TERMS & CONDITIONS

Schedule to Terms & Conditions of entry

Promotion name	Australia Post Travel Platinum Mastercard – Consumer chance to win
Eligible States/Territories	New South Wales Victoria
	Queensland
	Western Australia
	South Australia
	Australian Capital Territory
	Northern Territory
	Tasmania
Promotion period	Start: 2 nd October 2023 9:00 AM AEDT
	End: 31st October 2023 11:59 PM AEDT
	No entries will be accepted outside this time.
Promoter	Mastercard Prepaid Management Services Australia Pty Ltd (ABN 47 145 452 044)
	72 Christie Street
	St Leonards, NSW 2064
Eligible entrants	Entry is open only to residents of Australia who are 18 years of age or older, who satisfy the Method of entry. Directors, officers, management, employees, suppliers (including prize suppliers) and contractors (and the immediate families of directors, officers, management, employees, suppliers and contractors) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with this Promotion, including the competition permit providers TPAL (Trade Promotions and Lotteries Pty Ltd) are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-

	grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
Details of prizes	A total of eleven (11) prizes consisting of one (1) major prize and ten (10) runner up prizes listed below:
	MAJOR PRIZE \$10,000 Flight Centre voucher or gift card. The prize will either be awarded in the form of 1 x \$10,000 Flight Centre Voucher or Gift Card or multiple Flight Centre vouchers or gift cards which add up to the total value of \$10,000 AUD.
	RUNNER UP PRIZE 10 x runner up prize: 1 x \$500 AUD Flight Centre gift card or voucher.
	Any ancillary costs associated with redeeming a voucher/gift card are not included. Any unused balance of a voucher/gift card will not be awarded as cash. Redemption of a voucher/gift card is subject to any terms and conditions of the issuer including those specified on a voucher/gift card.
Total number of prizes	11 prizes consisted of:
	1 Major Prize
	10 Runner Up Prizes
Total prize value	Total prize pool (inc GST): \$15,000.00 AUD
Method of entry	To enter an entrant must, during the Promotion period, either:
	 i. order a new Australia Post Platinum Travel Mastercard and load a minimum of \$500 AUD equivalent of foreign currency onto their card; OR ii. load an existing Australia Post Platinum Travel Mastercard with a minimum of \$500 AUD equivalent of foreign currency onto their card. All eligible entrants will be automatically entered into the draw for a chance
	to win a prize.
Maximum number of entries	Maximum of one (1) entry permitted per person.
Prize draw	A random prize draw will occur 3:00 PM AEDT 6 th November 2023 for the Major Prize and Runner Up Prizes. The first eleven (11) valid entries drawn will win a prize, as specified above. The prizes will be drawn in descending order of number and value.

	Location of draw:
	Sussex Australasia, Suites 623, 100 Walker St, North Sydney NSW 2060, Australia
Unclaimed Prize draw	A random unclaimed prize draw will occur 3:00 PM AEDT 9th January 2024.
	Location of draw:
	Sussex Australasia, Suites 623, 100 Walker St, North Sydney NSW 2060, Australia
Notification of winners	Winners will be notified via email and phone within seven (7) days of the draw, using the details provided upon registration of the card.
Public announcement of winners	The prize winners' full names will be published at https://auspost.com.au/money-insurance/organise-travel-money/travel-platinum-mastercard .
	Publication Date: by 13 th November 2023
Notification of unclaimed prize winners	Prize must be claimed by 8 th January 2024. In the event of an unclaimed prize, the prize will be awarded to the unclaimed prize winners drawn on 9 th January 2024. Unclaimed prize winners will be notified via email and phone within seven (7) days of the unclaimed prize draw, using the details provided upon registration of the card.
Public announcement of winners from unclaimed prize draw	Any unclaimed prize draw winners will be published at https://auspost.com.au/money-insurance/organise-travel-money/travel-platinum-mastercard .
	Publication Date: 15 January 2024
	If there are no prize winner/s or winner/s for this Promotion cannot be found, this information will be published at https://auspost.com.au/money-insurance/organise-travel-money/travel-platinum-mastercard .
Permit reference	Authorised under: NSW authority: TP/02973
	ACT: TP 23/01926
	SA : T23/1492
	WA: Permit not required. Final terms and conditions submitted.
	No permits from any other states are required for this promotion.

Terms & Conditions of entry

- Information on how to enter and prize details form part of these terms & conditions (**Terms of entry**). The Terms must be read in conjunction with the Schedule. The Schedule defines the terminology used in these Terms of entry. Where there is any inconsistency between these Terms and the Schedule, the Schedule prevails. Entry and participation in this Promotion is deemed acceptance of these Terms of entry.
- 2. Entry is open only to residents of NSW, VIC, QLD, WA, SA and TAS, who satisfy the Method of entry. Directors, officers, management, employees, suppliers (including prize suppliers) and contractors (and the immediate families of directors, officers, management, employees, suppliers and contractors) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with this Promotion, including the competition permit providers TPAL (Trade Promotions and Lotteries Pty Ltd) are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
- 3. The Promotion will be conducted during the Promotion period.
- 4. The prize/s are specified in the Details of prizes section of the Schedule.
- 5. The total prize pool is specified in the Total prize value section of the Schedule.
- 6. Any prize is valued in Australian dollars unless expressly stated to the contrary.
- 7. Entrants are advised that tax implications may arise from their prize winnings and they should seek independent financial advice prior to acceptance of their prize(s). The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Entrants are responsible for any and all expenses that they incur in entering the competition and they will not be reimbursed for such expenses regardless of whether or not they win the competition.
- 8. The entrants must follow the Method of entry during the Promotion period to enter the Promotion. Failure to do so will result in an invalid entry. The Promoter will not advise an Entrant if their entry is deemed invalid.
- 9. The time of entry will be deemed to be the time the entry is received by the Promoter.
- 10. Mastercard Prepaid Management Services Australia Pty Ltd (ABN 47 145 452 044, AFSL 386 837) arranges for the issue of the Australia Post Travel Platinum Mastercard in conjunction with the issuer, Heritage and People's Choice Limited trading as Heritage Bank ABN 11 087 651 125, AFSL 244310. Australian Postal Corporation (ABN 28 864 970 579, AR No. 338646), the card distributor, acts as an Authorised Representative of Australia Post Services Pty Ltd (ABN 67 002 599 340, AFSL 457551). You should consider the Australia Post Travel Platinum Mastercard Product Disclosure Statement and Financial Services Guide at https://auspost.com.au/money-

<u>insurance/organise-travel-money/travel-platinum-mastercard</u> before deciding to acquire the product. Any advice does not take into account your personal needs, financial circumstances or objectives and you should consider if it is appropriate for you. Mastercard[®] is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

- 11. The Promoter accepts no responsibility for any late, lost, delayed, incomplete, incorrectly submitted, corrupted, illegible or misdirected entries, claims or correspondence whether due to omission, error, alteration, tampering, deletion, theft, destruction, disruption to any communication network or medium, or otherwise including those entries not received by the Promoter for any reason. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. No correspondence will be entered into.
- 12. The prize(s) will be awarded to the valid entrant(s) drawn randomly in accordance with the Prize draw details. The Promoter may draw additional reserve entries (and record them in order). In the event of an invalid entry or an ineligible entrant, or if the entrant is ineligible to accept the prize, the prize will be awarded to the first reserve entry drawn. If the prize can't be awarded to the entrant drawn, the promoter will then continue this process until the prize is awarded.
- 13. The winner does not need to be present at the draw unless expressly stated to the contrary.
- 14. The winner(s) will be notified in accordance with the Notification of winners and Notification of unclaimed prize winners (if applicable) sections of the Schedule. Notification to winners will be deemed to have occurred on the later of the time the winner receives actual notification from the Promoter or two business days thereafter. The notification will include details about how the prize(s) can be claimed.
- 15. The Promoter takes no responsibility where it is unable to contact prize winners who have not provided correct or complete contact details. If an entrant's contact details change during the Promotion period, it is the entrant's responsibility to notify the Promoter. A request to modify any entry information should be directed to Promoter.
- 16. It is a condition of accepting any prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
- 17. The winner(s) name and state/territory of residence will be published in accordance with the Public announcement of winners section of the Schedule (if applicable).
- 18. If the prize(s) has not been claimed by the Unclaimed prize draw time and date and subject to any written directions from a State lottery agency, the Promoter may conduct an Unclaimed prize draw in accordance with the Unclaimed prize draw section of the Schedule (if applicable). In the event the Unclaimed prize draw takes place, the Promoter will attempt to contact the winner(s) of the Unclaimed prize draw in accordance with the Notification of unclaimed prize draw section of the Schedule, and if applicable, the name and State/Territory of residency of any winner(s) of the

Unclaimed prize draw will be published in accordance with the section of the Schedule entitled Public announcement of winners from unclaimed prize draw. If a prize is no longer available the promoter may substitute with a prize of higher or equal value "subject to any written directions from a regulatory authority". The Promoter is not allowed to deduct any administrative costs associated with provision of the prize.

- 19. To the greatest extent permitted by law, the Promoter excludes all warranties, representations or guarantees (Warranties) regarding the Promotion and any prizes, including any Warranties which may have been made in the course of advertising or promoting the Promotion. The conduct of the Promotion or the supply of prizes may involve third parties, and the Promoter makes no Warranties and disclaims all liability in connection with any such third parties, their acts or omissions. By entering the Promotion, an entrant releases and indemnifies the Promoter and its related bodies corporate (including the officers, employees and agents of each) from and against all actions, penalties, liabilities, claims or demands the entrant may have against the Promoter or that the Promoter may incur for any loss or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Promotion or winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part of this clause to be void or unenforceable.
- 20. If despite the foregoing clause, the Promoter incurs a liability to an entrant under any law which implies a Warranty into these Terms of entry which cannot legally be excluded, the Promoter's liability in respect of the Promotion is limited, in the Promoter's discretion, to either resupplying such goods or services as form part of the Promotion, or paying the cost of resupplying those goods or services.
- 21. Without limiting any of the foregoing, in no circumstances will an entrant or the Promoter have any liability to the other for any loss or damage suffered which is indirect or consequential in nature, including without limitation any loss of profit, loss of reputation, loss of goodwill, or loss of business opportunity.
- 22. The Promoter and its associated agencies and companies will not be liable for any damage in transit to or delay in transit of prizes.
- 23. The Promoter may in its absolute discretion not accept a particular entry, may disqualify an entry, or cancel the entire Promotion at any time without giving reasons and without liability to any entrants. Without limiting this the Promoter reserves the right to verify the validity of entries, prize claims and entrants and to disqualify any entrant who submits an entry or prize claim that is misleading or not in accordance with these Terms of entry or who manipulates or tampers with the entry process. In the event that a winner breaches these Terms of entry, the winner will forfeit the prize in whole and no substitute will be offered. Verification is at the discretion of the

- Promoter, whose decision is final. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 24. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, subject to any written directions from a regulatory authority. Where a prize is unavailable for any reason, the Promoter may substitute the prize for another item of equal or higher value. The Promoter accepts no responsibility for any variation in prize value (including between advertising of the Promotion and receipt of the prize).
- 25. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter may in its absolute discretion cancel the promotion and recommence it from the start on the same conditions, subject to approval of the relevant authorities.
- 26. Entrants consent to the Promoter using the personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes, including to third parties involved in the promotion and any relevant authorities. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter including third parties may, for an indefinite period, unless otherwise advised, use the private information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant.
- 27. The collection and disclosure of personal information provided in connection with this promotion will be handled in accordance with the Promoter's Privacy statement which adheres to the Privacy Act 1988 (Cth) and Australian Privacy Principles.
- 28. The Promotion and these Terms of entry will be governed by the law of the State or Territory in which the Promoter ordinarily resides. Entrants accept the non-exclusive jurisdiction of courts and tribunals of that State or Territory in connection with disputes concerning the Promotion.
- 29. Facebook, YouTube, or Instagram may be used to advertise or promote the Promotion. By entering the Promotion, entrants agree that the Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook, YouTube, or Instagram; and to release Facebook, YouTube, or Instagram from all liability in relation to this Promotion. Any questions, comments or complaints regarding the Promotion should be directed to the Promoter and not Facebook, YouTube, or Instagram.