

Australia Post Load&Go Card Balance Redemption Form

On revocation or closure of your Card, you can redeem the Card Balance. Any redeemed Card Balance will be provided via an Australia Post Money Order. Australia Post will redeem the Card Balance adjusted for any chargebacks and late settlements, less any applicable fees, as stated in the Terms and Conditions / Product Disclosure Statement.

Complete this form in BLOCK letters (*Cardholder Details must be provided)

*First name

*Surname

*Street address

*City

*Postcode

*State

*Contact phone number

*Date of birth (DD/MM/YY)

*E-mail

Security Check (Mandatory. Please complete one of the below fields)

Mobile phone number linked to card

Memorable Word

OR

Please withdraw the Card Balance of my Australia Post Load&Go Reloadable Visa Prepaid Card

Card ID (the 16 digit Card ID number on the back of your card)

2	4	3	6	3	7	9	7								
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OR

Please withdraw the Card Balance of my Australia Post Load&Go Travel Card

Card ID (the 16 digit Card ID number on the back of your card)

2	5	0	4	7	3	5	7								
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Reimbursement by Australia Post Money Order

Please tick the box to provide authority for Australia Post to withdraw the Card Balance of my Australia Post Load&Go Card and send me an Australia Post Money Order with any credit balance, less any applicable fees. I understand the full Terms and Conditions are listed at www.auspost.com.au/prepaidcards

Please complete and submit your form via e-mail by clicking on the above button to: loadandgoproductsupport@auspost.com.au. Alternatively, by fax to (+61) 1300 306 865 or by mail to Australia Post GPO Box 5091, Melbourne, VIC 3001.