

Dangerous and prohibited goods and packaging guide

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Australia Post headquarters
GPO Box 1777
MELBOURNE VIC 3001

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■ Purpose

The *Dangerous and prohibited goods and packaging guide* contains the standards of the Australian Postal Corporation regarding contents of articles that can and cannot be excepted by both Australia Post and the conditions, regulatory and legislative requirements for posting and processing for various articles. This guide is revised and published periodically.

■ Terms and Conditions of service

Under the *Australian Postal Corporation Act 1989*, the Board of the Australian Postal Corporation determines the terms and conditions that apply to postal services. Terms and conditions are contained in the *Australia Post Terms and Conditions (APT&C)* and *Determination of Postage Charges (Rates Determination)*, available on our website at auspost.com.au/terms.

■ Disclaimer

Although Australia Post has made every effort to ensure accuracy of the contents of this guide at the time of publication, Australia Post makes no warranty, guarantee or representation regarding the correctness, completeness, reliability, suitability or accuracy of the content. The information in this guide may be revised at any time and services may be modified, added to or withdrawn without notice. Up-to-date information is available from any Post Office or telephone **13 POST (13 7678)**. Subject to the Australian Consumer Law, Australia Post shall not be liable to any person for any loss or damage of any kind whatsoever arising from any errors or omissions in this guide or from reliance placed upon all or any part of the contents of this guide.

■ Instructions

The *Dangerous and prohibited goods and packaging guide* contains references to other guides in the series. These are listed below and available for download from auspost.com.au.

- *Domestic parcels guide (8833732)*
- *General products and services guide (8837578)*
- *International mail services guide (8833730)*
- *Letter products and services guide (8833731)*.

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How to use this guide

This guide contains detailed reference material about goods that Australia Post prohibits and the special packaging requirements for restricted goods.

We have tried to avoid unnecessary duplication. This has meant a certain amount of cross-referencing which can be frustrating if you want facts quickly. To help you go directly to the right place, set out below are the most common questions and the quick way to find the right answers.

How do I quickly find if a common item is prohibited?	Section 1 has a list of common prohibited items, with a cross-reference to the appropriate regulation.
Where do I find definitions of prohibited goods?	Section 2 has definitions of prohibited goods according to their International Air Transport Association dangerous goods classification. Section 3 has definitions of other goods prohibited or restricted by Australia Post.
Are there special needs for international and interstate mail?	Section 4 has international prohibitions and restrictions. Refer also to the online guide at auspost.com.au/international for the countries served and their specific conditions and limitations. Section 5 has interstate prohibitions and restrictions other than dangerous goods. Section 6 has import restrictions and prohibitions.
Can Australia Post refuse an article for reasons other than its contents?	Section 7 has the Remail regulations. Section 8 covers other articles that Australia Post may refuse to carry.
What are the legal implications of sending prohibited goods?	Section 9 has the sender's responsibility for domestic and International Post. It also explains what actions Australia Post may take according to law.
How should I pack, label and mark restricted goods?	Section 10 has the provisions that apply to the preparation and packaging of all mail.
What if I have other queries?	Check: <ul style="list-style-type: none"> • the Table of contents at the front of the guide • the Index at the back of the guide. <p>If you cannot find what you need, telephone 13 POST (13 7678).</p>

Section 1 – Quick reference to common prohibited or restricted articles

The following is a list of some common articles and substances prohibited or restricted in all or some Australia Post services. The list includes, where appropriate, a reference to the appropriate International Air Transport Association (IATA) dangerous goods classification.

Article or substance	Classification or comment
A\$2,000 or more in value	Restricted in International Post. Refer to D4.13 .
Acetylene	Class 2 – Flammable gas
Aerosols	Class 2 – Gases
Alcohol	Class 3 – Flammable liquids, except alcoholic beverages complying with D2.3.1 and D10.10 .
Ammunition	Class 1 – Explosives
Animals, live	Prohibited with exceptions. Refer to D3.5 .
Anti-knock motor fuel additive	Class 6 – Toxic substances
Arsenic	Class 6 – Toxic substances
Asbestos	Class 9 – Aviation regulated solid or liquid
Automobile parts, some	Class 9 – Magnetised materials
Bacteria	Class 6 – Infectious substances
Banknotes	Domestic Registered Post only. Refer to D3.2 .
Batteries, car (or any wet cell battery)	Class 8 – Corrosives
Batteries, dry cell	Prohibited unless packed as in D10.2 .
Batteries, lithium	Prohibited unless packed as in D10.2.3 .
Benzene	Class 3 – Flammable liquids
Infectious substances including biological products, cultures, medical waste and patient specimens	Prohibited unless carried and packed as in D10.3 .
Blades, surgical, used	Class 6 – Infectious substances
Blasting caps	Class 1 – Explosives
Bleaching agents, permanganate	Class 5 – Oxidising agents

Article or substance	Classification or comment
Blood and its components	Class 6 – Infectious substances unless carried and packed as in D10.3 .
Bromates	Class 5 – Oxidising agents
Bullion	Prohibited. Refer to D3.3 .
Butane	Class 2 – Flammable gas
Camping stores containing flammable gas	Class 2 – Flammable gas
Carbon dioxide and ethylene oxide mixtures	Class 2 – Toxic gas
Carbon dioxide, solid (dry ice)	Class 9 – Miscellaneous, except when used as specified in D10.3 .
Cellulose nitrate products	Class 4 – Flammable solids
Chemical ammunition	Class 6 – Toxic substances
Chemical kits	Class 9 – Miscellaneous
Chlorates	Class 5 – Oxidising agents
Chlorine	Class 2 – Toxic gas
Cigarette lighters containing flammable gas	Class 2 – Flammable gas
Cleaning compounds, flammable	Class 3 – Flammable liquids
Cleaning liquids, corrosive	Class 8 – Corrosives
Clinical waste	Class 6 – Infectious substances
Detonators	Class 1 – Explosives
Disinfectants, permanganate	Class 5 – Oxidising agents
Drugs	Class 6 – Toxic substances, unless packed and carried in accordance with D10.14 . For International Post, refer to D4.3 .
Engine starting fluid	Class 3 – Flammable liquids
Engines, internal combustion	Class 9 – Miscellaneous
Excreta	Class 6 – Infectious substances
Fencing, metal, some	Class 9 – Magnetised materials
Fibreglass repair kits	Class 5 – Organic peroxides
Film, cellulose nitrate	Class 4 – Flammable solids
Fire extinguishers containing compressed or liquefied gas	Class 2 – Non-flammable, non-toxic gas

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Article or substance	Classification or comment
Firearms	For Domestic Post, refer to D5.2 . For International Post, refer to D4.7 and D4.8 .
Fireworks	Class 1 – Explosives
Fish	Refer to D10.7 for packing requirements.
Flares	Class 1 – Explosives
Foodstuff, perishable	Prohibited unless packed as in D10.5 .
Fragile items	Refer to D10.6 for packing requirements.
Fruit	Refer to D10.8 for packing requirements.
Fungi	Class 6 – Infectious substances
Fungicides	Class 6 – Toxic substances
Fuses	Class 1 – Explosives
Game	Refer to D10.7 for packing requirements.
Gasoline	Class 3 – Flammable liquids
Hair colouring products, some	Class 5 – Organic peroxides
Hair spray – aerosol container	Class 2 – Gases
Hair spray – pump-action container	Class 3 – Flammable liquids
Heavy items	Refer to D10.9 for packing requirements.
Hydrogen cyanide	Class 6 – Toxic substances
Hydrogen, compressed	Class 2 – Flammable gas
Igniters	Class 1 – Explosives
Life-saving appliances	Class 9 – Miscellaneous
Liquids	Prohibited unless packed as in D10.10 .
Long items	Refer to D10.11 for packing requirements.
Luminous dials or luminous compounds in bulk	Class 7 – Radioactive materials
Magnesium powder	Class 4 – Spontaneous combustion and Class 4 – Dangerous when wet
Magnetic tapes and discs	Refer to D10.12 for packing requirements.

Article or substance	Classification or comment
Magnets	Class 9 – Magnetised materials
Matches of all kinds	Class 4 – Flammable solids
Meat	Refer to D10.7 for packing requirements.
Medicines	Class 6 – Toxic substances, unless packed and carried in accordance with D10.14 . For International Post, refer to D4.3 .
Mercury, mercury compounds or mercury in manufactured items, such as thermometers	Class 8 – Corrosives
Mustard gas	Class 6 – Toxic substances
Narcotics	Prohibited. Refer to D3.6 .
Needles, surgical, used	Class 6 – Infectious substances
Neon	Class 2 – Non-flammable, non-toxic gas
Nitrates	Class 5 – Oxidising agents
Nitric acid	Class 8 – Corrosives
Paint and paint removers, flammable	Class 3 – Flammable liquids
Paint or varnish removers	Class 8 – Corrosives
Paper caps for toy pistols	Class 1 – Explosives
Parasites, human or animal	Class 6 – Infectious substances
Pastes	Prohibited unless packed as in D10.13 .
Perchlorates	Class 5 – Oxidising agents
Perfumery products with flammable solvents	Class 3 – Flammable liquids
Permanganate	Class 5 – Oxidising agents
Peroxides	Class 5 – Oxidising agents
Pharmaceutical products, some	Class 5 – Organic peroxides
Pharmacy products (other classifications may apply)	Class 6 – Toxic substances, unless packed and carried in accordance with D10.14 . For International Post, refer to D4.3 .
Photographic supplies and repair kits, some	Class 5 – Organic peroxides
Plutonium	Class 7 – Radioactive materials

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Article or substance	Classification or comment
Polymeric beads	Class 9 – Miscellaneous
Potassium, metallic	Class 4 – Dangerous when wet
Powders	Prohibited unless packed as in D10.13 .
Pyrotechnic signal devices	Class 1 – Explosives
Radium	Class 7 – Radioactive materials
Rat poison	Class 6 – Toxic substances
Rickettsia	Class 6 – Infectious substances
Rocket motors (models)	Class 1 – Explosives
Rust removers or preventers	Class 8 – Corrosives
Sodium sulphide	Class 4 – Spontaneous combustion
Sodium, metallic	Class 4 – Dangerous when wet
Solvents, flammable	Class 3 – Flammable liquids
Sparklers	Class 1 – Explosives
Surgical blades or needles, used	Class 6 – Infectious substances
Syringes, used	Class 6 – Infectious substances
Tablets	Prohibited unless packed as in D10.13 .
Tear gas devices	Class 6 – Toxic substances
Thermometers, mercury filled	Class 8 – Corrosives
Thinners	Class 3 – Flammable liquids
Toiletries, aerosol	Class 2 – Gases
Valuables (coins, securities, jewels, etc)	Restricted in International Post. Refer to D4.12 . Refer to packing requirements at D10.17 .
Varnish and varnish removers, flammable	Class 3 – Flammable liquids
Vegetables	Refer to D10.8 for packing requirements.
Viruses	Class 6 – Infectious substances
Zinc powder	Class 4 – Spontaneous combustion
Zirconium powder	Class 4 – Flammable solids

For further information on the shipping and carriage of dangerous goods please call our Customer Contact Centre on **13 POST (13 7678)** or, if applicable, contact your Australia Post Account Manager.

Gary McLeish, National Dangerous Goods Manager, Australia Post Group.

Email: gary.mcleish@startrack.com.au

Mobile: **0427 124 735**.

Section 2 – Dangerous goods prohibited/ permitted in postal services

D2.0 – General principles

D2.0.1 – Purpose

This guide sets out both the regulatory and company policy restrictions/limitations applicable to the Australia Post business in regards to processing of dangerous goods products. Australia Post is fully committed to ensuring compliance when processing dangerous goods and the safety of its staff and the wider general community.

D2.0.2 – Dangerous goods – definition

Dangerous goods are articles or substances which are capable of posing a risk to health, safety, property or the environment.

Dangerous goods are divided into nine hazard classes, which are further divided into divisions based on tests and criteria produced by the United Nations Committee of Experts on the transport of Dangerous Goods, and the International Atomic Energy Agency. These recommendations are the basis of all dangerous goods regulations made for the transport of dangerous goods by road, rail, sea and air. The regulations are updated regularly and are outlined in the current version of the applicable mode of transports edition.

Australia Post prohibits all articles and substances that fall into one or more of the nine UN classifications in all its domestic air and international air services unless meeting Section 2.4.2 of the IATA air regulations or exempted quantities applicable for processing via road and rail in accordance with the ADG code (Australian Code for the Transport of Dangerous Goods by Road and Rail) as noted elsewhere in this guide.

Australia Post does not accept dangerous goods that are fully regulated which require the customer to supply a dangerous goods shipping document applicable to the mode of transport being utilised and the affixing of the applicable dangerous goods diamonds as detailed in **Section 2** of this guide.

D2.0.3 – Dangerous goods carried under contract

Australia Post accepts very small consignments of some dangerous goods under contract conditions, as detailed in **D2.0.2**. Australia Post accepts these small parcels for return to sender if they are still in their original packaging and in good condition. For more information, contact the Australia Post sales department in your state on **13 POST (13 7678)**.

D2.1 – Class 1 – Explosives

An explosive is any chemical compound, mixture or device that may cause an explosive reaction.

Some common examples:

- ammunition
- blasting caps
- fireworks
- fuses
- igniters
- paper caps for toy pistols
- rocket motors (models)
- pyrotechnic signal devices (flares)
- sparklers.



D2.2 – Class 2 – Gases (includes aerosols)

A gas is a substance that at a temperature of 50°C has a vapour pressure greater than 300kPa, or is completely gaseous at a temperature of 20°C at a standard pressure of 101.3kPa.

D2.2.1 – Flammable gas

A flammable gas is a gas that at a temperature of 20°C and at a standard pressure of 101.3kPa:

- is ignitable when in a mixture of 13% or less by volume with air, or
- has a flammable range with air of at least 12 percentage points regardless of the lower flammable limit. ISO standard 10156/1996 defines the method of testing or calculation to determine flammability. If insufficient data is available to use the ISO standard, tests must use a comparable method recognised by the Civil Aviation Safety Authority.

Some common examples:

- butane
- camping stoves containing flammable gas
- cigarette lighters containing flammable gas
- compressed hydrogen.



D2.2.2 – Non-flammable, non-toxic gases

A non-flammable, non-toxic gas is a gas that is:

- asphyxiant – that is, it dilutes or replaces the oxygen normally in the atmosphere, or
- oxidising – that is, it may (generally by providing oxygen) cause or contribute to the combustion of other material more than air does, and
- not included in any other division of gases.

Some common examples:

- fire extinguishers containing compressed or liquefied gas
- liquid nitrogen
- neon
- oxygen, compressed.



D2.2.3 – Toxic gases

A toxic gas is a gas that is:

- known to be so toxic or corrosive to humans as to pose a hazard to health; or
- presumed to be toxic or corrosive to humans because it has an LC₅₀ value equal to or less than 5,000mL/m³ (ppm) when tested in accordance with the IATA tests for inhalation toxicity under Class 6.

Some common examples:

- carbon dioxide and ethylene oxide mixtures
- chlorine
- coal gas.



D2.3 – Class 3 – Flammable liquids

A flammable liquid is any liquid or mixture of liquids or liquids containing solids in solution or suspension that gives off a flammable vapour at temperatures of not more than:

- 60°C – closed-cup flash-point test, or
- 65.6°C – open-cup test normally referred to as flash point.

The flash point is the lowest temperature at which a liquid gives off flammable vapour in a test vessel in sufficient concentration to be ignited in air when exposed momentarily to a source of ignition.



Some common examples:

- alcohol
- benzene
- cleaning compounds
- gasoline
- paint
- paint and varnish removers
- solvents
- thinners
- varnish.

D2.3.1 – Alcoholic beverages

An alcoholic beverage is classified as a Class 3 flammable liquid if it:

- contains 70% or less but more than 24% by volume in receptacles, each having capacities of more than 5 litres capacity, or
- is an aqueous solution containing more than 24% alcohol by volume.

Subject to **D10.10 – Liquids**, Australia Post accepts alcoholic beverages that do not meet the above two dot points and which are therefore not classified as a Class 3 flammable liquid. Customers must also confirm the country of destination accepts alcohol beverages prior to lodgement with Australia Post.

D2.4 – Class 4 – Flammable solids; Substances liable to spontaneous combustion; Substances which in contact with water emit flammable gases

Note: Additional specific regulatory requirements are detailed at **D10.10 – Liquids**.

D2.4.1 – Flammable solids

This division of Class 4 includes:

- solids that, under conditions encountered in transport, are readily combustible or may cause and contribute to fire through friction
- self-reactive and related substances that are liable to undergo a strongly exothermic (the evolution of heat) reaction
- de-sensitised explosives that may explode if not diluted sufficiently.

Some common examples:

- cellulose nitrate products including cellulose nitrate film
- matches of all kinds
- zirconium powder.



D2.4.2 – Substances liable to spontaneous combustion

This division of Class 4 includes substances that:

- are liable to spontaneous heating under normal conditions encountered in transport, or
- heat up in contact with air, and are then liable to catch fire.

Some common examples:

- magnesium powder
- sodium sulphide
- zinc powder
- zirconium powder, dry.



D2.4.3 – Substances which in contact with water emit flammable gases

This division of Class 4 includes substances that, in contact with water:

- emit flammable gases
- are liable to emit flammable gases, or
- are liable to become spontaneously flammable.

Some common examples:

- magnesium powder
- metallic potassium
- metallic sodium.



D2.5 – Class 5 – Oxidising substances and organic peroxides

D2.5.1 – Oxidising substances

Oxidising substances are themselves not necessarily combustible, but may generally cause or contribute to the combustion of other material by contributing oxygen.

Some common examples:

- bleaching agents
- bromates
- chlorates
- disinfectants
- fertilisers
- nitrates
- perchlorates
- permanganate
- peroxides.



D2.5.2 – Organic peroxides

Organic peroxides are thermally unstable substances that may undergo exothermic (the evolution of heat), self-accelerating decomposition and which may be liable to:

- explosive decomposition
- burn rapidly
- sensitive to impact
- cause damage to the eyes, or
- react dangerously with other substances.

Some common examples:

- fibreglass repair kits
- hair colouring products, some
- pharmaceutical products, some
- photographic supplies and repair kits, some.



D2.6 – Class 6 – Toxic and infectious substances

D2.6.1 – Toxic (poisonous) substances

Toxic substances include:

- substances that are liable to cause death or injury or to harm human health if swallowed, inhaled or contact by the skin
- with the exception of therapeutic drugs and medicines, packed and carried as prescribed in **D10.14**, any poison listed in the *Commonwealth Standard for Uniform Scheduling of Drugs & Poisons*.

Enquiries:

Commonwealth Department of Health and Aged Care
PO Box 9848
CANBERRA ACT 2601

- liquid or solid substances that, upon contact with fire or when exposed to air, give off dangerous or intensely irritating fumes, but not including any items defined as poisonous above.

Some common examples:

- anti-knock motor fuel additive
- arsenic
- chemical ammunition
- hydrogen cyanide
- mustard gas
- rat poison
- solid fungicides
- tear gas devices.



D2.6.2 – Infectious substances

An infectious substance is any substance known or reasonably expected to contain pathogens. Pathogens are defined as micro-organisms and other agents such as prions, which can cause disease in humans or animals.

Some common examples:

- bacteria
- biological products
- blood and its components
- clinical and medical waste
- fungi
- parasites, human or animal
- rickettsia
- surgical blades, used
- surgical needles, used
- syringes, used
- viruses.



D2.6.3 – Exceptions to prohibitions

Australia Post permits certain Class 6 articles in some services subject to specific packing and labelling conditions. For details, refer to **Section 10 – Preparation and packaging**:

- **D10.3 – Infectious substances**
- **D10.14 – Poisons (toxins), drugs and medicines** – as defined in the Schedule of Drugs Act, including drugs and medicines.

D2.7 – Class 7 – Radioactive materials

Radioactive material means any material containing radionuclides where the activity (measurement of radioactivity) exceeds the permitted values as noted in the current edition of the IATA Dangerous Goods Regulations.

Some common examples:

- luminous dials or luminous compounds where the aggregated consignment exceeds the above level of activity
- plutonium
- radium.



D2.8 – Class 8 – Corrosives

A corrosive is any article or substance that can cause severe damage by chemical action when in contact with living tissue or in the case of leakage, and will materially damage or destroy other goods or the means of transport.

Some common examples:

- batteries, wet cell (such as car batteries)
- corrosive cleaning liquids
- manufactured articles containing mercury, such as thermometers
- mercury compounds
- nitric acid
- paint or varnish removers, most
- rust removers or preventers, most.



D2.9 – Class 9 – Miscellaneous

Articles and substances which during transport present a danger not covered by other classes. Class 9 includes but is not limited to articles and substances possessing the characteristics described below.

D2.9.1 – Aviation regulated solid or liquid

Substances with narcotic, noxious, irritating or other characteristics such that in the event of spillage or leakage can cause extreme annoyance or discomfort to people.

Some common examples:

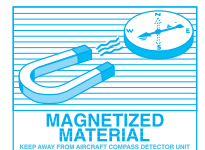
- asbestos
- internal combustion engines.

D2.9.2 – Magnetised materials

Any material that, when packed, produces a magnetic compass deflection of 2° at a distance of 2.1 metres from any point on the surface of the package.

Some common examples:

- magnets or fridge magnets in quantity
- some automobile parts
- some metal fencing.



D2.9.3 – Legally dangerous

Any article or substance, not otherwise classified, that a law of the Commonwealth, a State or a Territory defines as dangerous.

D2.9.4 – Miscellaneous articles and substances

Other miscellaneous articles and substances.

Some common examples:

- carbon dioxide, solid (dry ice) (except when used as specified in **D10.3**)
- chemical kits
- engines, internal combustion
- life-saving appliances
- polymeric beads.

**D2.9.5 – Lithium batteries**

Individual batteries, batteries contained in equipment or batteries packed with equipment and containing lithium in any form are dangerous goods. (Refer **D10.2.3**).

Section 3 – Other goods prohibited or restricted in postal services

D3.0 – General principles

This section defines articles that, while not necessarily dangerous, Australia Post prohibits in all services, or carries only with specific restrictions or conditions.

D3.1 – Possession or carriage prohibited by law

Australia Post prohibits any item, the possession or carriage of which is prohibited by a law of the Commonwealth, a State or a Territory.

D3.2 – Banknotes and coins

Banknotes are currency notes that are legal tender in the country of issue. Australian notes of whatever age, currency or denomination are legal tender within Australia.

Coins are coinage in either Australian or foreign currency and includes coins made from precious metals whether or not such coins have a denomination.

Australia Post prohibits banknotes or currency notes and coins in:

- the International Post
- all services within Australia, except Registered Post, or a parcel service in conjunction with Extra Cover and Signature on Delivery.

In Registered Post or parcel services when used in conjunction with Extra Cover and Signature on Delivery within Australia, Australia Post accepts banknotes or coins to a maximum face value of A\$200 in any one consignment. However, Australia Post accepts no liability for the loss of or damage to any such articles containing banknotes.

D3.3 – Bullion

Bullion is lump or bulk metal, pure or impure, refined or unrefined. Bullion includes ingots but excludes manufactured items, such as jewellery.

Australia Post prohibits bullion in all services.

D3.4 – Liquids

Australia Post prohibits liquids in all services unless packed as prescribed in **D10.10**.

D3.5 – Live animals

Australia Post prohibits live animals, except for bees, leeches and silkworms packed and labelled as prescribed in **D10.1**.

Exceptionally, Australia Post accepts in the International Post parasites and destroyers of noxious insects intended for the control of those insects if they meet the conditions of **D10.1.2**.

D3.6 – Narcotic substances

Australia Post prohibits narcotic substances (within the meaning of the *Customs Act 1901*) in all services.

D3.7 – Pastes, powders and tablets

Australia Post prohibits pastes, powders and substances in tablet form in all services unless packed as prescribed in **D10.13**.

D3.8 – Perishable foodstuffs

Australia Post prohibits perishable foodstuffs in all services unless packed as prescribed in **D10.5**.

D3.9 – Physically offensive articles

Australia Post prohibits in all services any article that will become, or may reasonably be expected to become, physically offensive during the ordinary course of carriage.

D3.10 – Sharp and pointed articles

Australia Post prohibits in all services sharp-edged and pointed articles unless packed as prescribed in **D10.15**.

D3.11 – Unsolicited indecent or offensive material

Australia Post prohibits in all services unsolicited material that advises, notifies or advertises the existence or availability of indecent or offensive material.

Section 4 – Goods prohibited or restricted in International Post

D4.0 – General principles and exceptions

This section defines those articles that Australia Post prohibits, or carries only with specific restrictions or conditions, in the International Post, in addition to those articles defined in **Section 2** and **Section 3**.

Goods of any value that are subject to export prohibition under various Commonwealth Acts may be exported if the appropriate minister or an authorised person has granted written authority and written authority is presented with the consignment.

D4.1 – Prohibitions and restrictions by country

Our *International Post country guide* (available online at auspost.com.au/international) for each country, defines those goods:

- prohibited from entry by the postal administration of that country
- permitted to enter the country by post only under specific restrictions or conditions.

D4.2 – National heritage items

Australia Post prohibits in the International Post all national heritage items, unless the sender produces a permit from the Department of Communications and the Arts.

National heritage items are objects of heritage significance that are deemed so important or rare that their export would represent an irreplaceable cultural loss to Australia. They include:

- archaeological and anthropological objects including articles of ethnographic interest relating to Australian Aborigines, Torres Strait Islanders and the indigenous people of other countries
- works of art, books, documents, maps, diaries, stamps, coins and furniture
- historical objects associated with the photographic, film and television industries, with our social, military and sporting history and with our scientific and technological development
- natural history items of outstanding significance, such as biological materials, mineral specimens and fossils.

For further information and advice about specific objects that may be of importance and that you intend to export from Australia, contact:

Cultural Property Section
Department of Communications and the Arts
GPO Box 2154
CANBERRA ACT 2601

Information line: **1800 819 461**

Email: **movable.heritage@arts.gov.au**

Website: **www.arts.gov.au/movable**

D4.3 – Drugs and pharmaceutical products

D4.3.1 – Narcotic, psychotropic and other substances

Schedule 8 of the *Customs (Prohibited Exports) Regulations* prohibits some substances from export without the permission of the Commonwealth Department of Health. The list includes:

- all narcotic and psychotropic substances
- some other substances that are deemed to have a potential for abuse
- some readily available pain relievers, sleeping and sedative preparations
- some cough and cold remedies.

For further information, contact:

Department of Health
Therapeutic Goods Administration
PO Box 100
WODEN ACT 2606

Information line: **1800 020 653** (Freecall)

Email: **info@tga.gov.au**

Website: **www.tga.gov.au**

D4.3.2 – Prescription drugs

It is illegal to send overseas any prescription drugs that are subsidised by the Pharmaceutical Benefits Scheme (PBS) unless they:

- are for the personal use of the person for whom a doctor or dentist prescribed them
- comply with all conditions of **D10.14**.

To prevent delay by the Department of Home Affairs, a note from the prescribing doctor or dentist, explaining the circumstances, should accompany all PBS drugs sent legitimately in the International Post to an Australian resident temporarily overseas.

For further information, contact:

PBS Information Line: **1800 020 613** (Free call)

Email: **pbs@health.gov.au**

Website: **www.pbs.gov.au/pbs/home**

D4.3.3 – Poisonous analytical reference samples from overseas

Australia Post accepts in the International Post for inward carriage to Australia only, an article that contains a poisonous analytical reference sample only if it complies with **all** the conditions in the remainder of this subsection.

Note: Australia Post does **not** accept lodgement within Australia of an article that contains a poisonous analytical reference sample.

■ Addressee and purpose

The addressee is a recognised laboratory that will use the substance in research or the maintenance of public health in Australia.

■ Shipper's declaration

The sender has:

- given an assurance that the goods are not prohibited from postal carriage
- completed two signed copies of the IATA *Shipper's Declaration for Dangerous Goods*
- endorsed the address side of the outer packaging or wrapper with the sender's name, address and telephone number.

■ Quantity

The quantity of the poisonous substance does not exceed 100mg.

■ Poison label

The address side of the outer packaging or wrapper bears a *Class 6 – Toxic Substance* label.

■ Preparation and packing

The article is prepared in such a manner as to ensure that it will arrive at its destination in good condition and presents no hazards to people or animals during carriage by post. In particular, if the substance is:

- a liquid, its packaging complies with **D10.10 – Liquids**
- in paste, powder or tablet form, its packaging complies with **D10.13 – Pastes, powders and tablets**.

D4.4 – Items subject to bio-security approval

The following require the approval of the Department of Agriculture and Water Resources (DAWR) and Department of the Environment and Energy (DEE) for export in the International Post:

- animal reproductive material
- primary products, such as meat, offal, meat products, fruit, fruit liquids, vegetables, dairy products, eggs or grain in quantities of 10kg or 10 litres or more.

Note: Certain overseas countries require DAWR and DEE approval irrespective of weight or volume.

For further information contact:

Department of Agriculture and Water Resources

Telephone: **(02) 6272 3933**

Website: **www.agriculture.gov.au**

Department of the Environment and Energy

Telephone: **1800 803 772**

Website: **www.environment.gov.au**

D4.5 – Native flora

Native or endangered species of plants require an export permit issued by:

Department of the Environment and Energy

Telephone: **1800 803 772**

Email: **ciu@environment.gov.au**

Website: **www.environment.gov.au**

Certain overseas countries also require a Phytosanitary Certificate issued by:

Department of Agriculture and Water Resources (DAWR)

Telephone: **(02) 6272 3933**

Website: **www.agriculture.gov.au**

D4.6 – Countries subject to United Nations sanction

United Nations sanctions prohibit certain prescribed goods to certain countries unless with the approval of the Commonwealth Department of Foreign Affairs and Trade.

D4.7 – Military goods

Military goods, civilian arms and goods containing dual-use (military / civilian) technology require a permit from the Commonwealth Department of Defence. Also, check for prohibitions and / or restrictions in the destination country. Refer to the *International Post country guide* available online at **auspost.com.au/international**.

D4.8 – Sporting firearms

Australia Post does not absolutely prohibit the lodgement of firearms, and firearm parts, in the International Post. However, due to international airline restrictions such items cannot be carried by airmail and must be consigned for carriage by sea mail, subject to the lodgement conditions below.

Senders may only lodge firearms and firearms parts in the International Post if **all** of the lodgement conditions below are met:

- via Sea Mail service only
- to a destination country serviced by the Sea Mail service
- to a destination country which does not prohibit firearms or firearm parts in the mail
- necessary documentation (whether required by the Department of Home Affairs, or any other party) is completed by the sender
- the article is consigned in full compliance with Australian law, and the law of the country of destination.

Check for prohibitions and / or restrictions in the destination country.

Refer to the *International Post country guide* available online at auspost.com.au/international.

D4.9 – Articles sent to more than one person

Australia Post prohibits in the International Post an article containing two or more packages addressed to different people at different addresses.

D4.10 – Samples intended to evade Customs

Australia Post prohibits in the International Post any article containing samples sent in quantities with the intention of evading Customs duty.

D4.11 – Perishable articles

The conditions of **D3.8 – Perishable foodstuffs** and **D3.9 – Physically offensive articles** – apply to all perishable articles in the International Post, taking into account the expected time spent in international carriage.

D4.12 – Valuables

Valuables include:

- banknotes and coins (refer to **D3.2 – Banknotes and coins**)
- jewels and precious stones
- platinum, gold or silver (manufactured only, refer to **D3.3 – Bullion**)
- securities of any kind payable to bearer
- travellers' cheques
- other valuable items.

The table shows, for each international service, how to determine if a country accepts valuables.

Service	How to determine if valuables are permitted in the service
<ul style="list-style-type: none"> • International Courier 	Some countries permit insured valuables in these services. Many do not.
<ul style="list-style-type: none"> • International Express • International Standard • International Economy Air • International Economy Sea • Air Mail 	Each country either prohibits valuables or accepts them only in articles with Extra Cover. Some countries distinguish between valuables in letters and in parcels.
<ul style="list-style-type: none"> • Registered Post International letters 	Australia Post prohibits valuables in Registered Post International letters service.
<ul style="list-style-type: none"> • Pack and Track International • Registered Post International parcels 	The value of the items cannot exceed A\$500.

For details of each country, refer to the *International Post country guide* available online at auspost.com.au/international. You should also check Import Restrictions and Prohibitions, as certain countries may allow valuables in general but restrict or prohibit certain specific items, such as jewellery or gold.

D4.13 – Articles more than A\$2,000 in value

The customs regulations outlined in this section apply to all International Post destinations and to:

- Christmas Island (Indian Ocean) WA 6798
- Cocos (Keeling) Islands WA 6799
- Norfolk Island NSW 2899
- Australian Antarctic Territories 7151.

The Department of Home Affairs (DHA) requires the sender of goods that exceed A\$2,000 in value in a single consignment to register the goods with DHA for export. Senders must obtain an Export Declaration Number (EDN). For the purpose of this regulation, a single consignment is one or more postal articles sent at or about the same time from one person or organisation to a single consignee overseas. In addition, other articles requiring an EDN (regardless of value) are goods requiring a permit; goods subject to a drawback claim; or customisable / excisable goods.

Registration is not required if the value of the goods does not exceed A\$2,000 unless:

- duties and taxes have not been paid on the goods
- a drawback of duty or tax is to be claimed on the goods.

For further information contact:

Department of Home Affairs
Telephone: **131 881**
Website: **www.homeaffairs.gov.au**

■ Manual registration

Senders may use DHA form B957 to register goods for export manually. This can be submitted at a DHA office or KeyPost authorised Post Office. KeyPost locations are available on **auspost.com.au/locator** or **13 POST (13 7678)**.

Australia Post accepts the relevant articles in the International Post only if the sender presents the form with an EDN, endorsed by the DHA, at the time of lodgement.

■ Electronic registration

Senders may declare goods for export electronically. The DHA allocates an EDN that the sender must quote on lodgement. For further details on how to lodge electronic declarations with DHA, visit **www.abf.gov.au/help-and-support-subsite/FactSheets/communicate-with-customs.pdf**.

D4.14 – Physically offensive articles in the post

Australia Post may destroy or dispose of any article that becomes physically offensive in the post.

Section 5 – Interstate prohibitions and restrictions

D5.0 – General principles

D5.0.1 – Interstate movement of plants, fruit and vegetables

Quarantine regulations are designed to stop the spread of existing pests and diseases to clean areas.

Each state has different regulations. Generally, plants and vegetables sent from one state to another require certification as being free from pests and diseases. Because officers of departments responsible for quarantine regulations in the various states are rarely able to issue the necessary certificates, the postal carriage of plants and vegetables is extremely limited. In many cases, states require fumigation of plants on arrival in that state.

D5.0.2 – Fruit fly exclusion zone

The fruit fly exclusion zone protects the important fruit growing areas of South Australia, Victoria and New South Wales. All states prohibit any movement into the fruit fly exclusion zone of fruit and some vegetables that are fruit fly hosts. These include:

- most fruit, except pineapples
- fruits of ornamentals
- fruit of tomatoes, cucumbers, capsicums, chillies, zucchinis and melons.

D5.0.3 – Interstate movement of firearms

The carriage of firearms within Australia is subject to state regulations. Refer Section D5.2. For more details, please check with your nearest police station.

D5.1 – Interstate quarantine regulations

Restrictions apply to each state and territory for the movement of these items to protect Australia’s valuable local and overseas markets. These restrictions operate under state and territory legislation. For more information on interstate quarantine regulations see below or visit www.interstatequarantine.org.au.

■ Legend:

YES – You can send this item without restriction to this state / territory.

PCI – You need to obtain an appropriate permit or certificate or provide more information to send this item to this state / territory. Please contact the relevant authority indicated for the destination state / territory.

NO – You cannot send this item to this state / territory.

■ Notes:

1. Although broad terms such as “fruits and vegetables” are commonly used, there may be specific exceptions listed within the same table.
2. Unless otherwise specified, a listing refers to the fresh product.
3. Abbreviations used: FandV – Fruit and vegetables.

D5.1.1 – New South Wales and ACT

D5.1.1.1 – Sending to New South Wales and ACT

Sending to: NEW SOUTH WALES AND ACT	From:					
	VIC	QLD	SA	WA	TAS	NT
Fruits, vegetables and nuts (products or plants)						
Banana planting material	NO	NO	NO	NO	NO	NO
Citrus plants, cuttings or budwood	YES	NO	YES	PCI	YES	PCI
FandV (fresh)	PCI	PCI	PCI	PCI	YES	PCI
FandV (cooked, canned, freeze-dried, dehydrated)	YES	YES	YES	YES	YES	YES
FandV plants, seedlings and seeds	PCI	PCI	PCI	PCI	YES	PCI
Fruit salad (sliced fresh)	YES	YES	YES	YES	YES	YES
Grapevines, cuttings or budwood	NO	NO	NO	NO	NO	NO
Herbs (fresh)	YES	YES	YES	PCI	YES	YES
Herbs and spices (dried)	YES	YES	YES	YES	YES	YES
Nuts (dried)	YES	YES	YES	YES	YES	YES
Potato planting material	NO	NO	NO	NO	NO	NO
Vegetable salad	YES	YES	YES	YES	YES	YES
Other plant materials						
Bulbs, corms etc. (dormant)	NO	YES	YES	NO	YES	YES
Cut flowers and foliage	YES	YES	YES	YES	YES	YES
Lupin plant material	YES	YES	PCI	PCI	YES	YES
Pot plants and nursery stock	PCI	PCI	PCI	PCI	YES	PCI
Timber (raw or treated)	YES	YES	YES	PCI	YES	YES
Other food items						
Dairy products including milk, cheese and yoghurt (fresh and powdered)	YES	YES	YES	YES	YES	YES
Eggs	YES	YES	YES	YES	YES	YES
Fish (canned)	YES	YES	YES	YES	YES	YES

Continued on next page

Sending to: NEW SOUTH WALES AND ACT	From:					
	VIC	QLD	SA	WA	TAS	NT
Fish (smoked / cured)	YES	YES	YES	YES	YES	YES
Honey	PCI	PCI	PCI	PCI	PCI	PCI
Processed foods (noodles, bread, baby food, cereals, sauces, biscuits, fruit cake)	YES	YES	YES	YES	YES	YES
Meats (sausage, salami, sliced meats)	YES	YES	YES	YES	YES	YES
Rice	PCI	PCI	PCI	PCI	PCI	PCI
Tea and coffee	YES	YES	YES	YES	YES	YES
Other						
Agricultural equipment <i>contaminated with soil</i>	PCI	PCI	PCI	PCI	PCI	PCI
Animals (dogs, cats)	YES	YES	YES	YES	YES	YES
Animals (livestock – cattle, pigs, sheep, horses etc.)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (native birds and mammals)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (reptiles)	PCI	PCI	PCI	PCI	PCI	PCI
Animal skins and hides	YES	YES	YES	YES	YES	YES
Boots (<i>free of soil</i>)	YES	YES	YES	YES	YES	YES
Fish (live)	PCI	PCI	PCI	PCI	PCI	PCI
Garden tools (<i>free of soil</i>)	YES	YES	YES	YES	YES	YES
Honeycomb, bees and used beekeeping equipment	PCI	PCI	PCI	PCI	PCI	PCI
Soil	NO	NO	NO	NO	NO	NO

For more information on sending items to NSW / ACT, please contact:

- Animals or animal products – (02) 6391 3384, 0428 696 487 or biosecurity@industry.nsw.gov.au
- Aquatic pests or exotic fish – (02) 4916 3877 or aquatic.pests@dpi.nsw.gov.au
- Fish or fish products – 1300 550 474 or information-advisory@dpi.nsw.gov.au
- Native birds and wildlife including reptiles – Office of Environment and Heritage 1300 361 967, (02) 9585 6406
- Plants or plant products – 1800 084 881, (02) 6391 3384 or biosecurity@industry.nsw.gov.au
- Weeds – Weeds hotline 1800 680 244 or weeds@dpi.nsw.gov.au.

Other enquiries:

- Website www.dpi.nsw.gov.au/biosecurity.

D5.1.1.2 – Sending within New South Wales and ACT

Movement of plant products into and / or out of the following zones is regulated:

■ Banana Protected Area

Mid-north coast and Richmond-Tweed regions – do not send banana planting material into this area.

■ Fruit Fly Exclusion Zone (FFEZ) and Greater Sunraysia Pest Free Area (PFA)

Part of the far west and most of the Murrumbidgee and Murray regions. Do not send fruit (including capsicum, chilli, tomato and eggplant) into the FFEZ or the PFA. For more information on the PFA, visit www.pestfreearea.com.au.

■ Phylloxera Exclusion Zone

All of NSW except for Albury / Corowa and the Sydney Basin. Do not send grapevines, cuttings or budwood into this zone.

■ Rice Pest and Disease Exclusion Zone

Most of the Murrumbidgee and Murray regions. Do not send rice plants, grain such as milled or brown rice, or rice products into this zone.

■ Seed Potato Protected Area

Parts of the south-eastern, central west and northern regions. Do not send potato planting material into these areas.

D5.1.2 – Victoria

D5.1.2.1 – Sending to Victoria

Sending to: VICTORIA	From:					
	NSW	QLD	SA	WA	TAS	NT
Fruits, vegetables and nuts (products or plants)						
Blueberry plants	PCI	PCI	YES	PCI	YES	YES
Citrus plants	PCI	PCI	YES	PCI	YES	YES
Fruit (fresh)	PCI	PCI	PCI	PCI	YES	PCI
Fruit salad (fresh)	YES	YES	YES	YES	YES	YES
FandV (dried, dehydrated, freeze-dried, cooked, frozen, canned)	YES	YES	YES	YES	YES	YES
Grapes (table)	PCI	PCI	YES	PCI	YES	PCI
Grapevines, cuttings or budwood	PCI	PCI	YES	PCI	YES	YES
Herbs (fresh)	YES	YES	YES	PCI	YES	YES
Herbs and spices (dried)	YES	YES	YES	YES	YES	YES
Melons	YES	YES	YES	YES	YES	YES

Continued on next page

Sending to: VICTORIA	From:					
	NSW	QLD	SA	WA	TAS	NT
Nuts (dried)	YES	YES	YES	YES	YES	YES
Onions	YES	YES	YES	YES	YES	YES
Vegetables (leafy – eg lettuce, cabbage)	YES	YES	YES	PCI	YES	YES
Vegetables (root – eg carrot, parsnip)	YES	YES	YES	YES	YES	YES
Vegetable salad	YES	YES	YES	YES	YES	YES
Vegetable seedlings	YES	PCI	YES	PCI	YES	YES
Other plant materials						
Bare rooted plants (except vines)	PCI	PCI	YES	PCI	YES	YES
Bulbs, corms	YES	YES	YES	YES	YES	YES
Cut flowers and foliage	PCI	PCI	YES	PCI	YES	YES
Flower seedlings	YES	PCI	YES	PCI	YES	YES
House / pot plants	PCI	PCI	YES	PCI	YES	YES
Stock feed (hay, grains, bird food)	PCI	PCI	PCI	PCI	YES	YES
Timber (raw or treated)	YES	YES	YES	PCI	YES	YES
Weeds and weed seeds	PCI	PCI	PCI	PCI	PCI	PCI
Food items						
Dairy products including milk, cheese and yoghurt (fresh and powdered)	YES	YES	YES	YES	YES	YES
Eggs	YES	YES	YES	YES	YES	YES
Fish (fresh, canned, smoked, cured)	YES	YES	YES	YES	YES	YES
Honey	YES	YES	YES	YES	YES	YES
Meats (sausage, salami, sliced meats)	YES	YES	YES	YES	YES	YES
Processed foods (noodles, bread, rice, cereals, baby food, biscuits, fruit cake)	YES	YES	YES	YES	YES	YES
Other						
Animals (dogs and cats)	YES	YES	YES	YES	YES	YES
Boots (<i>free of soil</i>)	YES	YES	YES	YES	YES	YES
Garden tools (<i>free of soil</i>)	YES	YES	YES	YES	YES	YES
Honeycomb, bees and used beekeeping equipment	PCI	PCI	PCI	NO	PCI	PCI
Soil	PCI	PCI	PCI	PCI	YES	YES

For more information on sending items to Victoria, please contact:

- Animals (including honeybees) – **13 61 86**
- Plants, plant products or soil – **13 61 86**.

D5.1.2.2 – Sending within Victoria

Movement of plant products into and / or out of the following zones is regulated:

■ Queensland Fruit Fly (QFF) Management Zones

Some changes have recently been made to Victorian QFF management zones – two new zones have been established and restrictions associated with some others have been modified.

■ Phylloxera Control Areas

Control areas have been established in Victoria to prevent the spread of the grapevine pest phylloxera.

■ Potato Cyst Nematode (PCN) Control Areas

Potato Plant Protection Districts have been established in the Portland, Colac-Otway and Warragul regions to prevent the entry of potato cyst nematode. Control areas near Wandin, Gembrook and Koo Wee Rup have been established to prevent the spread of PCN.

■ Toolangi Plant Protection District

The Toolangi Plant Protection District is a protected area in which plant breeding programs are conducted. Do not send any plants, potatoes or berries into this district.

For more information about these zones, please contact DPI Victoria on **13 61 86** or visit agriculture.vic.gov.au.

D5.1.3 – Queensland

D5.1.3.1 – Sending to Queensland

Sending to: QUEENSLAND	From:					
	NSW	VIC	SA	WA	TAS	NT
Fruits, vegetables and nuts (products or plants)						
Banana plants and seeds of Musaceae species	NO	NO	NO	NO	NO	NO
Citrus fruit	YES	YES	YES	NO	YES	YES
Fruit and fruiting vegetables (fresh)	YES	YES	YES	NO	YES	YES
Fruit salad (fresh)	YES	YES	YES	YES	YES	YES
FandV (dried, cooked, frozen, canned)	YES	YES	YES	YES	YES	YES
FandV plants and seedlings	PCI	PCI	PCI	PCI	PCI	PCI
Grapevines, cuttings or budwood	PCI	PCI	PCI	PCI	PCI	PCI

Continued on next page

Sending to: QUEENSLAND	From:					
	NSW	VIC	SA	WA	TAS	NT
Herbs (fresh)	YES	YES	YES	YES	YES	YES
Herbs and spices (dried)	YES	YES	YES	YES	YES	YES
Nuts (dried)	YES	YES	YES	YES	YES	YES
Potatoes (fresh or seed)	YES	PCI	YES	PCI	YES	YES
Strawberry plants	NO	NO	NO	NO	NO	NO
Vegetables (leafy – eg lettuce)	YES	YES	YES	YES	YES	YES
Other plant materials						
Bare rooted plants	YES	YES	YES	YES	YES	YES
Bulbs, corms etc. (dormant and free of soil)	YES	PCI	PCI	PCI	YES	PCI
Cut flowers and foliage	YES	YES	YES	YES	YES	YES
Flower seedlings	YES	PCI	YES	PCI	YES	YES
House / pot plants	PCI	PCI	PCI	PCI	PCI	PCI
Native plants	PCI	PCI	PCI	PCI	PCI	PCI
Stock feed (hay, grains, bird food)	YES	YES	YES	YES	YES	YES
Sugarcane	NO	NO	NO	NO	NO	NO
Timber	YES	YES	YES	YES	YES	YES
Weeds and weed seeds	NO	NO	NO	NO	NO	NO
Food items						
Camping foods (freeze-dried / dehydrated)	YES	YES	YES	YES	YES	YES
Dairy products including milk, cheese and yoghurt (fresh and powdered)	YES	YES	YES	YES	YES	YES
Eggs	YES	YES	YES	YES	YES	YES
Fish (fresh, canned, smoked, cured)	YES	YES	YES	YES	YES	YES
Honey	YES	YES	YES	YES	YES	YES
Meats (sausage, salami, sliced meats)	YES	YES	YES	YES	YES	YES
Processed foods (eg noodles, bread, rice, cereals, baby food, fruit cake, tea)	YES	YES	YES	YES	YES	YES
Other						
Animals (dogs and cats)	YES	YES	YES	YES	YES	YES
Animals (fish – aquarium not noxious)	YES	YES	YES	YES	YES	YES
Animals (fish – declared noxious)	NO	NO	NO	NO	NO	NO

Sending to: QUEENSLAND	From:					
	NSW	VIC	SA	WA	TAS	NT
Animals (pets except dogs, cats, fish)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (livestock – cattle, pigs, sheep)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (native birds and wildlife)	PCI	PCI	PCI	PCI	PCI	PCI
Animal skins and hides	NO	YES	YES	NO	YES	NO
Boots (free of soil and not associated with viticulture)	YES	YES	YES	YES	YES	YES
Garden tools (washed and totally free of soil)	YES	YES	YES	YES	YES	YES
Honeycomb, bees and used beekeeping equipment	NO	NO	NO	NO	NO	NO
Soil or anything containing soil	NO	NO	NO	NO	NO	NO

For more information on sending items to Queensland, please contact:

- Declared noxious fish – (07) 3404 6999
- Livestock – (07) 3404 6999
- Native birds and wildlife – Environment and Resource Management 1300 130 372
- Pets (except declared noxious fish) – Animal Welfare (07) 3239 3532
- Plants or plant products – (07) 3404 6999
- Skins and hides – (07) 3404 6999.

D5.1.3.2 – Sending within Queensland

You should contact the Department of Agriculture and Fisheries (DAF) Customer Service Centre on 13 25 23 or visit www.daf.qld.gov.au if you intend to send plants or plant products within Queensland.

The following Plant Pest Quarantine Areas exist in Queensland:

- Cape York Peninsula Pest Quarantine Area (various pests)
- Emerald Pest Quarantine Area (citrus canker)
- Banana Pest Quarantine Area
- Papaya Ring Spot Quarantine Area
- Sugar Cane Plant Quarantine Area
- Mango Leafhopper Pest Quarantine Area
- Phylloxera Exclusion Zone (grape phylloxera) – do not send grapes, grapevines, cuttings, budwood or soil from within 100m of a living grapevine into this zone.

■ Red imported fire ants (RIFA) and electric ants

Restrictions may apply for plants purchased in some localities within Queensland. Please contact the DAF Customer Service Centre for further information.

■ Pine species logs or bark

Restrictions exist on moving pine logs or bark out of the area south of Byfield and north of Rockhampton, and east of the line joining Barcaldine and Cunnamulla within Queensland, on account of five spined bark beetle. Please contact DAF for further information.

D5.1.4 – South Australia

D5.1.4.1 – Sending to South Australia

Sending to: SOUTH AUSTRALIA	From:					
	NSW	VIC	QLD	WA	TAS	NT
Fruits, vegetables and nuts (products or plants)						
Asparagus	YES	PCI	YES	PCI	YES	YES
Citrus plants	PCI	PCI	NO	PCI	PCI	PCI
Date palms	YES	PCI	PCI	PCI	YES	PCI
Fruit (fresh)	NO	NO	NO	NO	NO	NO
Fruit salad (fresh)	NO	NO	NO	NO	NO	NO
FandV (processed, dried, preserved, cooked, frozen, canned)	YES	YES	YES	YES	YES	YES
Grapes, grapevines, cuttings, budwood	NO	NO	NO	NO	NO	NO
Herbs (fresh)	YES	PCI	YES	PCI	YES	YES
Herbs and spices (dried)	YES	YES	YES	YES	YES	YES
Melons (watermelon, rockmelon, honeydew)	NO	NO	NO	NO	NO	NO
Mushrooms	YES	YES	YES	YES	YES	YES
Nuts (dried)	YES	YES	YES	YES	YES	YES
Onions, garlic, leeks, spring onions, chives etc.	NO	NO	NO	NO	NO	NO
Pineapple	YES	YES	YES	YES	YES	YES
Potatoes	NO	NO	NO	NO	NO	NO
Sweet potatoes	YES	YES	YES	YES	YES	YES
Spinach, silver beet	NO	NO	NO	NO	NO	NO
Tomato plants	PCI	PCI	PCI	PCI	PCI	PCI
Vegetables (cucurbit – eg cucumber, pumpkin, squash, zucchini)	NO	NO	NO	NO	NO	NO
Vegetables (fruiting – eg capsicum, chilli, eggplant, tomato, tamarillo)	NO	NO	NO	NO	NO	NO

Sending to: SOUTH AUSTRALIA	From:					
	NSW	VIC	QLD	WA	TAS	NT
Vegetables (leafy – eg lettuce, cabbage, cauliflower, broccoli)	YES	PCI	YES	PCI	YES	YES
Vegetables (root – eg beetroot, turnip, swede, parsnip, carrot) free of soil and tops removed)	YES	YES	YES	YES	YES	YES
Other plant materials						
Bulbs, corms (<i>dormant</i>)	YES	YES	YES	YES	YES	YES
Cut flowers	YES	PCI	YES	PCI	YES	YES
House / pot plants and cuttings	YES	PCI	PCI	PCI	YES	YES
Pinus plants	PCI	PCI	PCI	PCI	PCI	PCI
Plant nursery stock	YES	PCI	PCI	PCI	YES	YES
Seeds (edible or sprouting)	YES	YES	YES	YES	YES	YES
Food items						
Camping food (freeze-dried, dehydrated)	YES	YES	YES	YES	YES	YES
Dairy products including milk, cheese and yoghurt	YES	YES	YES	YES	YES	YES
Fish (fresh or canned)	YES	YES	YES	YES	YES	YES
Honey, honeycomb, beeswax, pollen, propolis (bee products)	PCI	PCI	PCI	PCI	PCI	PCI
Meats (poultry, sausage, salami, sliced meats)	YES	YES	YES	YES	YES	YES
Processed foods (eg noodles, bread, rice, cereals, baby food, biscuits, cakes)	YES	YES	YES	YES	YES	YES
Other						
Animals (dogs and cats)	YES	YES	YES	YES	YES	YES
Cartons (fruit and vegetable, used – for packaging containers)	YES	YES	YES	YES	YES	YES
Eggs (poultry hatching)	YES	YES	YES	YES	YES	YES
Honeycomb, bees and used beekeeping equipment	PCI	PCI	PCI	PCI	PCI	PCI
Soil	NO	NO	NO	NO	NO	NO
Stock feed (hay and fodder)	YES	PCI	PCI	PCI	YES	YES

For more information on sending items to South Australia, please contact:

- Aquarium fish and plants, and exotic fish – Fishwatch **1800 065 522**
- Bees, bee products and apiary enquiries – **0408 812 698**
- Livestock, and animal health enquiries – **(08) 8207 7971**
- Native animals – Fauna Permits Office **(08) 8124 4700**
- Plant Health Operations – **1300 666 010**.

D5.1.4.2 – Sending within South Australia

■ Kangaroo Island

Kangaroo Island has a Ligurian Bee Sanctuary and a Potato Protected Production Area. Sending honey, bees and bee products to the island is prohibited. Potatoes are also prohibited unless they have been washed or brushed free of soil and are in new packaging.

Please note: Sending rabbits onto Kangaroo Island is prohibited.

Movement of plant products into and / or out of the following zones is also regulated:

■ Fruit Fly Exclusion Zone (FFEZ)

Do not send fruit (including capsicum, chilli, tomato and eggplant) into the FFEZ. Further information can be found at www.pir.sa.gov.au/biosecurity/plant_health/travelling_with_plants.

D5.1.5 – Western Australia

D5.1.5.1 – Sending to Western Australia

Sending to: WESTERN AUSTRALIA	From:					
	NSW	VIC	QLD	SA	TAS	NT
Fruits, vegetables and nuts (products or plants)						
FandV (fresh)	PCI	PCI	PCI	PCI	PCI	PCI
FandV (commercially packaged, dried): Apple or loquat with peel	NO	NO	NO	NO	NO	NO
FandV (commercially packaged, dried): Other	YES	YES	YES	YES	YES	YES
FandV (home-dried, but not to commercial standards)	NO	NO	NO	NO	NO	NO
FandV (frozen, raw): Apple, grape, stone fruit, paw-paw, blueberry, mango with skin or seed attached, unpeeled potato or onion	NO	NO	NO	NO	NO	NO
FandV (frozen, raw): Other	YES	YES	YES	YES	YES	YES
Nuts (walnuts – raw in shell)	NO	NO	NO	NO	NO	NO
Nuts (other)	YES	YES	YES	YES	YES	YES

Sending to: WESTERN AUSTRALIA	From:					
	NSW	VIC	QLD	SA	TAS	NT
Other plant materials						
Bulbs	PCI	PCI	PCI	PCI	PCI	PCI
Cut flowers and foliage	NO	NO	NO	NO	NO	NO
Garden / house / pot plants	PCI	PCI	PCI	PCI	PCI	PCI
Seeds	PCI	PCI	PCI	PCI	PCI	PCI
Stock feed (hay / fodder)	NO	NO	NO	NO	NO	NO
Weeds and weed seeds	NO	NO	NO	NO	NO	NO
Food items						
Dairy products	YES	YES	YES	YES	YES	YES
Fish (fresh)	YES	YES	YES	YES	YES	YES
Honey and other hive products (unless certified as heat-treated)	NO	NO	NO	NO	NO	NO
Meat products	YES	YES	YES	YES	YES	YES
Processed foods (biscuits, fruit cake, fruit juice, cordial, polished rice)	YES	YES	YES	YES	YES	YES
Rice (unmilled)	NO	NO	NO	NO	NO	NO
Other						
Animals (birds / fish / wildlife)	PCI	PCI	PCI	PCI	PCI	PCI
Bees and apiary equipment	NO	NO	NO	NO	NO	NO
Containers (agricultural / horticultural – used; including sacks, bags, cartons)	NO	NO	NO	NO	NO	NO
Soil (including in plant pots)	NO	NO	NO	NO	NO	NO

For more information on sending items to WA, please contact:

- Birds and native fauna – **(08) 9334 0333**
- Plants or plant products – **(08) 9334 1800**
- Unusual exotic pets – **(08) 9366 2338**.

D5.1.5.2 – Sending within Western Australia

Movement of plant products into and / or out of the following zones is regulated:

■ Ord River Irrigation Area

Uncertified citrus and stone fruit are prohibited entry into the Ord River Irrigation Area (Kununurra) from 1 April to 30 November. Check other fruit you are sending, to reduce the risk of introducing fruit fly.

■ **Broome area**

To prevent the spread of palm leaf beetle, there are restrictions on the movement of any palm plants and foliage out of the Broome area.

■ **Perth metropolitan area**

Potatoes from the Perth metropolitan area are restricted in movement to other potato-growing areas as a precaution against potato cyst nematode.

■ **Carnarvon and Kununurra areas**

Banana plants, leaves and soil are restricted in movement from the Carnarvon and Kununurra areas to prevent the spread of banana aphid, banana weevil borer or Panama wilt. Banana fruit is not restricted in movement.

■ **Kimberley region**

The sending or taking delivery of hosts of the pest silverleaf whitefly is prohibited into the Shires of Broome and Wyndham East Kimberley from parts of Western Australia outside the Kimberley region, unless certified by Quarantine WA.

D5.1.6 – Tasmania

D5.1.6.1 – Sending to Tasmania

As an island, Tasmania has a natural barrier against many pests and diseases found in mainland Australia. To ensure this disease-free status is maintained, Tasmania’s quarantine restrictions are among the most stringent worldwide.

Sending to: TASMANIA	From:					
	NSW	VIC	QLD	SA	WA	NT
Fruits, vegetables and nuts (products or plants)						
FandV (fresh)	PCI	PCI	PCI	PCI	PCI	PCI
FandV (cooked, hard frozen, canned, preserved, dried commercially)	YES	YES	YES	YES	YES	YES
FandV plants, seedlings and seeds	PCI	PCI	PCI	PCI	PCI	PCI
Fruit salad (fresh)	NO	NO	NO	NO	NO	NO
Grapevines, cuttings or budwood	PCI	PCI	PCI	PCI	PCI	PCI
Herbs (fresh)	PCI	PCI	PCI	PCI	PCI	PCI
Herbs and spices (dried and non-viable)	YES	YES	YES	YES	YES	YES
Nuts (dried)	YES	YES	YES	YES	YES	YES
Onions, shallots, chives, garlic	PCI	PCI	PCI	PCI	PCI	PCI
Peas (fresh or dried) – including seeds for sowing	PCI	PCI	PCI	PCI	PCI	PCI
Potatoes (fresh or seed)	NO	NO	NO	NO	NO	NO

Sending to: TASMANIA	From:					
	NSW	VIC	QLD	SA	WA	NT
Vegetable / summer salad	NO	NO	NO	NO	NO	NO
Other plant materials						
Bulbs, corms	PCI	PCI	PCI	PCI	PCI	PCI
Cut flowers and foliage	PCI	PCI	PCI	PCI	PCI	PCI
House / pot plants and nursery stock	PCI	PCI	PCI	PCI	PCI	PCI
Stock feed (hay, grain, birdseed / sticks)	PCI	PCI	PCI	PCI	PCI	PCI
Timber and timber products (untreated)	PCI	PCI	PCI	PCI	PCI	PCI
Weeds and weed seeds	NO	NO	NO	NO	NO	NO
Food items						
Camping foods (freeze-dried)	YES	YES	YES	YES	YES	YES
Dairy products including milk, cheese and yoghurt (fresh and powdered)	YES	YES	YES	YES	YES	YES
Eggs	YES	YES	YES	YES	YES	YES
Fish (canned)	YES	YES	YES	YES	YES	YES
Fish (fresh / frozen, whole / fillets)	PCI	PCI	PCI	PCI	PCI	PCI
Fish (salmon and trout – fresh / smoked)	NO	NO	NO	NO	NO	NO
Honey	YES	YES	YES	YES	YES	YES
Meats (poultry, sausage, salami, sliced meats)	YES	YES	YES	YES	YES	YES
Meats (pork, lamb, beef – for personal consumption)	YES	YES	YES	YES	YES	YES
Processed foods (noodles, bread, rice, cereals, baby food, biscuits, fruit cake, pastries, jams, sauces)	YES	YES	YES	YES	YES	YES
Tea and coffee	YES	YES	YES	YES	YES	YES
Other						
Agricultural equipment contaminated with plant material or soil	NO	NO	NO	NO	NO	NO
Animals (cats, guinea pigs)	YES	YES	YES	YES	YES	YES
Animals (dogs) (must be treated prior to arrival)	PCI	PCI	PCI	PCI	PCI	PCI

Continued on next page

Sending to: TASMANIA	From:					
	NSW	VIC	QLD	SA	WA	NT
Animals (feral – eg fox, cane toad, European carp, Indian myna etc.)	NO	NO	NO	NO	NO	NO
Animals (fish – freshwater or marine)						
• Private or commercial imports	PCI	PCI	PCI	PCI	PCI	PCI
• Fishing bait (snails, worms etc.)	NO	NO	NO	NO	NO	NO
• Fish products	PCI	PCI	PCI	PCI	PCI	PCI
• Goldfish	NO	NO	NO	NO	NO	NO
Animals (abalone and abalone products)	NO	NO	NO	NO	NO	NO
Animals (livestock – cattle, pigs, sheep)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (native wildlife and aviary birds)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (reptiles and amphibians)	NO	NO	NO	NO	NO	NO
Animals (poultry and hatching eggs)	YES	YES	YES	YES	YES	YES
Animals (yabbies / freshwater crayfish)	NO	NO	NO	NO	NO	NO
Animal skins and hides (fallow deer and foxes)	PCI	PCI	PCI	PCI	PCI	PCI
Boots (<i>free of soil</i>)	YES	YES	YES	YES	YES	YES
Fishing and diving equipment inc. boats and waders– marine or freshwater	PCI	PCI	PCI	PCI	PCI	PCI
Garden tools (<i>free of soil</i>)	YES	YES	YES	YES	YES	YES
Honeycomb, bees and used beekeeping equipment	YES	YES	YES	YES	YES	YES
Soil or anything containing soil	NO	NO	NO	NO	NO	NO

Please note: Sending rabbits to King, Flinders and other Bass Strait Islands is prohibited.

For more information on sending items to Tasmania, please contact:

- Dogs – **1800 684 215**
- Fish, fish products and fishing / diving equipment (marine and freshwater) – **(03) 6261 8050**
- Livestock / domestic animals (including livestock restrictions applying to Bass Strait Islands) – **(03) 6233 6875**
- Native wildlife and aviary birds – **(03) 6233 6556**
- Plants or plant products – **(03) 6233 3352**.

D5.1.7 – Northern Territory

D5.1.7.1 – Sending to Northern Territory

Sending to: NORTHERN TERRITORY	From:					
	NSW	VIC	QLD	SA	WA	TAS
Fruits, vegetables and nuts (products or plants)						
Banana	PCI	YES	PCI	YES	YES	YES
Citrus	PCI	YES	PCI	YES	YES	YES
Fruit (commercially-grown)	YES	YES	YES	YES	PCI	YES
FandV (cooked, canned, freeze-dried, dehydrated)	YES	YES	YES	YES	YES	YES
FandV (cucumber fly hosts) eg zucchini, cucumber, melons, pumpkin, tomato, passionfruit	PCI	YES	PCI	YES	YES	YES
FandV (home-grown)	PCI	PCI	PCI	PCI	PCI	PCI
FandV plants and seedlings	PCI	PCI	PCI	PCI	PCI	PCI
Fruit salad (fresh)	YES	YES	YES	YES	YES	YES
Grapevines, cuttings or budwood	NO	NO	NO	NO	NO	NO
Herbs (fresh)	PCI	PCI	PCI	PCI	PCI	YES
Herbs and spices (dried)	YES	YES	YES	YES	YES	YES
Nuts (dried)	YES	YES	YES	YES	YES	YES
Pawpaw	PCI	PCI	PCI	PCI	PCI	PCI
Vegetable salad	YES	YES	YES	YES	YES	YES
Vegetables (non-leafy, commercial)	YES	YES	YES	YES	PCI	YES
Vegetables (leafy – eg lettuce)	PCI	PCI	PCI	PCI	PCI	PCI
Other plant materials						
Bulbs, corms etc. (dormant)	YES	YES	YES	YES	YES	YES
Cut flowers and foliage	PCI	PCI	PCI	PCI	PCI	YES
Pot plants and nursery stock	PCI	PCI	PCI	PCI	PCI	PCI
Seeds	YES	YES	YES	YES	YES	YES
Weeds and weed seeds	NO	NO	NO	NO	NO	NO
Other food items						
Dairy products including milk, cheese and yoghurt (fresh and powdered)	YES	YES	YES	YES	YES	YES
Eggs (chicken and duck)	YES	YES	YES	YES	YES	YES
Fish (fresh, canned, smoked, cured)	YES	YES	YES	YES	YES	YES

Continued on next page

Sending to: NORTHERN TERRITORY	From:					
	NSW	VIC	QLD	SA	WA	TAS
Honey	YES	YES	YES	YES	YES	YES
Processed foods (noodles, bread, rice, baby food, cereals, sauces)	YES	YES	YES	YES	YES	YES
Meats (sausage, salami, sliced meats)	YES	YES	YES	YES	YES	YES
Tea, coffee and biscuits	YES	YES	YES	YES	YES	YES
Other						
Animals (dogs and cats)	YES	YES	YES	YES	YES	YES
Animals (feral – eg fox, cane toad, dingo, European carp, etc.)	NO	NO	NO	NO	NO	NO
Animals (fish – domestic or aquarium)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (horses)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (livestock – cattle, pigs, sheep)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (native wildlife and caged birds)	PCI	PCI	PCI	PCI	PCI	PCI
Animals (yabbies)	NO	NO	NO	NO	NO	NO
Animal skins and hides	YES	YES	YES	YES	YES	YES
Fishing bait (snails, worms etc.)	NO	NO	NO	NO	NO	NO
Boots (free of soil)	YES	YES	YES	YES	YES	YES
Garden tools (free of soil)	YES	YES	YES	YES	YES	YES
Soil	NO	NO	NO	NO	NO	NO

For more information on sending items to Northern Territory, please contact:

- Aquatic pests – (08) 8999 2126; 0413 381 094
- Fisheries – (08) 8999 2144
- Live fish – (08) 8999 2370
- Livestock – (08) 8999 2030
- Native birds and other wildlife – (08) 8999 4582
- Plants or plant products – (08) 8999 2138.

Note: No plant or plant product, whether listed or not, is permitted entry if found to be affected by a pest or a disease.

D5.1.7.2 – Sending within Northern Territory

Movement of plant products into and / or out of the following zones is regulated:

■ Ti Tree Fruit Fly Exclusion Zone (FFEZ)

The Ti Tree FFEZ extends from Tennant Creek to Alice Springs. Do not send fruit (including capsicum, chilli, tomato, eggplant, cucumber, zucchini and squash) into the FFEZ.

■ Melon thrips

The insect pest melon thrips is not known to occur south of the Adelaide River township. To prevent the spread of this pest, melon thrips host produce should not be sent from the Darwin region to points south of Adelaide River township. Host produce includes: beans, capsicum, chilli, cucumber, eggplant, melons, okra, pumpkin, silverbeet, squash, tomato, zucchini.

■ Mango seed weevil and mango leaf hopper

These pests are not found south of the Adelaide River township. To prevent their spread, mango plants should be treated against leaf hopper and mango fruit should not be sent anywhere south of Adelaide River township.

D5.2 – Firearms, weapons and ammunition

While Australia Post does not absolutely prohibit the lodgement of firearms and firearm parts in the mail, Australia Post and senders must comply with relevant legislation in each state/territory.

To comply with Western Australian legislation, Australia Post only permits the carriage of firearms using the Parcel Post Secure Accept and Collect product which is available in selected retail outlets in WA.

D5.2.1 – Movement of firearms – relevant legislation

State	Relevant legislation
ACT	<i>Firearms Act 1996</i>
NSW	<i>Firearms Act 1996</i>
VIC	<i>Firearms Act 1996</i>
QLD	<i>Weapons Regulations 1996 made under the Weapons Act 1990</i>
SA	<i>Firearms Act 1977</i>
WA	<i>Firearms Act 1973</i>
TAS	<i>Firearms Act 1996</i>
NT	<i>Firearms Act 1997</i>

D5.2.2 – Ammunition

Ammunition is a dangerous good and prohibited either packaged alone, packaged with an unloaded firearm or shipped loaded in a firearm. Please also refer to Section 2 (D2.0.2, D2.1) of this guide regarding prohibition of ammunition/explosives in the mail.

D5.2.3 – Firearms / weapons information contacts

Please contact the firearms/weapons registries in your state/territory for further information:

State	Phone	Email	Internet address
ACT	(02) 6133 2122	ACTFirearmsRegistry@afp.gov.au	www.afp.gov.au
NSW	1300 362 562	firearmsenq@police.nsw.gov.au	www.police.nsw.gov.au
VIC	1300 651 645	licensingregulation@police.vic.gov.au	www.police.vic.gov.au
QLD	(07) 3015 7777	weaponslicensing@police.qld.gov.au	www.police.qld.gov.au
SA	(08) 7322 3346	sapol.firearmsbranch@police.sa.gov.au	www.police.sa.gov.au
WA	1300 171 011	licensingervicesfirearms@police.wa.gov.au	www.police.wa.gov.au
TAS	(03) 6173 2720	firearms.services@police.tas.gov.au	www.police.tas.gov.au
NT	(08) 8922 3543	firearmsregistry@pfes.nt.gov.au	www.pfes.nt.gov.au/ police/firearmsweapons

■ Department of Home Affairs

Firearms and Weapons

Telephone: **131 881**

Website: **www.homeaffairs.gov.au**

Please also refer to Section 2 (D2.0.2, D2.1) of this guide regarding prohibition of ammunition / explosives in the mail.

■ Department of Defence

Defence Export Control Office (DECO)

Telephone: **1800 661 066**

Fax: **(02) 6265 4583**

Email: **deco@defence.gov.au**

Website: **www.defence.gov.au/ExportControls**

■ Attorney-General's Department

Firearms Unit

Telephone: **(02) 6152 2661**

Email: **firearms.enquiries@homeaffairs.gov.au**

Website: **www.homeaffairs.gov.au/about-us/our-portfolios/criminal-justice/drugs-firearms-organised-crime/firearms**

Section 6 – Import prohibitions and restrictions

D6.0 – General principles – Customs prohibitions

Customs regulations prohibit certain goods from import into Australia. They restrict the import of other goods conditionally. The list of prohibited and restricted imports is under continual review. For up-to-date information on prohibited and restricted imports, contact:

Department of Home Affairs

Telephone: **131 881**

Website: **www.homeaffairs.gov.au**

D6.1 – Approving agencies for specific goods

The listing below shows some government agencies, other than the Department of Home Affairs, from which specific approval must be sought before importing certain items. Items imported without this approval are liable to forfeiture.

■ **Drugs, antibiotics, pharmaceutical products and substances listed in Schedule 4 to the *Customs (Prohibited Imports) Regulations***

Department of Health

Therapeutic Goods Administration

PO Box 100

WODEN ACT 2606

Information line: **1800 020 653**

Website: **www.tga.gov.au**

■ **Cultural heritage items protected under the law of a foreign country**

Cultural Property Section

Department of Communications and the Arts

GPO Box 2154

CANBERRA ACT 2601

Information line: **1800 819 461**

Email: **movable.heritage@arts.gov.au**

Website: **www.arts.gov.au/movable**

■ **Wildlife products**

Wildlife Trade & Conservation

Department of the Environment and Energy

GPO Box 787

CANBERRA ACT 2601

Information line: **1800 803 772**

Email: **ciu@environment.gov.au**

Website: **www.environment.gov.au/topics/biodiversity/wildlife-trade**

■ **Animals, animal food, biological products, plants or their products, fresh fruit, foodstuffs and vegetables, some seeds**

Department of Agriculture and Water Resources

Telephone: **(02) 6272 3933**

Website: **www.agriculture.gov.au**

For information about the importation of firearms and weapons into Australia, refer Section **D5.2**.

Section 7 – Remail

D7.0 – General principles

The Australia Post Terms and Conditions prohibit certain large postings in an overseas country for delivery to Australia by a:

- person who is an Australian resident, or
- non-resident in the country of posting.

For the purposes of this section, a person is defined by subclause 56.2.2 of the *Australia Post Terms and Conditions*.

D7.1 – Large postings abroad by Australian residents

Unless a prior arrangement exists with Australia Post, an Australian resident may not post in an overseas country for delivery to Australia more than 300 articles in any 30-day period. Australia Post may retain such articles that it detects. Australia Post may then request the sender to:

- pay Australia Post an amount equal to the postage that would have been payable if the articles were lodged at the place at which they were first received in Australia, or
- direct Australia Post to dispose of the articles by either returning them to the country of posting or destroying them.

If Australia Post retains such articles, the sender may apply to the Corporate Secretary of the Australian Postal Corporation to review the decision.

Exceptionally, an Australian resident with a particular reason for organising overseas postings may:

- notify Australia Post of the number of articles, type, date and place of lodgement
- pay Australia Post an amount equal to the postage that would have been payable had the articles been lodged at the place at which they are first received in Australia.

D7.2 – Postings abroad by a non-resident of the country

Unless a person is a resident of an overseas country, that person may not post in that country for delivery to Australia more than 300 articles in any 30-day period. Australia Post may return such articles that it detects by surface mail to the country of posting.

Section 8 – Articles that Australia Post may refuse to carry

D8.0 – General principles

Australia Post reserves the right to refuse to carry an article under certain conditions. Customers with queries should consult staff at any office of Australia Post.

D8.1 – Dimensions or mass of parcels

Australia Post may refuse to carry any parcel that does not comply with the provisions of this sub-section. The following applies to non-contract parcels only.

D8.1.1 – Maximum weight

The maximum allowed weight of a parcel is **22kg**.

D8.1.2 – Maximum length

The length of the greatest linear dimension of a parcel must not exceed **105cm**.

D8.1.3 – Maximum cubic dimension in domestic post

The cubic dimension of a parcel in the domestic post must not exceed **0.25m³**.

Eg a parcel measuring –
 50cm long, 30cm high and 40cm wide
 $(0.5\text{m}) \times (0.3\text{m}) \times (0.4\text{m})$
 $= 0.06\text{m}^3$

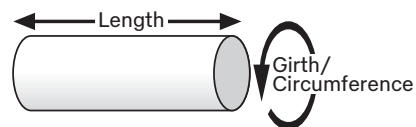
D8.1.4 – Maximum girth in international post

The girth of a parcel in the International Post must not exceed **140cm**.

Some examples of how to measure the length and girth follow.

■ Cylinders

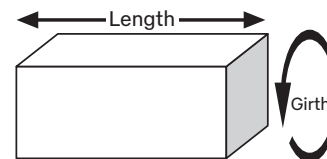
If the parcel is a cylinder, its axis (length) must not exceed 105cm and its circumference (girth) must not exceed 140cm.



■ Boxes

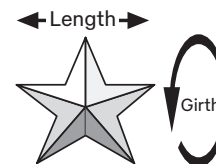
If the parcel is box-shaped, then its length (its longest dimension) must not exceed 105cm. The girth is achieved by measuring around all other dimensions and must not exceed 140cm.

Eg a parcel measuring –
 50cm long, 30cm high × 40cm wide
 $(0.3\text{m}) + (0.3\text{m}) + (0.4\text{m}) + (0.4\text{m}) =$
 Girth 140cm (1.4m)



■ Irregular shapes

If the parcel is irregular in shape, its length is the distance between the two furthest-apart points on the surface of the article and must not exceed 105cm. The girth, measured around the “widest” part of the article at right angles to its length, must not exceed 140cm.



D8.1.5 – Minimum size

The girth of a parcel must be at least **16cm**. For example, a broom handle or a pencil-shaped parcel is not acceptable.

If the parcel is box-shaped, both its length and its width must be at least **5 cm**.

D8.2 – Postage stamps and postage meter impressions

Australia Post may refuse to carry any article that:

- has postage stamps or postage meter impressions affixed elsewhere than at the top right-hand corner of the surface of the article that bears the address
- has postage stamps insufficiently separated from the address to prevent the address being obscured by postmarks
- is enclosed in an envelope or wrapping bearing postage stamps that have been postmarked prior to lodgement, except for redirected articles
- has affixed to, or printed on its address side, non-postal stamps, charity labels, designs or impressions likely to be mistaken for postage stamps, postage meter impressions or postmarks.

D8.3 – Words or symbols likely to delay or misdirect

Australia Post may refuse to carry any article that is marked with any words or symbols that are likely to delay or misdirect the carriage of the article.

D8.4 – Envelopes or wrappings

Australia Post may refuse to carry any article that has an envelope, wrapping or method of fastening that:

- is likely to trap other articles or to cause articles to adhere to each other or to postal machinery
- by reason of its colour or transparency is likely to delay sorting
- is marked off into divisions for the purpose of inserting several addresses
- resembles an envelope used for the carriage of electronic mail or has written on it any word or words that could lead the addressee to believe that the article was carried by electronic mail
- has a label affixed or information printed on the address side of the article that implies the article has been lodged for a particular Australia Post service when this is not so.

D8.5 – Addressing

Australia Post may refuse to carry any article that has an address that is:

- illegible
- not written on the largest surface so as to run parallel to the longest dimension, unless the address appears on a label securely attached to a package.

Section 9 – Sender’s responsibility – Acts and regulations

D9.0 – General principles

This section defines the legal responsibility of Australia Post customers when sending articles through the post, the recourse available to Australia Post and some of the legal implications.

D9.1 – Sender’s responsibility for dangerous goods

D9.1.1 – Declaration

Any non-letter article that requires carriage by air must bear a signed *Aviation Security and Dangerous Goods Declaration*. Pilots of aircraft and Australia Post staff at hand-over points must be certain that each article in an Australia Post consignment complies with Civil Aviation Safety Regulations.

Note: Australia Post carries Parcel Post parcels by air to some Australian locations – refer to *Domestic parcels guide (8833732)* – Section P6.1.8. International Sea Mail parcels may be carried by air.

The table shows the lodgement conditions that require the declaration for each service.

Service	Lodgement condition
Parcel Post satchel	The sender has signed the declaration on the satchel.
Parcel Post assessed parcel (addressed to any location where air may be used in place of surface transport)	The sender has affixed a signed <i>Aviation Security and Dangerous Goods Declaration (8836791)</i> or has signed the declaration on the postage label.
Express Post satchel/box	The sender has signed the declaration on the satchel or box.
Express Post assessed parcel	The sender has affixed a signed <i>Aviation Security and Dangerous Goods Declaration (8836791)</i> or has signed the declaration on the postage label.
International Courier	The sender has signed the declaration on the <i>International Courier Declaration (8839801)</i> and <i>DHL Airway Bill (8839800)</i> .

Service	Lodgement condition
International Express	The sender has signed the declaration on the <i>CN23 Customs Declaration (8840472)</i> or prepaid packaging.
International Standard	The sender has signed the declaration on the <i>CN23 Customs Declaration (8840472)</i> or prepaid packaging.
International Economy Air	The sender has signed the declaration on the <i>CN23 Customs Declaration (8840472)</i> or <i>CN22 Customs Douane (8832667)</i> or prepaid packaging.
International Economy Sea	The sender has signed the declaration on the <i>CN23 Customs Declaration (8840472)</i> .
Parcels in any international service (including Sea Mail)	The sender has signed the declaration on the appropriate customs form.

D9.1.2 – Form of declaration

If the *Aviation Security and Dangerous Goods Declaration label (8836791)* is not available when required, the sender may endorse the front of the parcel:

Aviation Security and Dangerous Goods Declaration:
 The sender acknowledges that this article may be carried by air and will be subject to aviation security and clearing procedures; and the sender declares that the article does not contain any dangerous or prohibited goods, explosives or incendiary devices. Articles without this declaration completed will not be carried by air. A false declaration is a criminal offence.
 (Name / signature).

The declaration is valid only if the:

- sender has signed the declaration
- article shows the return address of the sender.

D9.1.3 – Contract parcels

For contract parcels, the sender may complete the declaration on the mailing statement. Each eligible article must then bear a label or an imprint of the *Aviation Security and Dangerous Goods Declaration (SENDER’S STATEMENT REFERS – AUSTRALIA POST REF: [Contract No.]*).

D9.2 – Actions by Australia Post

D9.2.1 – Aviation Security and Dangerous Goods Declaration not made

If a person presents an article at an office for lodgement in a service specified in **D9.1.1** and does not meet the lodgement conditions for dangerous goods, Australia Post will refuse the article for carriage.

If Australia Post finds an Express Post parcel or an Express Post satchel in a yellow street posting box with the *Aviation Security and Dangerous Goods Declaration* unsigned, Australia Post treats such an article as a regular parcel and forwards it by surface mail or returns it to the sender. The Express Post delivery guarantee no longer applies.

If Australia Post finds any other article in a street posting box with any necessary *Aviation Security and Dangerous Goods Declaration* absent or unsigned, Australia Post may (if practicable) contact the sender to remedy the default. Otherwise, Australia Post will return the article to the sender.

D9.2.2 – Dangerous, prohibited or suspicious articles in the post

If Australia Post has grounds for reasonable suspicion that an article contains explosive, dangerous or deleterious goods, Australia Post may take a number of actions in relation to the article under the Australia Post Terms and Conditions or *Australian Postal Corporation Act 1989*.

The *Australian Postal Corporation Act 1989* relieves Australia Post of the obligation to deliver or return the article. Instead, Australia Post may:

- render the article safe or destroy it, or
- deliver it to police, Defence, emergency organisations or the Civil Aviation Safety Authority, or
- if unclaimed or undeliverable, forfeit it to the Commonwealth or dispose of it at Australia Post’s discretion.

Australia Post may claim from the sender any costs of destruction or rendering safe.

D9.2.3 – Physically offensive articles in the post

Australia Post may destroy or dispose of any article that becomes physically offensive in the post.

D9.2.4 – Crimes Act 1914 and Criminal Code Act 1995

Offences under the *Crimes Act 1914* and the *Criminal Code Act 1995* include:

- lodging of explosive, dangerous or deleterious postal articles, hoax explosives or narcotic substances
- use of a postal service in such a way that would be regarded as being in the circumstances offensive, menacing or as an harassment to another person

- knowingly making, using or possessing special paper for postage stamps or knowingly making, using, possessing, selling or disposing of any instrument for making a mark used by the Australian Postal Corporation on any special paper provided for the printing of postage stamps
- obstructing conveyance of mail
- forgery of postage stamps, paper or articles that resemble postage stamps
- fraudulent removal or use of postage stamps
- obtaining of postal articles by improper means
- injury to, damage to, destruction of or interference with property of the Australian Postal Corporation
- obstruction or hindrance in the delivery of postal articles
- wrongful delivery of postal articles and messages
- stealing articles in the course of the post
- fraudulently tampering or opening mail bags and postal articles
- stealing postal messages
- forgery of postal messages
- improper use of postal services
- sending false postal messages.

D9.2.5 – Australian Postal Corporation Act 1989

Subject to certain exceptions, Section 29 of the *Australian Postal Corporation Act 1989* gives Australia Post exclusive right to carry letters within Australia whether the letters originated within or outside Australia. It also prohibits a person from causing a letter to be carried or conveyed for reward other than by Australia Post. Similar prohibitions apply in most countries.

The prohibitions apply only to letters that weigh up to 250 grams. This includes such letters bundled or bagged into a package weighing more than 250 grams, even if the bundle or bag is directed to a single address.

Section 10 – Preparation and packaging

D10.0 – General principles

Postal articles of every kind, especially parcels, must be prepared and made up to:

- prevent injury to any person handling the article
- prevent the contents escaping and causing damage to other postal articles
- prevent damage to equipment and vehicles, particularly aircraft, during carriage
- protect the contents from loss or damage arising from handling stresses and pressure to which the article is unavoidably subject to during postal carriage
- protect the contents from the effects of climate, including changes in atmospheric pressure during air carriage and extremes of temperature.

D10.1 – Animals, live

D10.1.1 – Bees, leeches and silkworms

Australia Post accepts bees, leeches, silkworms, silkworm eggs and (in the Domestic Post only) other harmless insects only if:

- the movement of the creatures is not restricted by any law of the Commonwealth, a State, Territory or the destination country
- the sender has any necessary clearances or certificates of health required by the destination state or country
- in the Domestic Post, the article is lodged at an office of Australia Post as an Express Post parcel or an Express Post satchel and additional postage paid for the separate bag service
- in the International Post, the article is lodged at an office of Australia Post for International Express or International Economy Air, but not International Courier, International Standard, International Economy Sea or any of the other International Post contract services.

Note: In the Domestic Post, the Separate Bag fee is payable for each separate bag. Exceptionally, if a person lodges two or more articles for carriage to the same office of delivery at the same time, only one Separate Bag fee is payable. For the Separate Bag fee, refer to the Special Services section of the *Post charges booklet* (8833665).

D10.1.2 – European honey bees, parasites and destroyers of noxious insects

■ Domestic post

Australia Post accepts European honey bees (*apis mellifera*) in domestic post only if:

- the movement of honey bees is not restricted by any law of the Commonwealth, or of the destination State or Territory
- the sender has any necessary clearance or certificates of health required by the destination or territory
- the article is lodged at an office of the Australian Post as an Express Post parcel or an Express Post satchel.

■ International Post

Bees may only be exported from Australia as air freight and must not be sent via International Post.

In the International Post only, Australia Post accepts parasites and destroyers of noxious insects if:

- the creatures are exchanged between officially recognised institutions of both countries
- their movement is not prohibited by the destination country – refer to the *International Post country guide* available online at auspost.com.au/international
- the Department of Agriculture and Water Resources (DAWR) has granted an export permit
- they are sent uninsured as International Express or International Economy Air, but not International Courier, International Standard, International Economy Sea or any of the other International Post contract services.

D10.1.3 – Packing and labelling

The following packaging and labelling requirements are mandatory for live animals and Queen and worker bees sent in the post:

- the creatures must be enclosed in a strong, secure and well-ventilated box within a container that exceeds 310mm × 150mm × 20mm
- in the International Post, silkworm eggs must be enclosed in an inner covering (box, bag or cloth) as well as the outer box
- the sender has fully completed a *Shipper's Certification for Live Animals* in duplicate and has securely attached the duplicate copy to the outside of the parcel or satchel
- in the domestic Post, the parcel or satchel bears the words **SEPARATE BAG** in the top left-hand corner of the address side
- in the International Post, the parcel or satchel bears the words **LIVE ANIMALS** on the wrapping and the documentation.

Copies of the *Shipper's Certification for Live Animals* are available from appropriate industry organisations. The forms are generally not available at Post Offices.

NOTE: No separate bag is required for Queen or worker (drone) bees, and specific packaging and labelling requirements plus an example are detailed in the following sections.

■ **Queen European honey bees**

Should be contained in strong, secure and well ventilated cages designed for the transport of honey bee queens. Queens are caged individually with up to 9 escort worker bees. Multiple queen cages may be sent in the one Express Post satchel if individual cages are held together.

■ **Boxed European honey bees (worker bees and drones)**

Must be enclosed in a strong, secure and well ventilated box that exceeds 200mm × 150mm × 100mm. Boxes containing free running bees must be double screened with at least a 3mm gap between inner and outer screen.

■ **Labelling**

The Express Post satchel or Express Post parcel is clearly labelled as “CONTAINING LIVE HONEY BEES” and “KEEP AT ROOM TEMPERATURE” in letters on a contrasting background, on the outside of each satchel or package containing live bees.

The Queen Bee Breeders Association have in line with specific live bee labelling a Shipper Declaration to indicate the packages compliance with industry best practice on the preparation, packaging and shipment of live honey bees.



D10.1.4 – Mailing guide for live animals

Are the animals bees, leeches or silkworms lodged in Express Post (domestic) or International Express or International Economy Air?



If not, are they parasites and destroyers of noxious insects lodged uninsured in International Express or International Economy Air?

Yes
↓

Does the sender declare that the destination state or country permits the entry of the creatures and that any necessary clearances, certificates or export permits have been obtained?



Yes
↓

Are the creatures in a strong, secure and well-ventilated box that exceeds 310 × 150 × 20mm? In the Domestic Post, is the article marked **SEPARATE BAG**? In the International Post, is the article marked **LIVE ANIMALS**?



Yes
↓

Has the sender completed and signed two copies of a *Shippers Certification for Live Animals*? Is the duplicate copy attached to the article?



Yes
↓

Accept for postal carriage.
If the article is in a flute tray, do not seal the tray lid, so that airline personnel can inspect the declaration.

D10.2 – Batteries

D10.2.1 – Wet cell batteries

Wet cell batteries (such as accumulators or car batteries) are dangerous goods Class 8 – Corrosives and therefore Australia Post does not carry these items.

D10.2.2 – Dry cell batteries (non-lithium batteries)

Dry cell non-vented batteries of the type used in flashlights, toys or for the operation of small electrical devices and having the potential of a dangerous evolution of heat are accepted by Australia Post under the conditions set out below. Examples of dry cell batteries are: nickel cadmium (Ni-cad), alkali-manganese, nickel-metal hydride (NiMH) and zinc-carbon.

D10.2.2.1 – International carriage of dry cell batteries

1. Dry cell batteries must be installed in the device for which they were intended and must not be lodged loose or in packaging accompanying a device for carriage by sea or by air.
2. The device containing the dry cell batteries must:
 - have internal packaging that prevents movement and damage to the device or battery
 - have a method for stopping the device from accidentally activating during transport (e.g. internal packaging that prevents the power button being activated)
 - be packed in good quality external packaging that provides protection for the device from the usual shocks and loading that occurs in transport (satchels and padded bags are not considered suitable external packaging).
3. The documentation (e.g. International Airway Bill/Consignment notes/CN23 customs declaration) which accompanies the package with the dry cell batteries must have the words “NOT RESTRICTED” and “SP A123” included in the description of goods section of the documentation.

D10.2.2.2 – Domestic carriage of dry cell batteries

Dry cell batteries are acceptable for domestic carriage by air or by sea in certain circumstances. Batteries that are installed in a device must be packaged and marked as described in the **D10.2.2.1 – International carriage of dry cell batteries** section above.

Dry cell batteries packaged with the device or lodged loose (e.g. individual battery packs) will only be carried by road transport. Refer to **D10.2.2.3 – Domestic carriage of dry cell batteries accompanying a device or lodged loose** section below for the requirements about domestic road carriage of loose batteries and batteries accompanying devices.

D10.2.2.3 – Domestic carriage of dry cell batteries accompanying a device or lodged loose

Dry cell batteries accompanying a device or lodged loose will not be carried by air or by sea and will only be carried by road.

Dry cell batteries accompanying a device or lodged loose must:

- be packed in inner packagings in a manner that prevents movement during transport
- be packed in inner packagings in a manner such that the terminals cannot come into contact with each other
- have the battery terminals effectively insulated to prevent the possibility of a short circuit should they come into contact with another battery or metal object
- be packed in good quality external packaging (fiberboard or better) that provides protection for the device from the usual shocks and loading that occurs in transport. (Satchels and padded bags are not considered acceptable external packaging.)
- be prominently marked in red text next to the receiver’s address, ‘ROAD TRANSPORT ONLY – NOT TO BE MOVED BY AIR’.

D10.2.3 – Lithium batteries or cells

Lithium batteries and cells are classified as class 9 Miscellaneous Dangerous Goods, therefore there are limitations around their acceptance and carriage by Australia Post.

Please note that the information below is a guide to the requirements set out in the *IATA Dangerous Goods Regulations* for transporting lithium cells or batteries. It is the customer’s responsibility to ensure that all the requirements of the *IATA Dangerous Goods Regulations* and any other regulations applicable for the carriage of lithium batteries or cells are met when lodging lithium cells or batteries for carriage by Australia Post.

D10.2.3.1 – International / domestic carriage of lithium batteries or cells

Section 2.4.2 of the IATA regulations outline the limitations under the Universal Postal Union convention specific to Australia Post and outlines that Australia Post is restricted to accept for carriage by air both domestically and internationally lithium ion and/or lithium metal batteries or cells when the cells or batteries are installed in a device and packaged to the general packing requirements of Section II of the *International Air Transport Association (IATA) Dangerous Goods Regulations*, Packing Instructions 967 or 970 as applicable.

The following conditions apply for international / domestic carriage of lithium batteries or cells by air:

1. The batteries or cells must be installed in a device. Batteries or cells “accompanying” a device (e.g. spare batteries or cells for the device) and not installed in the device are not permitted for international / domestic carriage.
2. No more than four individual lithium cells or two lithium batteries (which satisfy the lithium metal content and/or lithium watt hour restrictions in conditions 3 and 4 below as applicable) in any one package.

3. For a lithium metal or lithium alloy cell, the lithium content shall not be more than 1 gram. For a lithium ion cell the Watt hour (Wh) rating shall not be more than 20Wh.
4. For a lithium metal or lithium alloy battery the aggregate lithium content shall be not more than 2 grams. For a lithium ion battery, the Watt hour rating shall not be more than 100Wh.
5. Lithium ion batteries must be marked with the Watt hour rating on the outside case.
6. The device(s) with lithium batteries or cells installed must:
 - be packaged in a way to prevent short circuits and damage to the lithium battery or cell
 - have an effective method of preventing accidental activation
 - be packed in good quality strong external packaging (fiberboard or stronger) as required by IATA Dangerous Goods Regulations Packing Instructions 967 or 970 (as applicable) that provides protection of the device(s) from movement and the usual shocks and loading that occurs in transport. Satchels and padded bags are not considered acceptable external packaging.
7. Electronic devices with lithium cells or batteries installed and which meet the requirements for acceptance for international carriage by air or sea mail must be lodged through an Australia Post retail or operational facility. Devices lodged through a street posting box will be returned to the sender or destroyed.
8. A package or parcel which contains an electronic device with a lithium battery or cell installed must be more than 2cm thick.
9. **Note:** Some countries prohibit lithium batteries and customers must confirm that no such restrictions are in place prior to sending.

■ Labelling / documentation for international carriage

1. Devices with lithium batteries or lithium cells installed that meet the requirements above for international carriage by air or sea mail do not require labelling or additional documentation unless the relevant authorities at the shipment destination or the airline carrier of the articles which contain the lithium batteries or cells requires labelling or additional documentation.
2. Customers must correctly declare the electronic device on the *CN23 Customs Declaration*.

D10.2.3.2 – Domestic carriage of lithium batteries or cells

A package or parcel which contains lithium batteries or cells, or an electronic device with a lithium battery or cell installed must be more than 2cm thick and must be lodged through an Australia Post retail or operational facility. Devices lodged through a street posting box will be returned to the sender or destroyed.

■ By air or by sea

Lithium batteries or cells installed in a device are acceptable for domestic carriage by air or by sea provided that they are packaged as described in section **D10.2.3.1 – International / domestic carriage of lithium batteries or cells** which applies to lithium batteries.

■ By road transport

Please note that the information below is a guide to the requirements for transporting lithium batteries or cells by road within Australia as set out in Special Provision 188 of the *Australian Code for the Transport of Dangerous Goods by Road and Rail*. It is the customer's responsibility to ensure that all the requirements of Special Provision 188 of the *Australian Code for the Transport of Dangerous Goods by Road and Rail* are met when lodging lithium batteries or cells for domestic carriage by road.

Australia Post accepts loose lithium batteries and cells, devices with lithium batteries or cells installed, and lithium batteries or cells accompanying a device for carriage road transport within Australia via its parcels service provided that the following requirements are met:

1. The amount of lithium in the battery is not more than the maximum amount permitted by Special Provision 188 of the *Australian Code for the Transport of Dangerous Goods by Road and Rail* to qualify for an exception to the normal packaging requirements relating to lithium batteries.
2. Lithium batteries or cells lodged loose or accompanying a device must be:
 - packaged in inner packaging so that the battery or cell is completely enclosed and cannot come into contact with anything that may cause it to short circuit e.g. In a bubble wrap bag
 - packaged in an additional layer of strong outer packaging that is strong enough to prevent damage to the battery or shifting of contents to allow battery to battery contact or release of contents.
 - packaged with the battery terminals (poles) insulated.

■ Labelling and documentation requirements

1. Batteries **not installed in a device with more than two batteries / four individual cells installed** must be labelled in accordance with Special Provision 188 of the *Australian Code for the Transport of Dangerous Goods by Road and Rail*, including by enclosing the battery or device in packaging that:
 - is marked with a contact telephone number for the sender and an indication that the package;
 - contains a "lithium metal" or "lithium ion" battery as appropriate
 - states that the article must be handled with care and that a flammability hazard exists if the package is damaged; and
 - states that special procedures should be followed in the event that the package is damaged, to include inspection and repacking if necessary.

2. A *Road Transport Only* sticker must be placed on the front of each package next to the delivery address. If there are no stickers available the words **ROAD TRANSPORT ONLY** (preferably in red text) must be written clearly on the package next to the receiver's name and address.
3. Consignments of one or more packages with lithium batteries or cells alone or devices with more than two lithium batteries / four lithium cells installed must be accompanied by documentation prescribed by Special Provision 188 of the *Australian Code for the Transport of Dangerous Goods by Road and Rail*.

D10.3 – Infectious substances

D10.3.1 – Infectious substances including biological products, cultures, medical waste and patient specimens

Australia Post prohibits both Category A and B infectious substances in the international Post. Refer to **D2.6.2 – Infectious substances** for a definition.

Australia Post accepts Category B infectious substances in the domestic Post subject to the conditions in this sub-section.

D10.3.2 – Non-infectious substances including biological products, medical waste and patient specimens

A non-infectious substance is one that:

- contains no or is reasonably thought to contain no infectious substances
- has been treated so that the pathogens have been neutralised or deactivated and no longer pose a health risk
- is blood or blood components collected for the purposes of transfusion or transplantation
- is an organ or any tissue intended for use in transplantation
- has a low probability that infectious substances are present
- where the concentration is at a level naturally encountered, examples are *water, foodstuffs, soil or dust samples*
- is a biological substance manufactured and packaged in accordance with the requirements of the appropriate national authorities and transported for the purpose of final packaging or distribution.

Note: Australia Post deems a live human or animal vaccine a non-infectious biological substance.

Australia Post accepts non-infectious substances in the post subject to the conditions in this subsection.

D10.3.3 – Responsibility of sender

The sender of infectious or non-infectious substances or non-infectious patient specimens must ensure that the article complies with:

- Commonwealth, State and Territory legislation
- International regulations including legislation in the destination country.

The sender has a legal obligation to comply with these Acts and Regulations.

D10.3.4 – Restrictions in domestic post

The Australian addressee of a postal article containing an infectious substance or a non-infectious diagnostic substance must be a recognised laboratory.

The sender of a postal article containing an infectious or non-infectious substance must be any of the following:

- qualified medical practitioner
- qualified veterinary surgeon
- public hospital, clinic or laboratory
- member of a Commonwealth, State or Territory police force
- authorised agent of any of the above.

D10.3.5 – Prohibited in the international post

Australia Post prohibits both Category A and B infectious substances in the international post. Articles containing non-infectious “diagnostic and biological” substances must:

- be exchanged only between recognised laboratories
- be permitted for carriage by mail in the destination country – refer to the *International Post country guide*
- be carried by International Express or International Economy Air, but not International Courier, International Standard, International Economy Sea or any of the other International Post contract services
- contain the necessary customs documentation
- if required, have obtained the necessary approval from:
Therapeutic Goods Administration
Export Subsection
PO Box 100
WODEN ACT 2600

Note: The approval of the Therapeutic Goods Administration is required for all articles containing substances obtained from human blood, human body fluids, organs and other tissues if the volume of the container exceeds 50ml.

D10.3.6 – Packaging – infectious substances

The packaging of each postal article containing a Category B, infectious substance must comply with *International Air Transport Association (IATA) Packing Instruction 650*. Shippers must enclose an itemised list of contents between the inner and outer packaging.

D10.3.7 – Packaging – Biological substances, Category B

The packaging or outer wrapping (if any) of each postal article containing a Biological substance, Category B must be durably and legibly marked with the:

- name and address of sender and receiver
- proper shipping name **BIOLOGICAL SUBSTANCE, CATEGORY B** and in letters at least 6mm high, on the outer packaging adjacent to the diamond shaped UN3373 label (refer below)

- name and telephone number of a person responsible in case of spillage must be provided. This information may be added next to sender / receiver if they are the “responsible person”
- UN number, Proper Shipping name and net weight of dry ice within the package, for goods packed with carbon dioxide solid (dry ice).

The shipper must ensure that the goods are prepared in such a manner that they arrive at their destination in good condition and that they present no hazard to people or animals during shipment. The following summarises *IATA Packing Instruction 650*.

■ Inner packaging

The inner packaging must comprise:

- watertight primary receptacle(s) – for diagnostic specimens, the volume must not exceed 1 litre
- watertight secondary packaging
- a rigid outer packaging – for diagnostic specimens, the volume must not exceed 4 litres
- an absorbent material (not required for solid substances) – to be placed between the primary receptacle and the secondary packaging and of sufficient quantity to absorb the entire contents of all primary receptacles
- an itemised list of contents between the primary and secondary packaging.

Multiple primary receptacles in a single secondary packaging must be individually wrapped or must be separated and supported to ensure that contact between them is prevented.

For liquid diagnostic specimens, the primary receptacle or the secondary packaging used must be capable of withstanding, without leakage, an internal pressure that produces a pressure differential of not less than 95kPa in the range –40°C to +55°C. This is not necessary for solid substances.

Shippers must enclose an itemised list of contents between the primary and secondary packaging.

■ Outer packaging

The strength of the outer packaging must be adequate for the article’s capacity and weight. Each completed package must be capable of passing the Free Drop Test specified in Sub-section 6.5 of *IATA Dangerous Goods Regulations*, except that the height of the drop must not be less than 1.2 metres.

The outer packaging and outer wrapping (if any) of each article containing a biological substance, Category B must have the mark (UN3373) as illustrated displayed on the outer surface of the article, where possible next to the receiver’s address.



■ Substances shipped at ambient temperature or higher

For substances shipped at ambient temperature or higher, primary receptacles should be of glass, metal or plastic. They must have positive means of ensuring a leak-proof seal, such as heat seal, skirted stopper or metal crimp seal. Screw caps must be reinforced with adhesive tape.

■ Substances shipped refrigerated or frozen

Carbon dioxide, solid (dry ice) must be placed outside the secondary packaging or in an over-pack containing one or more completed packagings. Interior support must exist to secure the secondary packagings in the original position after the carbon dioxide has dissipated. The outer packaging must permit the release of carbon dioxide gas.

The primary receptacle must maintain its containment integrity at the temperature of the refrigerant, and at the temperatures and pressures of air transport if refrigeration were to be lost. For goods packed in carbon dioxide, solid (dry ice), a dangerous goods *Class 9 – Miscellaneous* Dangerous Goods label must be used in addition to the UN3373 mark shown above.



■ Lyophilised (freeze dried) substances

Primary receptacles for lyophilised substances must be either flame-sealed glass ampoules or rubber-stopped glass vials.

For Category B Infectious Substances (known as “Biological Substances, Category B – UN3373) a prescribed *Shippers Declaration for Dangerous Goods* form is not required.

D10.3.8 – Charges – infectious substances

Special charges apply to the carriage of Category B – infectious substances within Australia. Refer to the Special Services section of *Post charges booklet* (8833665).

D10.3.9 – Quantities

Articles may only be carried by the mode of transport available for carriage of the quantities of dangerous goods consigned ie:

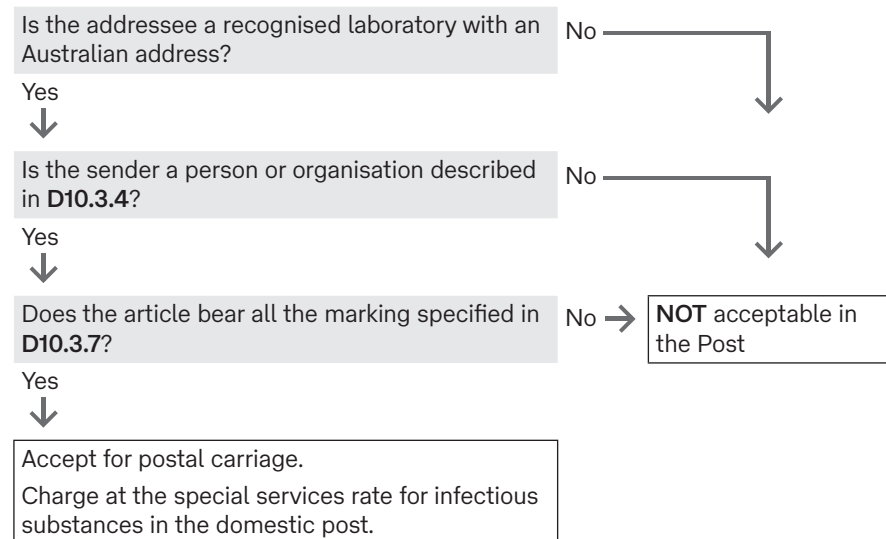
■ By air

Up to 4 litres or 4kg for Category B infectious substances. This quantity excludes dry ice when used to keep specimens cold.

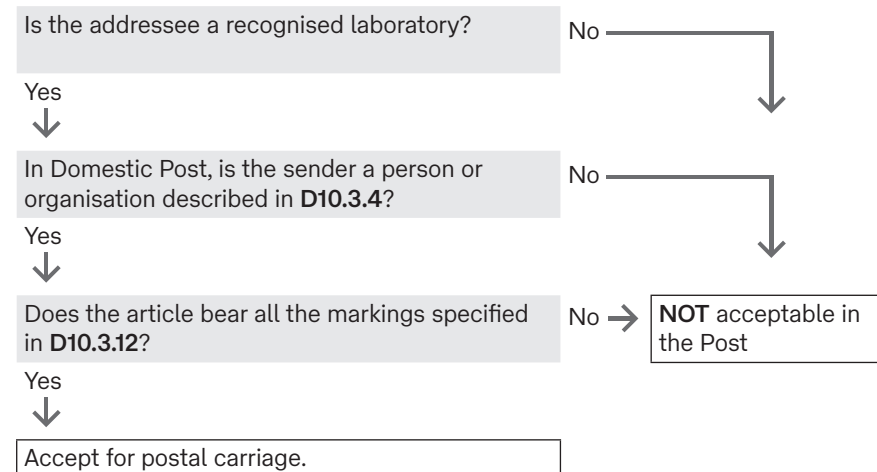
■ By road

Up to 4 litres or 4kg for Category B, infectious substance per package; and less than 10 litres or 10kg per vehicle.

D10.3.10 – Mailing guide – Category B infectious substances domestic post only



D10.3.11 – Mailing guide – exempt patient specimens



D10.3.12 – Packaging non-infectious (patient specimens)

The outer packaging and outer wrapping (if any) of each article containing a non-infectious patient specimen must be marked durably and legibly with the:

- name and address of the sender and receiver
- name and telephone number of the person responsible for the shipment
- words “EXEMPT HUMAN SPECIMENS” or “EXEMPT ANIMAL SPECIMENS” as appropriate.

The packaging must consist of the following components:

- leak proof primary receptacle(s)
- leak proof secondary packaging
- an outer packaging of adequate strength for its capacity and intended use
- at least one surface of the outer package must have minimum dimensions of 100mm × 100mm.

For liquids, sufficient absorbent material to absorb the entire contents of the primary receptacle should there be any release of liquids during transport.

For complete packaging details refer to subsection 3.6 of the current edition of *IATA Dangerous Goods Regulations*.

D10.4 – Films

Modern safety film (cellulose acetate or cellulose triacetate) is non-flammable, has no restrictions and requires no special form of packing. Older cellulose nitrate film is prohibited as dangerous goods – Class 4 – Flammable solids.

D10.5 – Foodstuffs, perishable

Customers intending to send perishable foodstuffs by post must:

- ensure that in the normal course of carriage they will arrive in time to be usable
- pack the foodstuffs in receptacles that do not allow the smell of the contents to escape
- pack the foodstuffs in rodent-proof receptacles for the International Post.

Some countries do not accept perishable foodstuffs in the International Post – Refer to auspost.com.au/international.

Under the terms of **D3.8 – Perishable foodstuffs** and **D3.9 – Physically offensive articles**, Australia Post prohibits articles that become physically offensive during carriage.

D10.6 – Fragile items

D10.6.1 – General considerations

It is important that customers pack and make up postal articles in such a way that fragile contents do not suffer damage by the handling stresses and pressures to which the article will be inevitably subject to during postal carriage.

Notices such as **FRAGILE** or **THIS WAY UP** are of no use once the article is in a mail bag or at any time that it is not being handled as an individual article.

D10.6.2 – Glass, crockery, cameras, electronic equipment

Senders should pack glass, crockery, cameras and electronic equipment such as video recorders, radios or computers in rigid outer boxes of metal, wood, fibreboard, strong corrugated cardboard or strong plastic. Wrap each item separately. To prevent movement of the items within the box and to absorb pressure and knocks, use plenty of cushioning material, such as wood wool, cotton wool, felt pads, corrugated cardboard shredded paper, tissue paper or non-flammable cellulose materials.

D10.6.3 – Pictures, maps, charts, calendars

Protect pictures or similar items such as maps, charts or calendars with strong material such as layers of corrugated cardboard. If practicable, roll the picture round a wooden rod and enclose it in a strong mailing tube.

For framed pictures, protect both the front and back with strong rigid material such as boards or strong plastic that are larger than the frame. Place cushioning material between the frame, the recessed surface of the picture and the protecting boards. Remove glass from framed pictures to avoid damage to the picture if the glass breaks.

D10.7 – Fish, poultry, meat and game

Pack fish, poultry, meat or game in sealed boxes or sewn up in sacking or similar material. Use sufficient internal waterproof wrapping and absorbent packing to prevent any liquid escaping and damaging other postal articles or causing an offensive smell. Under the terms of **D3.9 – Physically offensive articles**, Australia Post prohibits articles that become physically offensive during carriage.

D10.8 – Fruit and vegetables

Pack fruit and vegetables in waterproof material and place inside a rigid outer container with a tightly fitting lid to prevent any liquid escaping and damaging other postal articles or causing an offensive smell. Under the terms of **D3.9 – Physically offensive articles**, Australia Post prohibits articles that become physically offensive during carriage.

D10.9 – Heavy items

Pack heavy items in rigid containers securely tied with string or twine. Use sufficient cushioning material to prevent the contents moving within the container. If the item, such as a computer, has fragile components, refer to **D10.6 – Fragile items**.

Wrap nuts, bolts and small machine parts with heavy-grade material.

D10.10 – Liquids

Australia Post prohibits any liquids classified as dangerous goods, except as permitted under section **D10.3 – Infectious substances**. Check that the liquid does not fall into a dangerous goods class, in particular:

- Class 3 – Flammable liquids
- Class 5 – Oxidisers and organic peroxides
- Class 6 – Toxic and infectious substances
- Class 8 – Corrosives
- Class 9 – Miscellaneous.

The packaging for liquids that are non-dangerous goods must comprise:

- a leak-proof primary container made of glass, metal, plastic or similar material
- a strong outer box made of metal, wood, strong plastic or strong corrugated cardboard with a lid that cannot easily work loose
- an absorbent material, such as cotton wool, to be placed between the primary container and the outer container and of sufficient quantity to absorb all liquid if the primary container fails.

If the primary container is a can with a friction-fitted lid, the lid must be spot soldered to the can in at least four spots, evenly spaced around the lid.

Note: Australia Post accepts single bottles of wine or champagne packed in an Australia Post Wine Box, if:

- it is appropriate to the shape and size of the bottle
- it is used and fastened correctly, and
- it has not been previously used.

D10.11 – Long items

Long thin items, such as umbrellas or fishing rods, need protection from bending forces.

Protect such items with two or more strong pieces of wood, or other rigid material, before wrapping.

D10.12 – Magnetic tapes and discs

To eliminate the risk of erasure, enclose records in magnetic form, such as audio, video or computer tapes or discs, in a container specifically designed to shield the contents from magnetic fields. Such containers are available from many tape and disc manufacturers.

Senders of these articles should endorse the outside of the article with a description of the contents.

D10.13 – Pastes, powders and tablets

D10.13.1 – Pastes that easily liquefy

Pastes that easily liquefy must be packed as liquids – refer to **D10.10 – Liquids**.

D10.13.2 – Pastes that do not easily liquefy

The packaging for a paste that does not easily liquefy must comprise:

- a first covering of a box, bag or cloth
- an outer box of metal, wood, strong plastic or other material strong enough to prevent the contents leaking if the first covering fails.

D10.13.3 – Dry non-colouring powders

The packaging for a dry, non-colouring powder must comprise:

- a primary container of metal, wood, strong plastic or other strong material
- an outer box of metal, wood, strong plastic or other material strong enough to prevent the contents leaking if the primary container fails.

D10.13.4 – Dry colouring powders

The packaging for a dry colouring powder, such as aniline blue, must comprise:

- a primary container of metal, wood, strong plastic or other strong material
- an outer box of metal, wood, strong plastic or other material strong enough to prevent the contents leaking if the first covering fails
- an absorbent material, such as cotton wool, to be placed between the primary container and the outer box and of sufficient quantity to absorb all powder if the primary container fails.

D10.13.5 – Tablets

The packaging for substances in tablet form must comprise either one of a:

- securely fastened bottle enclosed in a strong container, or
- strong container made of a sealed inner section that slides into an outer section to form a tightly fitting and completely closed unit.

D10.14 – Poisons (toxins), drugs and medicines

Many medicines and drugs prescribed for human and veterinary use will be labelled as a “poison” in accordance with the *Commonwealth Standard for Uniform Scheduling of Drugs & Poisons*. These substances and preparations are classified into a poison schedule in accordance with this Standard.

The scheduled poison classifications are different to the UN classification criteria for toxic substances. Senders of medicines and drugs permitted in the post must ensure that medicines and drugs do not meet the classification criteria for toxins, which are a dangerous good. The classification should be confirmed with the manufacturer or distributor of the product or with the Government department responsible:

Department of Health and Ageing
Secretary, Drugs and Poisons Schedule
National Health and Medical Research Council
PO Box 9848
CANBERRA ACT 2601

The primary pack and immediate container of a poison for sale must be labelled as follows.

The signal word relating to the Schedule in which the poison is included and the purpose for which it is to be used is shown in the following table.

D10.14.1 – Labelling requirements for poisons

Schedule	Purpose	Required labelling
2	For any purpose	PHARMACY MEDICINE
3	For any purpose	PHARMACY ONLY MEDICINE
4	For human use	PRESCRIPTION ONLY MEDICINE
4	For animal use	PRESCRIPTION ANIMAL REMEDY
5	For any purpose	CAUTION
6	For any purpose	POISON
7	For any purpose	DANGEROUS POISON
8	For any purpose	CONTROLLED DRUG

D10.14.2 – Therapeutic drugs and medicines lodged in the post

Australia Post accepts in the post an article that contains a “scheduled poison” provided that the medicine or drug is not classified as a dangerous goods (toxic substance) and it complies with **all** the conditions in the remainder of this sub-section.

■ **Prescribed for therapeutic purposes**

The substance or preparation must have been (or will be) prescribed for therapeutic purposes by a qualified medical practitioner, dentist or veterinary surgeon.

■ **Addressee**

The addressee is one of:

- qualified medical practitioner, dentist, pharmacist or veterinary surgeon
- hospital or medical clinic
- a person for whom the substance or preparation has been prescribed.

■ **Shipper’s declaration**

The sender:

- gives an assurance that the goods are not prohibited from carriage by post
- has endorsed the address side of the outer packaging or wrapper with the sender’s name and address.

■ **Quantity**

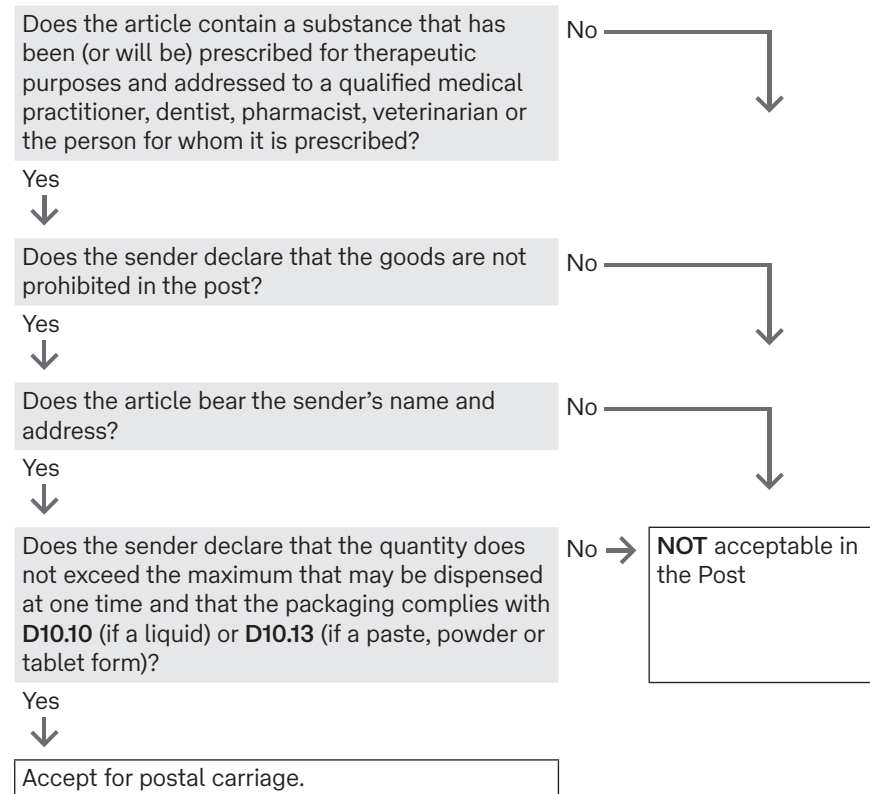
The quantity of the substance or preparation does not exceed the maximum quantity that may be dispensed at one time.

■ **Preparation and packing**

The article is prepared to ensure that it will arrive at its destination in good condition and presents no hazards to people or animals during carriage by post. In particular if the substance is:

- a liquid, its packaging complies with **D10.10 – Liquids**
- in paste, powder or tablet form, its packaging complies with **D10.13 – Pastes, powders and tablets.**

D10.14.3 – Mailing guide – poisons, including drugs and medicines



D10.15 – Sharp items

The packaging for sharp-edged or pointed items must comprise:

- primary wrapping with the sharp edges or points wrapped in or protected by cork, polyurethane foam or similar material
- an outer rigid container of metal, wood, strong plastic or other rigid material.

Australia Post prohibits used syringes and used surgical blades or needles as mail.

D10.16 – Suitcases and similar items

The packaging for suitcases, attache cases, dressing cases, and similar items should comprise stout cardboard to cover the sides of the case.

D10.17 – Valuable items

Valuables include:

- banknotes and coins (refer to **D3.2 – Banknotes and coins**)
- jewels and precious stones
- platinum, gold or silver (manufactured only, refer to **D3.3 – Bullion**)
- securities of any kind payable to bearer
- travellers' cheques
- other valuable items.

Senders of valuable items within Australia should use the Registered Post service or a parcel service in conjunction with Extra Cover and Signature on Delivery. For the availability of international services, refer to **D4.12 – Valuables**.

D10.17.1 – Jewellery and coins

The packaging for jewellery and coins should comprise a:

- strong box or case containing sufficient packing material to prevent its contents from moving during carriage
- wholly enclosing, securely sealed wrapper that will not tear or break easily.

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Appendix – Items to watch out for

Goods declared under a general description might contain prohibited goods that are not obvious.

General description	What it could conceal:
Automobile parts (car, motor, motorcycle)	<ul style="list-style-type: none"> • magnetised materials that exceed the flux density limit • wet-cell batteries • shock absorbers or struts with nitrogen • air bag inflators or air bag modules.
Breathing apparatus	<ul style="list-style-type: none"> • cylinders of compressed air or oxygen.
Camping gear	<ul style="list-style-type: none"> • flammable gas cylinders • flammable liquids • matches.
Chemicals	<ul style="list-style-type: none"> • dangerous chemicals in any one of the dangerous goods classifications.
Cylinders	<ul style="list-style-type: none"> • compressed gas.
Dental apparatus	<ul style="list-style-type: none"> • dangerous chemicals, such as resins or solvents • used surgical instruments, which are classified as infectious.
Diving equipment	<ul style="list-style-type: none"> • compressed gas cylinders • high-intensity diving lamps that generate extreme heat if operated out of water. The battery must be disconnected for safe carriage.
Drilling and / or mining equipment	<ul style="list-style-type: none"> • explosives or other dangerous goods.
Electrical equipment	<ul style="list-style-type: none"> • magnetised materials • mercury in switch gear and electron tubes.
Frozen goods or products	<ul style="list-style-type: none"> • may be packed in liquid nitrogen or carbon dioxide, solid (dry ice).
Household goods	<ul style="list-style-type: none"> • paint, aerosols, bleaching powders and so on.
Instruments	<ul style="list-style-type: none"> • barometers, thermometers, rectifier tubes, switches and so on that contain mercury.
Laboratory equipment, testing equipment	<ul style="list-style-type: none"> • dangerous chemicals.
Machinery parts	<ul style="list-style-type: none"> • magnetised materials that exceed the flux density limit • adhesives, paints, solvents.

General description	What it could conceal:
Magnets	<ul style="list-style-type: none"> • magnetised materials that exceed the flux density limit.
Medical supplies	<ul style="list-style-type: none"> • dangerous chemicals • toxins or poisons, including drugs.
Metal construction equipment	<ul style="list-style-type: none"> • magnetised materials that exceed the flux density limit.
Metal fencing or piping	<ul style="list-style-type: none"> • magnetised materials that exceed the flux density limit.
Photographic supplies	<ul style="list-style-type: none"> • dangerous chemicals.
Racing car equipment	<ul style="list-style-type: none"> • aerosols • nitro-methane • fuel additives • wet-cell batteries.
Repair kits (marine, fibreglass and so on)	<ul style="list-style-type: none"> • flammable solids, such as adhesives • flammable liquids, such as solvents • organic peroxides.
Samples for testing	<ul style="list-style-type: none"> • any classification of dangerous goods can fall into this description.
Security attache cases incorporating explosives and dye cartridges	<ul style="list-style-type: none"> • forbidden.
Special effects equipment for stage or screen	<ul style="list-style-type: none"> • flammable substances • explosives.
Swimming pool accessories	<ul style="list-style-type: none"> • dangerous chemicals.
Switches	<ul style="list-style-type: none"> • mercury.
Tool boxes	<ul style="list-style-type: none"> • explosives (rivet guns) • flammable solids, such as adhesives • flammable liquids, such as solvents • aerosols • corrosive liquids.
Toys	<ul style="list-style-type: none"> • flammable solids.

