

International prepaid packaging

Below is an easy guide to packaging for Express Courier International, Express Post International and Registered Post International.



Envelope


500g Prepaid Envelope 39cm x 29cm	1kg Prepaid Envelope 42.5cm x 26cm x 3.8cm	<ul style="list-style-type: none">• Documents• Pamphlets• Magazines• Annual reports and brochures• Bulky documents
		

Prepaid Satchel



500g Prepaid Satchel 35.5cm x 23.5cm	1kg Prepaid Satchel 39cm x 28.5cm	<ul style="list-style-type: none">• Documents• Pamphlets• Magazines• Annual reports and brochures• Brochures and small fabric samples• Bulky documents
		
2kg Prepaid Satchel 40.5cm x 34cm	3kg Prepaid Satchel 49cm x 38cm	 
		

Prepaid Box




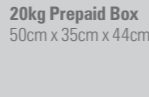

5kg Prepaid Box 44cm x 14.5cm x 31cm	10kg Prepaid Box 41cm x 26.5cm x 30cm	<ul style="list-style-type: none">• Large documents• Pamphlets• Magazines• Annual reports and brochures• Multiple and bulky samples• Bulky documents• Published material• Machine and electronic parts• Personal effects• Ideal for birthday and Christmas gifts
		
20kg Prepaid Box 50cm x 35cm x 44cm		<ul style="list-style-type: none">• Large documents• Pamphlets• Multiple and bulky samples• Garments• Machine and electronic parts• Bulky documents• Published material• Personal effects• Ideal for birthday and Christmas gifts
		



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20kg Prepaid Box 50cm x 35cm x 44cm		<ul style="list-style-type: none">• Large documents• Pamphlets• Magazines• Annual reports and brochures• Multiple and bulky samples• Bulky documents• Published material• Machine and electronic parts• Personal effects• Ideal for birthday and Christmas gifts
		

Registered Post International

Prepaid Padded Bag

500g Prepaid Padded Bag 35cm x 25cm		<ul style="list-style-type: none">• Brochures and small fabric samples• Personal effects• Ideal for birthday and Christmas gifts
1kg Prepaid Padded Bag 38.5cm x 27.5cm		

Handy hints on sending mail overseas

When sending mail overseas, please use the following checklist to help ensure fast and safe delivery of your item.

Is your item safe to mail?

Some items are considered dangerous, and are prohibited or restricted, such as aerosols, flammables etc. Please ensure that your items are safe to send.

Is your item allowed to your selected destination?

Country specific regulations define what you can send and how you can send it. Please ensure that you check if the contents of your item are acceptable in your destination country.

Is your item packed securely?

Use our Packaging Guidelines available in-store to help ensure that fragile or dangerous items travel safely.

Is your item addressed correctly?

Correct addressing and the inclusion of a postcode will help ensure your item reaches its destination on time. Always include a return address on your item.

Does your item contain valuables?

Different countries have different rules about valuable items in the mail. Check to make sure your valuables are sent correctly and will be safely delivered. We strongly recommend taking out extra cover on your valuable items. Some countries will only accept valuable items if they are insured.

If you require further information, please refer to auspost.com/internationalpost, call 13 13 18 or ask at the counter.

Enjoy extra benefits with an Australia Post account.

If you send letters or parcels overseas on a regular basis you will enjoy a number of benefits by opening an account with Australia Post, including:

- discounts on bulk billing lodgements*
- complimentary packaging*
- free courier pickup*

*Available on certain services only.
Contact 13 13 18 for more information.

Optional international services

Extra cover

Extra cover of up to \$5,000 is generally available, although some countries have a limit lower than \$5,000, or restrict insurance to certain services only.* Australia Post strongly recommends that you insure your valuable items.

When you purchase extra cover, you receive:

- coverage against loss, theft or damage of your international mail
- proof of posting
- secure handling
- a signature on delivery.

Delivery confirmation

The delivery confirmation service provides senders with a card signed by the recipient of the article.

Delivery confirmation is available in conjunction with:

- Extra cover items
- Registered Post items*
- Articles over 2kg by Air Mail or Sea Mail.*

Meeting aviation security requirements

Under international mail security requirements, Australia Post customers are required to provide identification when lodging international mail.

- Express Courier International and Express Post International prepaid items can be posted in a gold street posting box.
- All items weighing over 500g (except Express Courier International and Express Post International parcels prepaid products) must be lodged at an Australia Post counter. Do not post your item in a street posting box.

Any item which is not properly lodged, or does not have the required customs form attached will either be returned to sender, or delivery will be delayed.

*Terms and conditions apply. If you require further information, please refer to auspost.com/internationalpost, call 13 13 18 or ask at the counter.

To find out more, call 13 11 18
auspost.com.au/products&services

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Sending overseas?

A simple guide to sending your items overseas



Introducing Click and Send

Australia Post's international delivery services online.

Click and Send is an online service that can make your life a whole lot easier when it comes to sending parcels overseas. Among its many benefits, Click and Send offers:

- a choice of delivery services
- online payment options
- online courier pickup bookings.

Become a registered Click and Send user and reap even more benefits.

Registered users can access additional features including:

- importing addresses and item data – so no need to retype every time
- generating reports with all your consignment details
 - accessing up to three months shipment history
 - sending pre-shipment email alerts to your customers.

For more information please visit auspost.com.au/clickandsend



Australia Post helps reduce international delivery costs

Australia Post provides an extensive range of delivery services and products designed to meet all your international delivery requirements. Depending on the size of your letter or parcel, the urgency of your schedule, the degree of security, the tracking you require, and your available budget, you can choose the service that best suits your needs.

From door-to-door courier deliveries and priority mail services, to low priced Air Mail and Sea Mail services, Australia Post accesses the world's largest delivery network to provide you with unparalleled global delivery solutions.

For more information on these services, please refer to auspost.com/internationalpost



FEATURE	SEA MAIL By Post	AIR MAIL	Registered Post International	Express POST International LETTERS	Express POST International PARCELS	Express COURIER International COURIER
SPEED	2-3** months	3-10** business days	3-10** business days	3-7** business days	3-7** business days	2-4** business days
LODGEMENT OPTIONS	Over the counter only	Over the counter Scheduled pick-up	Over the counter only	Over the counter Gold street posting box#	Over the counter Scheduled pick-up Gold street posting box#	Over the counter Scheduled pick-up Gold street posting box# Courier pick-up
TRACKING	No	No	No	No	Yes, basic tracking for outbound and delivery information##	Yes, full end-to-end tracking is available##
SIGNATURE ON DELIVERY	Limited	Limited	Yes	No	Yes	Yes
EXTRA COVER AVAILABLE	Destination specific	Destination specific	No, but compensation is available up to AU\$100	No	Available up to \$5,000 ^	Available up to \$5,000 ^
PREPAID PACKAGING	Not available	Not available	500g padded bag 1kg padded bag	C5 envelope B4 envelope	2kg, 3kg satchels 5kg, 10kg, 20kg boxes	500g, 1kg envelopes 500g, 1kg, 2kg 3kg satchels, 5kg, 10kg, 20kg boxes
WEIGHT LIMIT	0-20kg ^^	0-20kg ^^	0-2kg ^^	0-500g ^^	2-20kg ^^	0-20kg ^^
CLICK AND SEND (Messenger Post Collection*)	NO	YES	YES	YES	YES	YES

Refer auspost.com/internationalpost for countries serviced.*Only available for certain postcode collections.

**Standard delivery times between metropolitan areas of major cities and excludes time in customs if applicable, and may be subject to delay due to causes outside of Australia Post's control.

Prepaid items only. ## Subject to designated countries. ^ Insurance restrictions can vary depending on country. ^^ Weight restrictions can vary depending on country.

For more information on these services please refer to auspost.com/internationalpost.

A complete range of customs forms:



EXPRESS COURIER INTERNATIONAL
Used with:
• Express Courier International letters and merchandise



EXPRESS POST INTERNATIONAL
Used with:
• Express Post International Parcel items only



REGISTERED POST INTERNATIONAL
Used with:
• Registered Post International parcel items only



AIRMAIL CN22
Used with:
• Items up to and including 2kg
• Value under \$500



AIRMAIL CP72
Used with:
• Items over 2kg
• Value over \$500



AIRMAIL CP74
Used with:
• Insured items only