



Launch of our new A6 international label

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We're excited to launch our new single, easy-to-use, A6 sized international shipping label for our International Express and Standard services.

Australia Post has enabled A6 label printing due to high customer demand. Customers can now optimise their warehouse management processes and print A6 labels for both domestic and international shipments. By offering this capability, you will be well positioned in the market to offer a in demand service for high volume customers.

Introducing the A6 (CN22) label

The new CN22 label is a single, A6 sized international label suitable for small and lightweight parcels. It can be printed with a thermal or regular printer using A6, or A4 4PP adhesive labels and then attached to a consignment.

The label also features an improved design and easier-to-read delivery details, making parcel identification and processing more efficient at the destination.

The A6 CN22 label is a smaller label than the CN23, which means you can use it with the following layouts:

- THERMAL-LABEL-A6-1PP (available in PDF and ZPL)
- A4-4PP
- A4-1PP (current format)

Please note: you may have noticed that the Economy label now prints as default A4-1PP since 19 Aug. If you would like to receive an A6 label you'll need to specify layout "THERMAL-LABEL-A6-1PP".

How can your customer use the new label?

The new CN22 label is already enabled via the [Create Labels](#) API. We've added a new "group" to the label preferences, called "International", which you can use to specify offsets and layouts specifically to international labels (just like you do with domestic shipments).

Using the "International" group and the layouts as above allows you to use the CN22 label, where it is available (see Additional information in the attached FAQs).

Please note: CN22 labels aren't eligible for use with certain products, countries or item values. If the combination you're using doesn't work, the request will default to an A4-1PP CN23 label instead.

Some of your customers may want to continue to opt for the CN23 layout. It is recommended you provide support for all layouts described above.

If your customer wants to use the new CN22 label, simply specify "International" for the "group" parameter as shown below (within the [Create Labels](#) call):

```
{
  "preferences": [
    {
      "type": "PRINT",
      "groups": [
        {
          "group": "International",
          "layout": "A4-4pp",
          "branded": true,
          "left_offset": 0,
          "top_offset": 0
        },
        {
          "group": "Parcel Post",
          "layout": "A4-4pp",
          "branded": true,
          "left_offset": 0,
          "top_offset": 0
        },
        {
          "group": "Express Post",
          "layout": "A4-4pp",
          "branded": false,
          "left_offset": 0,
          "top_offset": 0
        },
        {
          "group": "StarTrack",
          "layout": "A6-1pp",
          "branded": false,
          "left_offset": 0,
          "top_offset": 0
        }
      ]
    }
  ],
  "shipments": [
    {
      "shipment_id": "ad797d5fa743781f7886a86a"
    }
  ]
}
```

Have any questions?

If you have any enquiries, please contact us at Customer_Connectivity@auspost.com.au