you pay will vary depending on how many 5 packs of 10 you purchase.

#### Registered – Prepaid envelopes

Dimensions (mm)	Maximum weight	Charge per item \$	Charge per pack of 10		Total minimum charge when purchasing 5 packs of 10 \$**
			single pack \$	5+ packs \$	
130 x 240 – to enclose a DL envelope	500g	17.70	168.25	159.40	797.00
250 x 353 – B4	500g	27.50	261.25	247.50	1237.50

\*\* This price is per pack of 10, when you buy 5 packs of 10. The total price you pay will vary depending on how many 5 packs of 10 you purchase.

#### Express – Prepaid envelopes

Size (mm)	Maximum weight	NZ \$	China* \$	Rest of Asia* \$	USA & Canada* \$	UK & Ireland* \$
Medium (C4) 229 x 324	Up to 250g	28.30	30.90	31.55	33.25	36.85
Large (B4+) 390 x 290	Up to 500g	30.20	33.20	34.00	36.00	40.20

\* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones). Up to 5% discount for 5 or more International Express envelopes to the same destination country.

### Add-on features

Extra Cover for loss or damage.	\$4.00 for each \$100, or part thereof, of extra cover for items valued between \$100 and \$5,000 except for Economy Air Letters and Economy Air Parcels which can have a maximum cover of up to \$500.
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The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. Extra Cover is not available for Registered Post International. For further details, see our International Post Guide at [auspost.com.au/international](https://auspost.com.au/international).

# International delivery

## Parcels



### Own packaging

Use your own packaging or select from our range of packaging products available in store.

#### Economy

Weight <sup>^</sup>	NZ	China*	Asia*	US & Canada*	Pacific Islands*	UK & Ireland	Major Europe*	Rest of World 1*	Rest of World 2*
	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$	Zone 9 \$
<b>Air</b>									
Up to 250g	10.20	13.20	14.00	16.00	14.50	20.20	21.30	23.80	25.15
Over 250g to 500g	13.20	16.20	17.00	19.00	17.50	23.20	24.30	26.80	28.15
Over 500g up to 1kg	19.00	27.90	28.70	31.90	29.20	36.10	37.20	43.35	44.70
Over 1kg up to 1.5kg	24.80	39.60	40.40	44.80	40.90	49.00	50.10	59.90	61.25
Over 1.5kg up to 2kg	30.60	51.30	52.10	57.70	52.60	61.90	63.00	76.45	77.80
<b>Sea</b>									
Over 2.5kg up to 3kg	-	-	-	50.65	-	54.00	54.90	65.65	66.75
Up to 5kg	-	-	-	68.65	-	72.00	72.90	83.65	84.75
Up to 10kg	-	-	-	113.65	-	117.00	117.90	128.65	129.75
Up to 15kg	-	-	-	158.65	-	162.00	162.90	173.65	174.75
Up to 20kg	-	-	-	203.65	-	207.00	207.90	218.65	219.75

#### Standard

Weight <sup>^</sup>	NZ	China*	Asia*	US & Canada*	Pacific Islands*	UK & Ireland	Major Europe*	Rest of World 1*	Rest of World 2*
	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$	Zone 9 \$
Up to 250g	15.20	18.20	19.00	21.00	19.50	25.20	26.30	28.80	30.15
Over 250g to 500g	18.20	21.20	22.00	24.00	22.50	28.20	29.30	31.80	33.15
Over 500g up to 1kg	24.00	32.90	33.70	36.90	34.20	41.10	42.20	48.35	49.70
Over 1kg up to 1.5kg	29.80	44.60	45.40	49.80	45.90	54.00	55.10	64.90	66.25
Over 1.5kg up to 2kg	35.60	56.30	57.10	62.70	57.60	66.90	68.00	81.45	82.80
Up to 3kg	42.30	65.00	65.80	71.50	66.30	75.70	76.80	98.15	99.50
Up to 5kg	55.70	82.40	83.20	89.10	83.70	93.30	94.40	131.55	132.90
Up to 10kg	89.20	125.90	126.70	133.10	127.20	137.30	138.40	215.05	216.40
Up to 15kg	122.70	169.40	170.20	177.10	170.70	181.30	182.40	298.55	299.90
Up to 20kg	156.20	212.90	213.70	221.10	214.20	225.30	226.40	382.05	383.40

<sup>^</sup> Additional weight break prices are available, for more information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas](https://auspost.com.au/sending/send-overseas).

\* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas](https://auspost.com.au/sending/send-overseas).

# International delivery

## Parcels



### Own packaging (continued)

Use your own packaging or select from our range of packaging products available in-store.

#### Express

Weight <sup>^</sup>	NZ	China*	Asia*	US & Canada*	Pacific Islands*	UK & Ireland	Major Europe*	Rest of World 1*	Rest of World 2*
	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$	Zone 9 \$
Up to 250g	30.20	33.20	34.00	36.00	34.50	40.20	41.30	43.80	45.15
Over 250g to 500g	33.20	36.20	37.00	39.00	37.50	43.20	44.30	46.80	48.15
Over 500g up to 1kg	39.00	47.90	48.70	51.90	49.20	56.10	57.20	63.35	64.70
Over 1kg up to 1.5kg	44.80	59.60	60.40	64.80	60.90	69.00	70.10	79.90	81.25
Over 1.5kg up to 2kg	50.60	71.30	72.10	77.70	72.60	81.90	83.00	96.45	97.80
Up to 3kg	57.30	80.00	80.80	86.50	81.30	90.70	91.80	113.15	114.50
Up to 5kg	70.70	97.40	98.20	104.10	98.70	108.30	109.40	146.55	147.90
Up to 10kg	104.20	140.90	141.70	148.10	142.20	152.30	153.40	230.05	231.40
Up to 15kg	137.70	184.40	185.20	192.10	185.70	196.30	197.40	313.55	314.90
Up to 20kg	171.20	227.90	228.70	236.10	229.20	240.30	241.40	397.05	398.40

#### Courier

Weight <sup>^</sup>	NZ	China*	Asia*	US & Canada*	Pacific Islands*	UK & Ireland	Major Europe*	Rest of World 1*	Rest of World 2*
	Zone 1 \$	Zone 2 \$	Zone 3 \$	Zone 4 \$	Zone 5 \$	Zone 6 \$	Zone 7 \$	Zone 8 \$	Zone 9 \$
Up to 250g	85.20	88.20	89.00	91.00	89.50	95.20	96.30	98.80	100.15
Over 250g to 500g	88.20	91.20	92.00	94.00	92.50	98.20	99.30	101.80	103.15
Over 500g up to 1kg	94.00	102.90	103.70	106.90	104.20	111.10	112.20	118.35	119.70
Over 1kg up to 1.5kg	99.80	114.60	115.40	119.80	115.90	124.00	125.10	134.90	136.25
Over 1.5kg up to 2kg	105.60	126.30	127.10	132.70	127.60	136.90	138.00	151.45	152.80
Up to 3kg	112.30	135.00	135.80	141.50	136.30	145.70	146.80	168.15	169.50
Up to 5kg	125.70	152.40	153.20	159.10	153.70	163.30	164.40	201.55	202.90
Up to 10kg	159.20	195.90	196.70	203.10	197.20	207.30	208.40	285.05	286.40
Up to 15kg	192.70	239.40	240.20	247.10	240.70	251.30	252.40	368.55	369.90
Up to 20kg	226.20	282.90	283.70	291.10	284.20	295.30	296.40	452.05	453.40

<sup>^</sup> Additional weight break prices are available, for more information ask at your local Post Office or visit [auspost.com.au/international](https://auspost.com.au/international).

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### Prepaid options

#### Standard

	Small satchel \$	Medium satchel \$	Large satchel \$	Box \$
<b>Size &amp; Weight</b>	250 x 353mm Up to 500g	265 x 379mm Up to 1kg	250 x 405mm Up to 2kg	310 x 225 x 102mm Up to 5kg
<b>New Zealand</b>	18.20	24.00	35.60	55.70
<b>China*</b>	21.20	32.90	56.30	82.40
<b>Rest of Asia*</b>	22.00	33.70	57.10	83.20
<b>US &amp; Canada*</b>	24.00	36.90	62.70	89.10
<b>UK &amp; Ireland</b>	28.20	41.10	66.90	93.30

#### Express

	Small satchel \$	Medium satchel \$	Large satchel \$	Box \$
<b>Size &amp; Weight</b>	250 x 353mm Up to 500g	265 x 379mm Up to 1kg	250 x 405mm Up to 2kg	310 x 225 x 102mm Up to 5kg
<b>New Zealand</b>	33.20	39.00	50.60	70.70
<b>China*</b>	36.20	47.90	71.30	97.40
<b>Rest of Asia*</b>	37.00	48.70	72.10	98.20
<b>US &amp; Canada*</b>	39.00	51.90	77.70	104.10
<b>UK &amp; Ireland</b>	43.20	56.10	81.90	108.30

#### Courier

	Small satchel \$	Medium satchel \$
<b>Size &amp; Weight</b>	250 x 353mm Up to 500g	265 x 379mm Up to 1kg
<b>New Zealand</b>	88.20	94.00
<b>China*</b>	91.20	102.90
<b>Rest of Asia*</b>	92.00	103.70
<b>US &amp; Canada*</b>	94.00	106.90
<b>UK &amp; Ireland</b>	98.20	111.10

\* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas](https://auspost.com.au/sending/send-overseas). Up to 5% discount for 5 or more International Express satchels of the same size to the same destination country.

### Add-on features

<b>Signature on Delivery (SOD)</b> Available with Economy and Standard parcel services only, (included with Express).	<b>\$5.50</b>
<b>Extra Cover</b> <sup>^^</sup> for loss or damage.	<b>\$4.00</b> for each \$100, or part thereof, of extra cover for items valued between \$100 and \$5,000
<b>SMS Tracking notification</b> Available with Standard parcel services only, (included with Express & Courier).	<b>\$0.55</b>

- The signature on delivery fee does not apply to International Express. Signature on Delivery is only available to certain countries. For further details, see our International Post Guide at [auspost.com.au/international](https://auspost.com.au/international).

<sup>^^</sup> The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. For further details, see our International Post Guide at [auspost.com.au/international](https://auspost.com.au/international).

# International delivery

## Charging zones

Economy Air Letter zones align to the below charging zones for Parcels as follows:  
 NZ = Zone 1, Asia Pacific = Zones 2, 3 & 5, Rest of World = Zones 4, 6, 7, 8 & 9

Destination country	Zones
Arab Emirates	Zone 9
Argentina	Zone 9
Austria	Zone 8
Bahrain	Zone 9
Belgium	Zone 8
Brazil	Zone 8
Brunei Darussalam	Zone 5
Cambodia	Zone 5
Canada	Zone 4
Chile	Zone 9
China	Zone 2
Cook Islands	Zone 5
Croatia	Zone 8
Cyprus	Zone 8
Czech Republic	Zone 8
Denmark	Zone 8
Estonia	Zone 8
Fiji	Zone 5
Finland	Zone 8
France	Zone 7
French Polynesia	Zone 5
Germany	Zone 7
Greece	Zone 8
Hong Kong	Zone 3
Hungary	Zone 8
India	Zone 3

Destination country	Zones
Indonesia	Zone 3
Iran, Islamic Republic Of	Zone 9
Ireland	Zone 6
Israel	Zone 9
Italy	Zone 7
Japan	Zone 3
Kenya	Zone 9
Korea, Republic Of	Zone 3
Kuwait	Zone 9
Lao People's Democratic Republic	Zone 5
Macedonia, The Former Yugoslav Republic Of	Zone 8
Malaysia	Zone 3
Malta	Zone 8
Mauritius	Zone 9
Mexico	Zone 9
Myanmar	Zone 5
Nauru	Zone 5
Nepal	Zone 5
Netherlands	Zone 7
New Caledonia	Zone 5
New Zealand	Zone 1
Nigeria	Zone 9
Norway	Zone 7
Pakistan	Zone 5
Papua New Guinea	Zone 5
Peru	Zone 9

Destination country	Zones
Philippines	Zone 5
Poland	Zone 8
Portugal	Zone 8
Qatar	Zone 9
Romania	Zone 8
Russian Federation	Zone 8
Samoa	Zone 5
Saudi Arabia	Zone 9
Serbia	Zone 8
Singapore	Zone 3
Slovenia	Zone 8
Solomon Islands	Zone 5
South Africa	Zone 8
Spain	Zone 7
Sri Lanka	Zone 5
Sweden	Zone 7
Switzerland	Zone 7
Taiwan, Province Of China	Zone 3
Thailand	Zone 3
Tonga	Zone 5
Turkey	Zone 8
Ukraine	Zone 8
United Kingdom	Zone 6
United States	Zone 4
Vanuatu	Zone 5
Vietnam	Zone 3

The above countries together account for the majority of outgoing international mail.  
 For complete country zoning information ask at your local Post Office  
 or visit [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones).