

PreSort Letters, Charity Mail and Acquisition Mail – delivery standards

PreSort Letters, Charity Mail and Acquisition Mail are delivered Monday to Friday with letters and other mail.

Two delivery standards are available for PreSort Letters and Charity Mail:

- Regular delivery – normal delivery standards apply
- Surface Mail (formerly Off Peak) delivery – is based on surface / road transport and provides delivery within a two day window.

Surface Mail delivery is used with Acquisition Mail.

These timetables (in business days) are guidelines only and based on reasonable expectations and experience. Australia Post will not be liable for any loss or damage (including but not limited to consequential loss) resulting from a failure to deliver in accordance with these timetables.

- Business days only – does not include weekends or public holidays.
- Regular delivery, Same state metro is next day.

Reg = Regular delivery
Sur = Surface Mail delivery

Lodgement Region	Delivery Region																																					
	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur	Reg	Sur				
SYDNEY WEST LF	1	3	2	4	2	4	2	4	3	5	2	4	3	5	3	6	3	7+	2	5	3	6	2	6	3	7	3	9+	2	6	3	7	2	7	3	10	3	10+
South Coast MC	2	4	2	4	2	4	3	5	4	6	3	5	4	6	4	7	4	8+	3	6	4	7	3	7	4	8	4	10+	3	7	4	8	3	8	4	11	4	11+
Hunter Region MC	2	4	2	4	2	4	3	5	4	6	3	5	4	6	4	7	4	8+	3	6	4	7	3	7	4	8	4	10+	3	7	4	8	3	8	4	11	4	11+
Central West MC	2	4	2	4	2	4	3	5	4	6	3	5	4	6	4	7	4	8+	3	6	4	7	3	7	4	8	4	10+	3	7	4	8	3	8	4	11	4	11+
Mid North Coast MSC	2	4	2	4	2	4	3	5	4	6	3	5	4	6	4	7	4	8+	3	6	4	7	3	7	4	8	4	10+	3	7	4	8	3	8	4	11	4	11+
Northern Rivers MSC	2	4	2	4	2	4	3	5	4	6	3	5	4	6	4	7	4	8+	3	6	4	7	3	7	4	8	4	10+	3	7	4	8	3	8	4	11	4	11+
New England MSC	2	4	2	4	2	4	3	5	4	6	3	5	4	6	4	7	4	8+	3	6	4	7	3	7	4	8	4	10+	3	7	4	8	3	8	4	11	4	11+
Murray MSC	2	4	2	4	2	4	3	4	4	5	3	5	4	6	4	7	4	8+	3	5	4	6	3	7	4	8	4	10+	3	7	4	8	3	8	4	8	4	8+
Riverina MSC	2	4	2	4	2	4	3	4	4	5	3	5	4	6	4	7	4	8+	3	5	4	6	3	7	4	8	4	10+	3	7	4	8	3	8	4	8	4	8+
CANBERRA MC	2	4	2	4	1	3	2	4	3	5	2	5	3	6	3	7	3	8+	2	5	3	6	2	6	3	7	3	9+	2	6	3	7	2	8	3	7	3	8+
DANDENONG LC	2	4	3	5	2	4	1	3	2	4	2	5	3	6	3	7	3	8+	2	4	3	5	2	6	3	7	3	9+	2	5	3	6	2	7	3	6	3	7+
Geelong MC	3	5	4	6	3	5	2	4	2	4	3	6	4	7	4	8	4	9+	3	5	4	6	3	7	4	8	4	10+	3	5	4	6	3	8	4	8	4	8+
Ballarat MC	3	5	4	6	3	5	2	4	2	4	3	6	4	7	4	8	4	9+	3	5	4	6	3	7	4	8	4	10+	3	5	4	6	3	8	4	8	4	8+
Bendigo MC	3	5	4	6	3	5	2	4	2	4	3	6	4	7	4	8	4	9+	3	5	4	6	3	7	4	8	4	10+	3	5	4	6	3	8	4	8	4	8+
Seymour MC	3	5	4	6	3	5	2	4	2	4	3	6	4	7	4	8	4	9+	3	5	4	6	3	7	4	8	4	10+	3	5	4	6	3	8	4	8	4	8+
Gippsland MC	3	5	4	6	3	5	2	4	2	4	3	6	4	7	4	8	4	9+	3	5	4	6	3	7	4	8	4	10+	3	5	4	6	3	8	4	8	4	8+
NORTHGATE MC/UNDERWOOD MC	2	4	3	5	2	5	2	5	3	6	1	3	2	4	2	5	2	6+	2	6	3	7	2	7	3	8	3	10+	2	6	3	7	2	7	3	10	3	10+
Bundall BC	3	4	4	5	3	5	3	5	4	6	3	4	2	4	2	5	2	6+	3	6	4	7	3	7	4	8	4	10+	3	6	4	7	3	7	4	10	4	10+
Sunshine Coast MC	3	4	4	5	3	5	3	5	4	6	3	4	2	4	2	5	2	6+	3	6	4	7	3	7	4	8	4	10+	3	6	4	7	3	7	4	10	4	10+
Toowoomba MC	3	4	4	5	3	5	3	5	4	6	3	4	2	4	2	5	2	6+	3	6	4	7	3	7	4	8	4	10+	3	6	4	7	3	7	4	10	4	10+
Rockhampton MC	3	5	4	6	3	6	3	6	4	7	3	4	2	5	2	4	2	6+	3	6	4	7	3	8	4	9	4	11+	3	7	4	8	3	8	4	11	4	11+
Mackay MC	3	5	4	6	3	6	3	6	4	7	3	5	2	5	2	4	2	6+	3	7	4	8	3	8	4	9	4	11+	3	7	4	8	3	8	4	11	4	11+
Townsville MC	3	6	4	7	3	7	3	7	4	8	3	5	2	5	2	4	2	5+	3	7	4	8	3	8	4	10	4	12+	3	7	4	8	3	9	4	11	4	11+
Cairns MC	3	6	4	7	3	7	3	7	4	8	3	5	2	5	2	5	2	5+	3	7	4	8	3	8	4	10	4	12+	3	7	4	8	3	9	4	11	4	11+
ADELAIDE MC	2	5	3	6	2	5	2	4	3	5	2	6	3	7	3	8	3	9+	1	3	3	4	2	6	3	7	3	9+	2	5	3	6	2	7	3	6	3	7+
PERTH BC	2	6	3	7	2	7	2	6	3	7	2	7	3	8	3	9	3	10+	2	5	3	6	1	3	2	4	2	6+	2	7	3	8	2	8	3	8	3	8+
HOBART MC	2	6	3	7	2	6	2	5	3	6	2	6	3	7	3	8	3	9+	2	6	3	7	2	7	3	9	3	11+	1	3	2	4	2	9	3	9	3	9+
LAUNCESTON MC	3	6	4	7	3	6	3	5	4	6	3	6	4	7	4	8	4	9+	3	6	4	7	3	7	4	9	4	11+	2	4	2	3	3	9	4	9	4	9+
DARWIN MC	2	7	3	8	2	7	2	7	3	8	2	7	3	8	3	9	3	10+	2	6	3	7	2	7	3	9	3	11+	3	7	3	8	1	3	2	6	2	6+

Delivery to the following External territories and remote areas, where services are on an available basis only, may be outside the standards stated. Their destination postcodes have been excluded from the table:

- Lord Howe Island - 2898
- Norfolk Island - 2899
- Christmas Island - 6798
- Cocos (Keeling) Islands - 6799
- Antarctica - 7151.

