

StarTrack Oversize Charge

Oversize Charge

An Oversize Charge will apply to any item consigned using any StarTrack Service excluding Courier that exceeds a dead weight of 32kg, or where any side measures 150cm or greater. The Oversize Charge will apply, in addition to Service Rates, across a sliding scale of seven Oversize Charge bands.

How the Oversize Charge band works

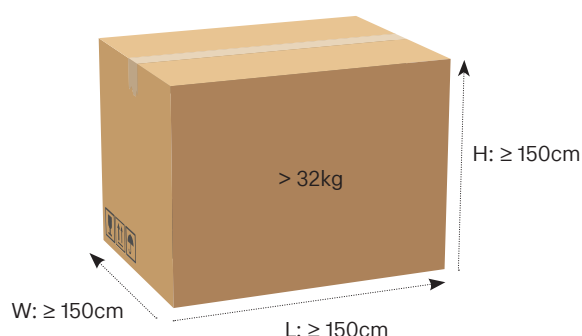
The Oversize Charge will be applied per item at the applicable rate based on the dimensions or dead weight and will apply to that item instead of the Manual Handling Surcharge. Weights and dimensions will be based on those declared by you unless we measure and assess otherwise.

Where an item falls into more than one Oversize Charge band, the higher of the two charges will apply.

To find our standard Additional Charges or to download our StarTrack Premium or Road Express MHS Help Guides for more details, please refer to our [business pricing updates](#).

Oversize Charge band	Any dimension or dead weight
Level 0	Over 32 kg
Level 1	150cm – 199.9cm
Level 2	200cm – 299.9cm
Level 3	300cm – 399.9cm
Level 4	400cm – 499.9cm
Level 5	500cm – 599.9cm
Level 6	600cm +

Any one dimension or dead weight



Oversize Charge in relation to freight consigned on pallets*

Standard pallet dimensions

As per the Parcel and Freight Preparation Guide, standard pallet dimensions measure (L) 117cm x (W) 117cm x (H) 180cm, including the pallet itself. Pallets must not exceed 800kg dead weight including the pallet itself.

Oversize Charge band levels 1 - 6

Where goods consigned on pallets (and for delivery on pallets) measure a length or width of 150cm or greater, or a height of more than 180cm, the goods will be subject to a level 1 to level 6 Oversize Charge.

Oversize Charge band level 0

When an item exceeds a dead weight of 32kg and is secured to a pallet or skid for handling by forklift or other load shifting equipment, level 0 charges will not apply.

Mixed pallets for break down

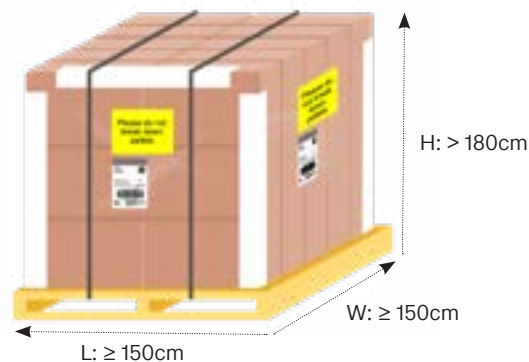
Where pallets contain oversize items and we're required to deliver those items individually, the Oversize Charge will apply to each oversize item on the pallet.

Please note: The Parcel and Freight Preparation Guide is available [here](#), via your Account Manager or by contacting 13 23 45.

* Customers should have Load Sorting Equipment (LSE) at origin and destination for the handling of heavy items or pallets. Consignments may require an upgrade to Special Services where LSE is not accessible.

Consignments containing Oversize Goods or requiring manual handling will incur an additional transit day to the delivery time estimates provided by us.

Any one dimension



Please note: This diagram is of a non-standard pallet.

