

2025 Sustainability Roadmap – External factors

External factors that may impact Australia Post's ability to meet environmental targets set out in its 2025 Sustainability Roadmap are considered below.

Carbon emissions targets

Australia Post's carbon emissions targets in part rely on broader industry and technological changes, as well as key suppliers decarbonising their own operations. Key considerations include:

- the decarbonisation of our fleet is dependent on suitable low-emissions large trucks and the corresponding infrastructure (i.e., hydrogen refuelling stations) being made available. It is anticipated that these may not become available at scale in Australia until after 2040. Until this technology is available at scale, Australia Post will reduce emissions by a combination of upgrading to electric and hybrid vehicles where possible, and driving fuel efficiencies for its current fleet of diesel vehicles where alternative fuel vehicles are not available today;
- our road and air transport suppliers make up 70% of our overall emissions profile (Scope 3 emissions). Reduction
 of these emissions is dependent on collaboration and action from those suppliers. Australia Post is increasingly
 addressing Scope 3 emissions by actively engaging with its largest road and air transport suppliers to determine
 a common pathway to reducing environmental impacts; and
- as an example, for air transport, emissions reduction is dependent on the adoption of long-term strategies to improve both aircraft efficiency, as well as the increasing the use of sustainable aviation fuel.

Waste targets

Progress towards waste and packaging targets may be impacted by broader industry, technological, policy and climate factors. Key considerations include:

- regulatory policy changes in regulation or policy of the recycling and packaging industry can impact the
 availability and cost of both recycling and sustainable packaging, affecting its viability;
- natural disasters fires, storm damage, and floods can cause an increase in waste disposal to landfill, which could lead to significant generation of landfill due to contamination;
- infrastructure the recycling and sustainable packaging industry are dependent on third party infrastructure (i.e., processing facilities). If there was a failure of a facility, certain types of waste collection services and the availability of recycled content could be significantly impacted; and
- commodity markets the recycling industry is dependent on commodity markets (i.e., price of paper, cardboard, metal, plastics, etc.). If there was a failure of the cost of commodities (i.e., reduced rebates on materials), the viability of certain types of waste collection services and availability of recycled content could be significantly impacted.

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Progress and tracking

Targets set out in the 2025 Sustainability Roadmap will be tracked and reported on regularly to our senior leaders. Australia Post will update its people, customers, and other key stakeholders if our ability to meet the targets materially changes.

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